

Joint inspections of services for children and young people subject to compulsory supervision orders living at home with their parents

Partnership briefing
Information for staff involved in inspection activities

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The purpose of this briefing is to provide information for staff taking part in inspection activities during our engagement week.

Who are the inspection team?

We are a joint inspection team made up of inspectors from the Care Inspectorate, His Majesty's Inspectorate of Education, His Majesty's Inspectorate of Constabulary in Scotland, Healthcare Improvement Scotland and young inspection volunteers. Young inspection volunteers have lived experience of children's services.

What is the purpose of the inspection?

What activities do the inspection team undertake?

In your area, during inspection we:

- Carry out surveys for staff, children and young people and parents
- Review multi-agency records of up to 60 children and young people
- Read and analyse a wide range of written information
- Meet with senior managers
- Visit the area to meet with staff, children, young people and families, which we call 'engagement week'.

What activities will we undertake during engagement week?

We will carry out a range of activities in order to hear the views and understand the experiences of children, young people, families, staff, managers and leaders. The types of activities include:

- **Focus groups**: discussions with small groups of multi-agency staff, facilitated by two inspectors, lasting approximately 1.5 hours. Inspectors will ask a range of questions to encourage discussion, usually on particular themes.
- Meetings with children, young people and families: our individual
 meetings are face to face where possible and we will be as flexible as
 possible to support the engagement of families. You may have been asked to
 support and encourage children and their families to attend these meetings.
 We appreciate this takes time, but we encourage you to support children and
 families to share their views with us. Written information for families can be
 found here and a video can be viewed <a href=here.
- Network meetings: we follow-up a small sample of records that we reviewed by meeting with staff, parents, and children and young people.

• **Visits to services**: if services provide support to children and young people subject to compulsory supervision orders living at home with parents, we may visit these services.

What information can you share with us?

Joint inspections are carried out under S.115 of the Public Services Reform (Scotland) Act 2010. This gives the inspection team members the legal basis to interview staff, review records and speak with children, young people and their families.

Like all agencies working with children and their families, our work must comply with General Data Protection Regulations. The Care Inspectorate's core privacy notice can be found here.

- During meetings we may ask staff members for examples of their work, however, we ask that you respect the privacy of individuals. During 'network' meetings we will be aware of the children and families you are discussing, but this will remain confidential.
- We never report directly on the individual opinions and experiences of staff, children or families and we never identify individuals in our reports, or when meeting with senior leaders or staff members. We instead collate these views and experiences and consider them alongside other evidence.
- The only time we will disclose information is if we are worried about the safety of an individual or have serious concerns about practice. We will do this by alerting a senior member within the partnership.

What will we do with the information discussed?

Contributions to the inspection are used to help the team analyse and evaluate the quality of services locally. We write a report which is published on our website which includes key strengths and areas for improvement. Our young inspection volunteers also help inspectors to provide feedback to children and young people about the inspection findings.

Ultimately we seek to support partnerships to build on strengths and continue to improve the quality of services.

We would like to thank all staff for taking the time take part in the joint inspection process.

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