



Care Inspectorate
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Recorded delivery

Angels Day Nursery Ltd
Westgate House
Seedhill
Paisley
PA1 1JE

28 October 2014
CS2011303268
2014332880

Dear Sirs

**IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)**

Social Care and Social Work Improvement Scotland (hereinafter referred to as the Care Inspectorate) has concluded that Angels Day Nursery Ltd, 13 – 15 Hunter Street, Paisley, PA1 1DN, is not operating in accordance with the requirements of Regulations made under the Act.

The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvement

1. By 2 March 2015, you must ensure that at all times suitably qualified and competent persons are working in the care service in such numbers as are appropriate for the health, welfare and safety of service users. This is to comply with The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011 No. 210) Regulation 15(a) Staffing.

2. By 2 March 2015, you must put in place and implement a robust system for monitoring and evaluating the quality of service provision. A clear structure must be put in place to ensure that the manager has time to develop monitoring and evaluation processes and systems. This is to comply with The Social Care and Social Work Improvement Scotland (Requirements) Regulations 2011 (SSI 2011 No. 210) Regulation (4)(1)(a) Welfare of users.

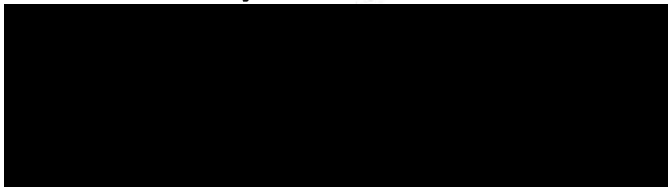
3. By 2 March 2015, you must gather information about children and work with their parents and carers to develop children's care plans to ensure the health, welfare and safety of service users. Care plans must be accurate and updated every six months or sooner if the needs of the children change. This is to comply with The Social Care and Social Work Improvement Scotland (Requirements) Regulations 2011 (SSI 2011 No. 210) Regulation (4)(1)(a) Welfare of users and Regulations 5(1) and 5(2)(b) Personal Plans.

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours sincerely



Paul Johnstone
Team Manager

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Email: paul.johnstone@careinspectorate.com

cc: Renfrewshire Council, Renfrewshire House, Cotton Street, Paisley,
PA1 1JU.