



Monitoring Our Performance 2016/17 – Quarter 1 Report

Report to: Board

Date: 30 September 2016

Report by: Rami Okasha, Executive Director of Strategy and Improvement
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Ingrid Gilray, Intelligence and Analysis Manager

Report No: B-18-2016

Agenda Item: 11

PURPOSE OF REPORT

To present the Quarter 1 (Q1) 2016/17 summary report on performance.

RECOMMENDATIONS

That the Board:

1. Discusses the performance against the Key Performance Indicators, Monitoring Measures and Quality Indicators for the Care Inspectorate.

Version Control and Consultation Recording Form

Version	Consultation	Manager	Brief Description of Changes	Date
1.0	Senior Management			
	Legal Services			
	Corporate and Customers Services Directorate			
	Committee Consultation (where appropriate)			
	Partnership Forum Consultation (where appropriate)			
Equality Impact Assessment				
Confirm that Involvement and Equalities Team have been informed			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
EIA Carried Out			YES <input type="checkbox"/>	NO <input checked="" type="checkbox"/>
If yes, please attach the accompanying EIA and briefly outline the equality and diversity implications of this policy.				
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)			Name: Ingrid Gilray Position: Intelligence and Analysis Manager	
Authorised by Director	Name: R Okasha		Date: 6 September 2016	

1.0 INTRODUCTION

This paper presents an account of our performance against the six strategic objectives in our Corporate Plan 2014-2018.

It focusses in particular on performance against the Operational Improvement Plan and the Key Performance Indicators (KPIs), Quality Indicators (QIs) and Monitoring Measures (MMs) approved by the Audit Committee.

In line with our Performance Measurement System 2015/16, as approved by the Board, the report has taken on a different structure compared to last year. This year we will report on new performance measures and incorporates some case studies of our improvement work for the first time.

2.0 RESOURCE IMPLICATIONS

There are no additional resource implications arising from this report.

3.0 BENEFITS FOR PEOPLE WHO USE SERVICES AND THEIR CARERS

This report relates to the monitoring of performance against the Care Inspectorate Corporate Plan 2014-18 to enable rigorous governance and challenge to the Care Inspectorate's Executive Team. This evidences the performance of the organisation in delivering Corporate Objectives and as such providing assurance and protection for people who use services and their carers.

LIST OF APPENDICES

Appendix 1 - Monitoring our Performance 2016-17 Q1 Report

Version: 1.0	Status: <i>Final</i>	Date: 23/09/2016
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