

Mosspark Drive Care Home Service

Glasgow

Type of inspection:
Unannounced

Completed on:
22 April 2026

Service provided by:
Glasgow City Council

Service provider number:
SP2003003390

Service no:
CS2003001061

About the service

Mosspark Drive is a care home registered to provide care to eight children and young people. The house is within a residential area of Glasgow and is close to local amenities, including shops and local transport. All young people have their own bedrooms with en-suite shower rooms, in addition to a communal living/ dining area, kitchen and a family room.

About the inspection

This was an unannounced inspection which took place on 22 April between 10:15 am and 6 pm.

This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People. No new evaluations (grades) have been awarded.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support.

We know this because on this inspection we:

- reviewed survey responses from external professionals, family members and staff
- spoke with two young people using the service
- spoke with six staff and management
- observed practice and daily life
- reviewed documents

Key messages

Voice:

Children and Young people's voice was central to the care they received. Individualised care plans were created collaboratively, reflecting children and young people's views. Children and young people told us that they had good relationships with staff and felt listened to and included. This ensured that children and young people fully participated in their care and support. One external professional told us "Young people are supported to express their views and make choices, and staff often advocate for young people in meetings and with other professionals. They have awareness of additional support needs and show patience and flexibility with the young people."

Care:

Children and young people within the service received high quality care and support from a skilled staff team. Children and young people experienced nurturing and loving relationships within the service which promoted positive outcomes. A culture of reflection ensured that children and young people experienced effective, consistent care. One external professional told us "They work hard to build trusting and consistent relationships with young people and show an understanding that stability is key to create a positive experience in their service."

People:

Leadership in the service had a positive impact on outcomes and the staff team were well supported. One external professional told us "The leadership have maintained their professionalism when managing challenging situations and they have modelled positive child centred response's to the wider team. Their ability to remain child focused has had a visibly positive impact on the young person we work with and their sense of stability and trust" Staff were highly skilled in supporting children and young people. Engagement in education and training was well promoted staff were creative in offering opportunities for community engagement to promote children and young people's wellbeing.

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

The service should ensure that care plans are developed in consultation with young people to reflect their individual choices and preferences. Care plans should reflect a responsive, person-centred approach. The service should ensure that goals identified within care plans are SMART (specific, measurable, achievable, realistic and time-bound). This would enable staff to be clearer about how to support young people to achieve their individual goals and aspirations.

This is to ensure that care and support is consistent with the Health and Social Care Standards, which state that: 'My future care and support needs are anticipated as part of my assessment' (HSCS 1.14) and 'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices' (HSCS 1.15).

This area for improvement was made on 13 December 2024.

Action taken since then

Service has improved its approach to care planning with a focus on SMART planning and identifying clear service actions. Care plans sampled during inspection evidenced that clear goals were in place with progress that was evaluated.

This area for improvement has been met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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