



- Role:** Service Manager (Registration - children and adults)
- Contract:** Temporary 18 Months
- Salary:** £63,240– 40 hours per week
- Location:** Flexible – Any Care Inspectorate office across Scotland

### **Join us and make a difference – for you, for everyone**

It's our job to ensure care for everyone, everywhere in Scotland is as good as it can be.

### **About us**

As a national regulator and scrutiny body, we inspect care across communities, report on the quality of care people experience, and ensure it is as good as it can be. We are a scrutiny body that supports improvement.

We have a responsibility under legislation to register all social care services in Scotland in a robust and fair way prior to them becoming operational.

We inspect care services individually. We also work with other scrutiny bodies to inspect the social care and social work services people are experiencing in local areas.

We champion high-quality care whenever we encounter it across the thousands of inspections, we carry out each year, and we work closely with all care providers to support them to improve all the time. We collaborate with other organisations too, supporting improvement across public services. Our work plays a big role in reducing health and social inequalities between people and communities.

### **About the role**

As a Service Manager, Registration you will oversee the work of Team Managers based across the country, who manage Inspectors who carry out the registration and variation activity undertaken by the Care Inspectorate for all adult and children's social care services in Scotland. Team Managers and Inspectors also play an important role in supporting quality assuring care services and providing professional advice to assist in developing the quality of service delivery. Acting as relationship managers, they provide support and challenge to local authorities,

and providers of multiple services with the aim of supporting continuous improvement.

You will work with senior managers and colleagues to support significant cultural change, consolidate excellence in the Care Inspectorate's activities and continue to invest in our competent, confident workforce in a way that puts collaboration at the core of our work.

You will support the Scrutiny and Assurance Directorate to ensure that the Care Inspectorate meets its responsibilities as defined by the Public Services Reform Act 2010 and other relevant legislation.

The Care Inspectorate has its headquarters in Dundee, but with offices throughout Scotland, your work base is negotiable.

### **About you**

You will have significant experience as a practitioner and manager in services for adults or children's social care services and experience of scrutiny and assurance activity. You must be able to work well with colleagues to achieve shared aims, support innovation and make best use of resources. You will demonstrate the ability to provide leadership and direction to a diverse, multi-disciplinary team of professional staff and be highly effective in working creatively and collaboratively across organisational and professional boundaries.

Adept at challenging traditional thinking in a positive and constructive way, you will be an articulate and positive communicator, both verbally and in written form, with the ability to engage, influence and lead the development of a wide range of key stakeholder relationships, both internally and externally.

You will also be politically astute and demonstrate a broad knowledge of trends and relevant issues within health, social care, and education.

To apply you must be:

- Educated to degree level or equivalent.
- Hold an appropriate post-graduate professional qualification

We are looking for someone who has:

- Proven track record of effective management and leadership of staff in the area of health, social care or education.
- Demonstrable experience of strategic planning and delivery of services and supporting and embedding sustainable business and transformational change.
- Extensive experience of collaborative and values-based leadership including working with partners.

### **Next steps**

For an informal chat about the role please contact the HR team at [recruitment@careinspectorate.gov.scot](mailto:recruitment@careinspectorate.gov.scot) and we will arrange a suitably convenient time for you to discuss any questions you may have with a Chief Inspector.

If you believe you are a suitable candidate for this post, please apply outlining how your skills, experience and qualifications match with the competencies required for the role to [recruitment@careinspectorate.gov.scot](mailto:recruitment@careinspectorate.gov.scot) by **8.00am on 15 November 2021**

It is anticipated that the selection and interview date for this post will be held on Tuesday 7 December 2021.