

Plenshin Court Care Home Service

Glasgow

Type of inspection:
Unannounced

Completed on:
26 March 2026

Service provided by:
Glasgow City Council

Service provider number:
SP2003003390

Service no:
CS2012308319

About the service

Plenshin Court is a residential children's home for children and young people who are Looked After and Accommodated by Glasgow City Council. The service is situated in the south side of Glasgow, close to public transport links, shops and leisure amenities.

The property was purpose-built and has two levels. Each bedroom has an en-suite bathroom and access to a large modern kitchen, dining area and two communal living areas. There is also an external garden space.

The service is registered to accommodate up to eight children and young people. At the time of this inspection, eight young people lived there.

About the inspection

This was an unannounced inspection which took place on 26 March 2026 between 10:30 and 18:45.

This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People. No new evaluations (grades) have been awarded.

To prepare for the inspection we reviewed information about this service. This included, previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support.

We know this because on this inspection we:

- reviewed survey responses from young people, professionals and staff
- spoke with three young people using the service
- spoke with six staff and management
- observed practice and daily life
- reviewed documents.

Key messages

Voice

Young people's voices were recognised, valued and meaningfully acted upon. The service implemented several methods to promote active involvement. Together time, SMART (specific, measurable, achievable, relevant and timebound) goal setting, and young people's meetings were implemented as key approaches to promote active participation. Staff skilfully built trusting relationships, using relational approaches that encouraged open communication. Advocacy was strongly promoted and directly influenced decisions. Young people told us they felt comfortable approaching staff when they were upset, and that staff took the time to explain decisions clearly. This helped them understand the reasons behind decisions, even when they did not agree with them.

Care

The care provided was nurturing, stable and developmentally informed. Staff demonstrated strong understanding of trauma, child development and relational practice, tailoring support to each young person's needs. Documentation was child centred, accessible and evidenced meaningful involvement. Young people reported feeling safe and enjoyed positive relationships with staff. They benefitted from enriching activities that promoted wellbeing, identity and personal development within a homely and personalised environment. One staff member told us, "I'm very heartened by the low demand approach used here. It seems to allow the young people who live here more breathing space to work through their issues and difficulties in being placed in care services".

People

Staff reported feeling supported, valued and part of a cohesive workforce. Regular supervision, reflective debriefing and clear communication contributed to a positive culture, while managers were approachable and actively involved in daily practice. Senior staff provided strong oversight of incidents and safeguarding. Effective external partnerships supported holistic, coordinated planning. One external professional told us, "all staff are professional, approachable and have the wellbeing of the young person at the heart of all they do".

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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