

Transformation Plan – Next Steps

Report to: Board

Date: 27 September 2018

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Report No: B-55-2018

Agenda Item: 11

PURPOSE OF REPORT

This report records the update that was provided to the Board on a new transformation plan at the Board Development Event on 5 September 2018.

RECOMMENDATIONS

That the Board:

1. Notes the information contained in the report.

Consultation Log

Version	Consultation	Manager	Brief Description of Changes	Date
	Senior Management			
	Legal Services			
	Corporate and Customer Services Directorate			
	Committee Consultation (where appropriate)			
	Partnership Forum Consultation (where appropriate)			
Equality Impact Assessment				
Confirm that Involvement and Equalities Team have been informed			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
EIA Carried Out			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
If yes, please attach the accompanying EIA and appendix and briefly outline the equality and diversity implications of this policy.				
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)			Name: F Angus Position: Executive and Committee Support Manager	
Authorised by Director	Name: R Okasha		Date: 7 September 2018	

Version: 2.0	Status: FINAL	Date: 27/09/2018
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1.0 INTRODUCTION

Since its publication in 2016, the Care Inspectorate's Transformation Plan has set the organisation's direction for change and continuous improvement under each of four key leadership themes, namely consolidating excellence, culture change, collaboration and a confident and competent workforce. The Plan outlined 42 commitments which defined clearly the reasons for transformation and how change would be delivered.

2.0 PROGRESS WITH THE PLAN

At the Board Development Event on 16 August 2018, the Board received detailed information on progress; 40 of the plan's commitments are met or substantial work is underway on them. The two outstanding actions were in relation to best value reviews and derivation of performance information from our new complaints process. These have not progressed to date for good business reasons.

The totality of the transformation plan has effected organisational change at a cultural level and will progress on these areas will be an important step in developing a new transformation plan.

3.0 NEXT STEPS

The first steps towards building a new transformation plan have already commenced, with the development of high level outcomes for the Care Inspectorate's new four-year corporate plan, showing alignment to the National Performance Framework. The next transformation plan will be developed in parallel and underlying workstreams will include a focus on budget development and workforce planning. Underpinned by these strategic developments, the aim is to progress the new transformation actions from later in 2018/19 and through to 2021/22.

4.0 BENEFITS FOR PEOPLE WHO EXPERIENCE CARE

The development of a transformation plan, aligned with the Care Inspectorate's new strategic objectives, has provided a clear vision for the organisation, in ensuring we perform effectively and efficiently as a scrutiny and improvement body and thereby providing public assurance and protection.

5.0 CONCLUSION

The Board is invited to note this paper.

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