

Molmontend Farm Care Home Service

Newmilns

Type of inspection:
Unannounced

Completed on:
15 April 2026

Service provided by:
Greenleaf House Co Ltd

Service provider number:
SP2018013227

Service no:
CS2025000391

About the service

Molmontend Farm is a care home service provided by Greenleaf House Co Limited. The service is based in a rural setting near Newmilns in East Ayrshire.

The house offers spacious accommodation over one floor. The house is set within a small holding and the team also take care of alpacas, chickens and rabbits. There is lots of indoor and outdoor space for the young people to relax and spend time with staff and the people who are important to them.

About the inspection

This was an unannounced inspection which took place on 8 April 2026 between 11:00 and 19:00 and 9 April 2026 between 12:30 and 14:30. The inspection was carried out by one inspector from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included registration information, information submitted by the service and intelligence gathered since the service opened in 2025.

In making our evaluations of the service we:

- spoke with young people using the service and their family members
- spoke with seven staff and management and six completed our questionnaire
- observed practice and daily life
- reviewed documents
- reviewed feedback from visiting professionals.

Key messages

- Young people were safer because of the care they received at Molmontend Farm.
- Young people benefited from strong relationships with staff.
- Young people were supported to make progress in education.
- Young people's relationships with family and friends were nurtured.
- External managers were clear about their roles and responsibility and effectively performed these.
- Leaders within the house ensured that the culture was supportive.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support children and young people's rights and wellbeing?	5 - Very Good
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Further details on the particular areas inspected are provided at the end of this report.

How well do we support children and young people's rights and wellbeing?

5 - Very Good

We found significant strengths in aspects of the care provided and how these supported positive outcomes for children and young people, therefore we evaluated this key question as very good.

Young people felt safe and were safer because of the care and support they were given from a skilled team of staff in Molmontend Farm. The team worked effectively with external professionals to identify and reduce risks, whilst supporting the young people to develop skills, resilience and make safer choices.

Young People felt loved and benefitted from a team of dedicated staff who were committed to building strong relationships with the young people. The team were trained in trauma informed and therapeutic practice and used their skills to support the young people in every aspect of their lives.

There were no recent incidents of restraint or restrictive practice and the team were skilled and confident in supporting young people to manage difficult emotions and used their strong relationships to support young people when they were struggling.

Young people had lots of opportunities for fun with staff who were creative and thoughtful in planning activities with the young people. Young people also spent time with the staff looking after the farm animals which in turn helped them to become more responsible and develop unique skills in animal care and DIY.

Young people were making progress in education and learning because they received tailored support to achieve their goals. The team worked with education professionals both in formal school settings and in informal ways to ensure young people had every opportunity to gain qualifications and get the most out of education. The progress young people made in education was testament to the relationships the team had built with them.

Young people were getting the most out of life because the team ensured their physical and mental health was prioritised. The team were pro-active and persistent in ensuring young people had access to the health services that they needed.

Meaningful connections to family, friends and the community were championed. The team ensured that the young people had every opportunity to spend time with their loved ones and people that were important to them. The team pro-actively assessed and managed risks and adapted plans accordingly so that the young people could have an as positive experience as possible.

Young people were fully engaged in their support and they benefitted from person centred personal plans and risk assessments.

Young people contributed to all aspects of the delivery of the service. This included the recruitment of the staff team who were safely recruited and registered with the relevant professional bodies.

External managers were clear about their roles and responsibility and effectively performed these. They knew the young people well and effectively monitored the quality of care and support they received. If things did not go as planned managers quickly reflected, learned and made the necessary changes to ensure young people's safety and well being was always prioritised. An external professional said, "The leadership appears to have clear values that place the child at centre of all decision making".

Leaders within the house ensured that the culture was supportive, and all staff felt well supported by the management team. The staff team was consistent, and the service had the right number of staff with the right skills to meet the young people's needs. Staff enjoyed a thorough induction, training plan and a culture of reflective practice which ensured they felt valued in their role.

Leadership and improvement activities within Molmontend were driving forward how The promise was being met and provided a strong example of the positive outcomes achieved through strong relationships.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How well do we support children and young people's rights and wellbeing?	5 - Very Good
7.1 Children and young people are safe, feel loved and get the most out of life	5 - Very Good
7.2 Leaders and staff have the capacity and resources to meet and champion children and young people's needs and rights	5 - Very Good

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