

## Tool 1b: The Model for Improvement and PDSA Worksheet

### Developing objectives for improvement work

You will find it useful to identify what you want to achieve from your improvement work. The improvement model's three fundamental questions for achieving improvement provide a useful framework for developing your objectives.

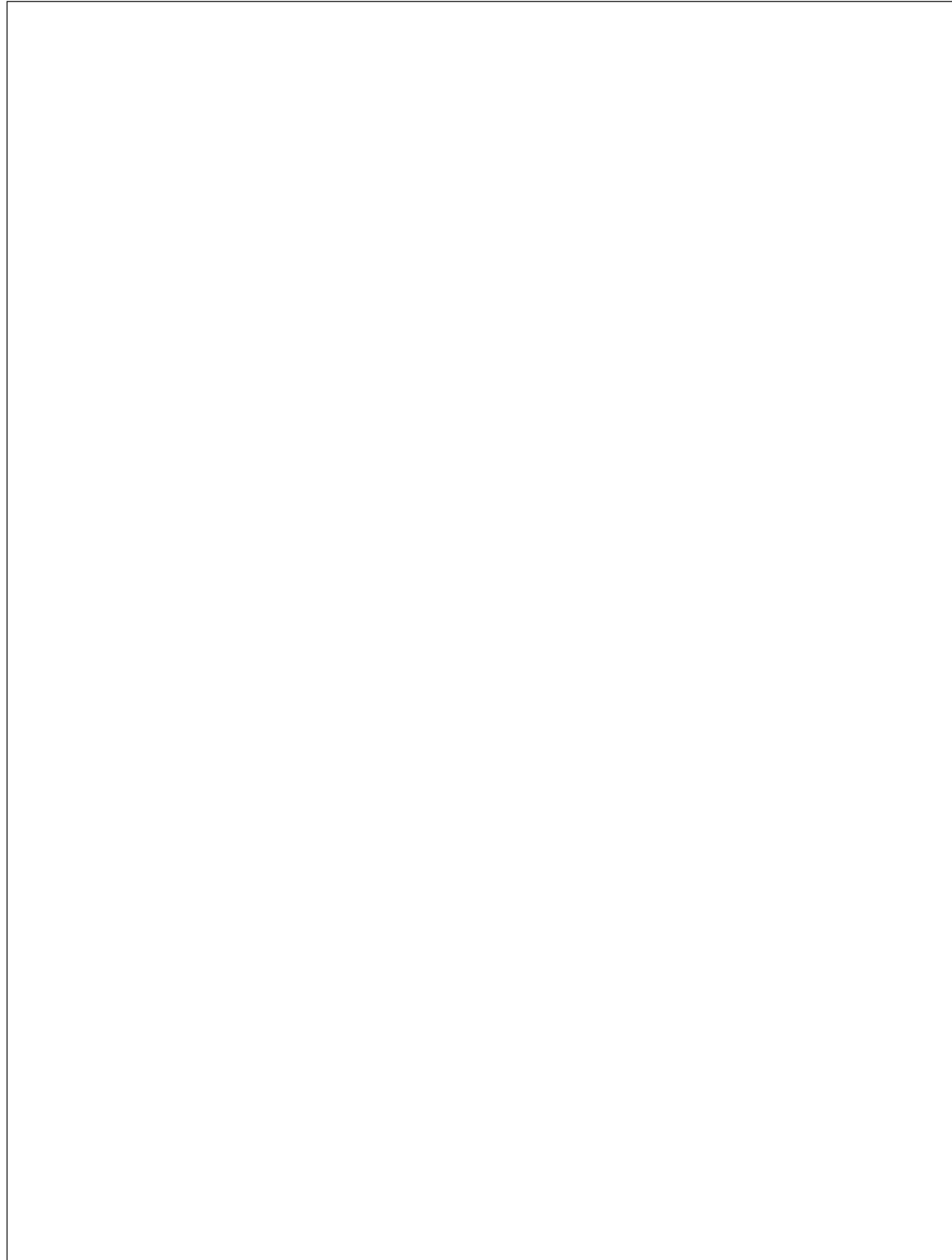
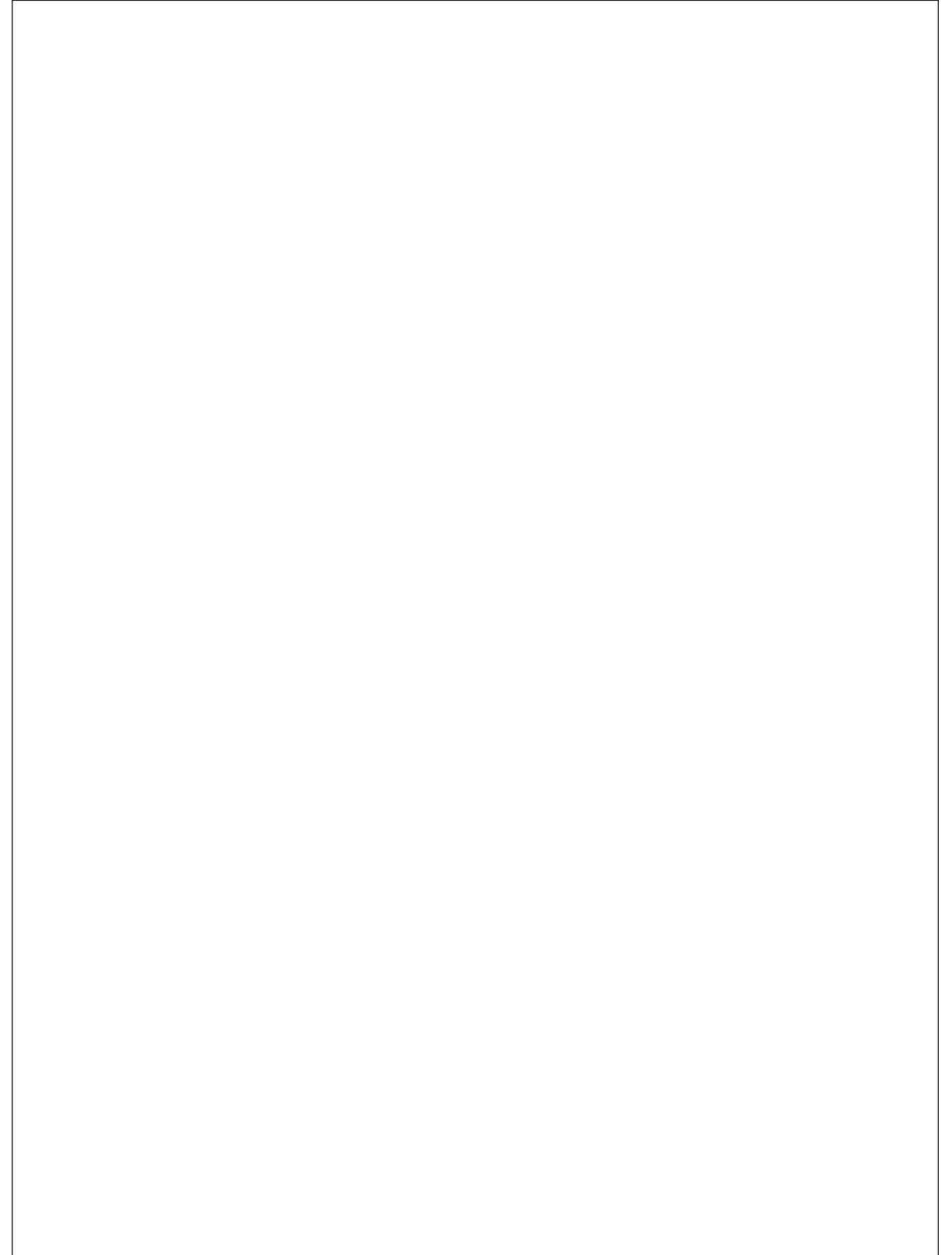
#### Q1. What are we trying to accomplish?

What is the **overall** aim of what we are doing? What are we hoping to improve?

For example, increase the range of ways in which residents can access care, improve how we use skills of team members, use our time better.

**Q2. How will we know that a change is an improvement?**

What will tell us that our changes make things better than they were before? What can we measure that will demonstrate that our changes are actually an improvement? What data (opinions, observation, process data and results) will be useful?

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**Study:**

Describe your results and how they compared to your prediction

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**Act:**

From your learning above, what modifications you will make to your plan for the next cycle of tests

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