

The social care and health recruitment hub is available to all social care services in Scotland. We recognise that there is a significant pressure on services and we urge all providers to think ahead for when they may have to access the portal. We are aware circumstances in relation to staffing needs may change quickly so it is important that you have a contingency plan in place. The social care and health recruitment hub can assist you in having enough skilled staff in place.

We have people available to work now who are waiting to be matched to services and more people will be added as soon as checks are completed. Additional people continue to be added daily so please continue checking for those available in your local authority area.

Registered services should complete the Care Inspectorate's Red-Amber-Green (RAG) status to alert to staffing pressures. **However, there is no need to wait to access the recruitment portal if your service requires staff.** You should also ensure you use the same notification process to tell the Care Inspectorate when your staffing situation returns to 'green'.

Get the full details of how employers can use the hub to fill vacancies on our [Important information for social care services on staffing page](#).

### **How can I get access to staff if I need them in my service at this time?**

The recruitment portal is available to all social care services to access to help you prepare for and manage changes to your staffing levels during the crisis.

You can access the portal through the MySSSC accounts set up for your countersignatories.

You will then have access to a new COVID-19 portal available in MySSSC where you can see the list of available social care staff in your area and can match them to your service.

### **Who in the service can access to the portal?**

Only the countersignatories for the service will have access to the new portal.

Please make sure that you have more than one countersignatory in your service. There is no limit to the number of countersignatories each organisation can have. Your lead countersignatory can set up more countersignatories easily through their MySSSC account and we would ask you to do that now so that you are prepared should you need to get access the portal. If you have difficulties accessing the portal please contact [enquiries@sssc.uk.com](mailto:enquiries@sssc.uk.com).

Kind regards,

Scottish Social Services Council