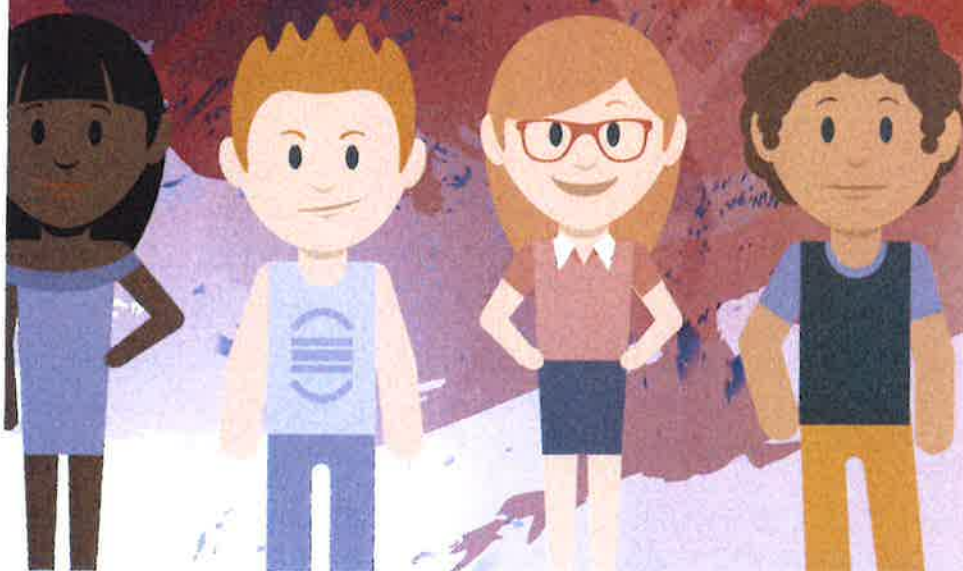


Joint inspection of services for children and young people

Survey for children and young people
16+ age group



HAPPY TO TRANSLATE

The Care Inspectorate is inspecting services for children, young people and families in the area where you live. This includes the work of the people who work with you.



We want to hear from care experienced children and young people and those who need support and extra help to keep safe.

When we say 'care experienced', we mean children and young people currently or previously looked after and living with parents, with other family or friends, with foster carers, in residential care or receiving regular overnight short breaks.



The survey will ask you about your experience of the services working with you and your family. Some things you should know about the survey....



Should take no longer than **10 minutes**

There are **no wrong answers** or trick questions

You can **get someone to help** fill it out

Once completed return **in the envelope provided**



It is confidential. You are not asked for your name. Important: This means that we cannot contact you about anything you put in the survey. If you have any concerns for your own safety or for anyone else, please talk to an adult you trust or call Childline on 08001111. We have a duty to pass on concerns about the safety of an individual.



What will we do with what you tell us? We will use the results of the survey to help us find out what is working well and where things can be improved in the area where you live. At the end of the inspection we write a report and we will feedback to children and young people about what we found.



Prefer to talk to someone? You can leave a message using these contact details and we will get back to you. You could talk to a young inspection volunteer.

YOUNG INSPECTION VOLUNTEERS
Young people with experience of care services aged 18-26 who help us with our inspections.



Mobile (text or leave message):
07976 864505
Email:
CYPinspection@careinspectorate.gov.scot



In the survey, when we refer to 'your worker', we mean people who are employed to work with you and your family.

Who will you be referring to when you answer questions about 'your worker' in this questionnaire? (Please tick)

- Social worker
- Support worker
- Health visitor
- Throughcare worker
- Teacher
- Outreach worker
- Youth worker

Other: (please give job title)

Where do you live now? Tick one.

- Parents
- Other family members
- Foster carers
- Supported carers
- Residential care or secure unit
- In your own tenancy
- Homeless accommodation
- Supported accommodation

Other:

Circle **one answer** for each question and add comments where asked

- | | | | | |
|--|------------|------------|------------------------------|-----------------|
| 1. Do you know why your worker is involved with you? | Not at all | Not really | Yes, but I want to know more | Yes, definitely |
| 2. Is your worker there for you when you need them? | Not at all | Not really | Sometimes | Yes, always |

3. Has anyone talked to you about the help you need to make things better?

Not at all

Not really

Sometimes

Yes, always

* What is a 'care plan' or 'pathway plan'? This may have different names but it is usually a document that talks about what you need in different parts of your life. For example, this could mean extra support you need at school or with your health. The plan should say what help it is you or your family need, who will provide it and what it is hoped will happen as a result of this support, for example 'improved health'. Your plan will normally be agreed at a meeting where you would sit down with staff with different roles and responsibilities, for example - social worker, family support worker, pastoral teacher, nurse.



4. Have you been involved in agreeing your plan?

Not at all

Not really

Some things

Yes, definitely

5. Are your views and opinions listened to by your worker?

Not at all

Not really

Some things

Yes, always

6. Does your worker care about what happens to you?

Not at all

Not really

Sometimes

Yes, always

7. Do you feel comfortable and cared for where you live now?

Not at all

Not really

Just about

Yes, definitely

8. Are things getting better for you?

Not at all

Not really

Yes, for some things

Yes, definitely

9. Does the help you receive support and encourage your connection and relationship with your family?

Not at all

Not really

A little, but I need more

Yes, as much as I need

10. Do you have an adult you trust and can talk to about things that are important to you?

Not at all

Not really

Yes, for some things

Yes, definitely

11. Do you know that if you are not happy about something, you can get help to ask for changes or make a complaint?

No, I didn't

No, but I would like to know how to

Yes, I do know

Yes, and I feel able to ask for changes

12. Have you had an opportunity to speak with an independent advocacy worker?	No	No, but I would like to	Yes, but not used it	Yes, and I have done this	I don't know what this is
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What is **independent advocacy**? The purpose of advocacy is to support and empower young people to be able to express their views and assist them in making informed decisions on matters. When we describe it as 'independent' we mean that the person providing advocacy is not involved in the services provided to you. Speak to your worker for more information.

13. Do you get enough help to make decisions about your future?	Not at all	Not really	Some, but I need more	Yes, as much as I need
14. Do you get enough help with managing your money?	Not at all	Not really	Some, but I need more	Yes, as much as I need
15. Do you get enough help with keeping healthy?	Not at all	Not really	Some, but I need more	Yes, as much as I need
16. Do you get enough help with learning household skills like cleaning and cooking meals?	Not at all	Not really	Some, but I need more	Yes, as much as I need
17. Do you get enough help with housing or accommodation?	Not at all	Not really	Some, but I need more	Yes, as much as I need
18. If continuing care is relevant for you, have you been told about your rights?	No	Yes	Not applicable	

'Continuing care' is the right to continue living where you are, as long as this is right for you, even when you are no longer a looked after child or young person - this could be with kinship carers, with foster carers or in residential care



19. Do you get enough help with getting work, training or education?	Not at all	Not really	Some, but I need more	Yes, as much as I need
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20. Do you feel safe where you live now?	Not at all	Not really	Just about	Yes, always
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21. What would need to change for you to feel completely safe?

Comments:

22. Do you know what to do if you don't feel safe?	Not at all	Not really	Sometimes, not always	Yes, definitely
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23. I have had good opportunities and support to:

(a) learn new things	Not at all	Not really	Yes, for some things	Yes, definitely
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(b) develop skills	Not at all	Not really	Yes, for some things	Yes, definitely
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(c) take part in activities	Not at all	Not really	Yes, for some things	Yes, definitely
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(d) feel like I belong	Not at all	Not really	Yes, for some things	Yes, definitely
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24. I am encouraged to look after my:

(a) physical health	Not at all	Not really	Yes, for some things	Yes, definitely
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(b) mental health	Not at all	Not really	Yes, for some things	Yes, definitely
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Next, a few questions about the services provided to you.

25. Have you been asked for your views on services?	Not at all	Not really	A few times	Yes, a lot
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26. Have your views been used to make changes?	Not at all	Not really	A few times	Yes, a lot
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Finally, a few questions about this survey

27. Was it easy to complete this survey?

Not at all

Not really

Quite easy

Very easy

28. Was the information you were given about the survey useful?

Not at all

Not really

Quite useful

Very useful

29. Do you have anything to say that would make the survey better?

No

Yes

Comments:

Comments box containing a large 'SAMPLE' watermark.

Date completed

DD / MM / YYYY



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Thank you very much for taking the time to complete this survey. If you want to find out more about what we have been doing during the inspection or what we have found please go online at <http://bit.ly/jointinspectionsofservicesforcyp>

When you have finished, please put this form in the envelope provided and send it back through the post.

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