

35 Brediland Road Care Home Service

Linwood

Type of inspection:
Unannounced

Completed on:
6 March 2026

Service provided by:
Renfrewshire Council

Service provider number:
SP2003003388

Service no:
CS2018371531

About the service

35 Brediland Road is a residential children's house owned and managed by Renfrewshire Council. The house provides care for up to four young people aged between eight and 20 years old. Until 30 September 2026, the service can provide care to one additional named young person.

The service is situated in the Linwood area of Renfrewshire. The house is a purpose-built bungalow and provides a lounge with open-plan dining area, large kitchen, utility room, games room and relaxation/quiet room. There are four bedrooms, each with ensuite. There is a large garden which is under development. Local amenities are in close proximity.

About the inspection

This was an unannounced inspection which took place on 23 and 24 February 2026, between the hours of 09:00 and 19:30. The inspection was carried out by two inspectors from the Care Inspectorate. To prepare for the inspection, we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we:

- spoke with three young people and three members of their families
- spoke with 11 members of staff and management
- observed practice and daily life
- reviewed documents
- received 17 replies to our survey from visiting professionals.

Key messages

- Exceptional relationships between young people and staff promoted excellent outcomes.
- Young people's voice was central to their care and support.
- Staff were proactive in dealing with indicators of concern.
- Teamwork was highly effective in supporting relational practice.
- Evidence-based approaches were focused on children's rights.
- Strong support ensured a positive experience of family life.
- Education and learning opportunities were optimised.
- The service was ambitious for young people.
- Enduring relationships were fully supported.
- The house and garden offered young people a high-quality living environment.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support children and young people's rights and wellbeing?	6 - Excellent
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Further details on the particular areas inspected are provided at the end of this report.

How well do we support children and young people's rights and wellbeing?

6 - Excellent

We evaluated this key question as excellent, where performance was sector leading with outstandingly high outcomes for children and young people.

The exceptional relationships between young people and staff were based on full recognition of the substantial trauma experienced by young people. This significantly influenced effective risk assessed strategies, which promoted excellent outcomes. We spoke with young people who told us that they 'loved coming back to the house', and that they 'really liked spending time with staff'. Young people shared that they felt loved and highly valued, and we saw warm and loving responses from staff.

Managers and staff were strong advocates for young people, alongside external independent advocacy which supported young people to be fully involved in decisions affecting their care. In one instance, we reflected on the power of young people's voices, to influence the provider's policy about the amount of pocket money each young person received. We noted that by advocating for themselves and others, young people had secured agreement from the provider to conduct wider consultation with young people.

Young people's emotional and physical safety and wellbeing was central to their experiences. Managers and staff were quick to act upon indicators of concern. Staff were professionally curious, well trained in safeguarding practices and flexible in adapting strategies to support the evolving circumstances in young people's care.

The highly effective collaboration between individual members of the team, and authoritative collaboration with partners, resulted in consistent messages of support to young people. By ensuring that staff had protected time with individual young people, positive relational approaches helped to build trust and mutual respect.

Use of well tested, evidence-based therapeutic approaches, helped to frame the strong commitment to rights-based practices. This evidenced nurture and empathy within a structured environment, where healthy relationships ensured respect and dignity for all young people. This was further enhanced by the provider's commitment to the foundations of the promise. As promise keepers, all staff demonstrated a strong sense of purpose in their use of positive language and individual commitment to hearing each young person's voice.

Young people were emotionally supported to flourish in their relationships with parents and other family members. Working closely with families, young people benefitted from consistent approaches, to support their experience of positive family life.

Young people's achievement and participation in a range of education and learning settings was maximised. Opportunities to develop skills and interests were wide ranging, from mechanics and construction to bespoke school classes, and hairdressing at college. Work experience gave young people new opportunities and positive links with community services, and supported their understanding of safety and personal responsibility. Young people were also active contributors, through youth initiatives, which helped to prevent other young people from becoming involved in unsafe situations.

There was excellent support around young people's interests and hobbies. Planned activities and involvement ranged from high adrenaline sports to having a voice on the promise group. Other young people enjoyed music, DJ workshops and going to concerts with friends. Holidays likewise were planned with young people and, notably, when staff themselves were away on holiday for a significant period of time, they kept in touch with young people to show that they remained important to them and to share their experiences with them.

In the broadest sense, health and wellbeing was a key focus in the care of young people and professional health colleagues assisted in this process. Similarly, by optimising the use of local resources, routine involvement on aerial equipment helped some young people to improve their mental and physical fitness, while enjoying a thrilling activity. Others preferred to enjoy less strenuous experiences in the house, with staff who specialised in relaxation and pampering. Equally though, spending time with befrienders and past teachers ensured enduring connections with people who were important to young people. Friendships, where positive, helped to boost young people's identity and wellbeing and, where appropriate, friends visited the house for dinner.

The whole staff team contributed fully to young people's experiences in a high-quality home environment. Photos and other personal items showed that this was their home, and the staff team equally took pride in maintaining and developing it for them. The garden was an excellent example of proactively seeking to improve the quality of the experience for young people, by involving them in choosing how to develop the vast outdoor space. The manager's commitment to progressing this was commendable.

Young people's personal plans used creative tools and tailored individual strategies to support young people's continued progress. These evidenced a high level of adaptability to allow for changes in young people's lives. The thoughtfulness of staff ensured the correct response at the right time, helping young people to develop resilience and their sense of identity.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How well do we support children and young people's rights and wellbeing?	6 - Excellent
7.1 Children and young people are safe, feel loved and get the most out of life	6 - Excellent

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Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

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