

### Care Home Staff Testing Feedback on DHSC Portal

A system is currently being developed to move care home staff testing in Scotland from the DHSC portal to NHS Laboratory resources. In order to inform the process of development of and transitioning to the new system we would like to invite care home providers and managers feedback on your experience of using the current DHSC system and to provide an opportunity for you to suggest improvements that could be made and to identify best practice you may have in place. Your experience will be extremely valuable in the development of the new system.

If you wish to participate in this feedback please complete the form below and e-mail to [nss.nationallabsprogramme@nhs.scot](mailto:nss.nationallabsprogramme@nhs.scot) putting **Care Homes Staff Testing Questionnaire in the subject header by 5pm 30 September 2020.**

Thank you for your anticipated support with this

#### SECTION 1 – User Details

Name:
Job title:
Name of Care Home:
Health Board Area:

#### SECTION 2 – Registering with the UKG system

How easy was it to register with the UKG system?
What worked well?
What didn't go so well?

**SECTION 3 – Supply of Test Kits**

How much time is currently spent ordering kits?

Would you prefer to order the test kits or would you rather have a standing order set up for test kits?

**SECTION 4 – Delivery**

What issues have you experienced with delivery of test kits via courier?

Would you prefer to go back to weekly or maintain 4-weekly delivery?

**SECTION 5 – Courier**

How well is the current system working for organising pickups?

Do you suggest any improvements?

How many pick ups would you require per week?

**SECTION 6 – Results**

How well is the current system of staff member receiving a text with the result working?

Do you have any suggestions for improvement?

How do your employees inform you of their test results and how well do you feel this system is working?

**SECTION 7 – Overall comments on the current system**

How well do you feel the current system is working?

Do you have any suggestions for improvement?

Do you have any good practice that you would like to share in terms of current or previous systems in staff testing?