

# Abbey Court Care Home Care Home Service

34 Abbeygreen Street  
Glasgow  
G34 0JH

Telephone: 01414041238

**Type of inspection:**  
Unannounced

**Completed on:**  
2 March 2026

**Service provided by:**  
Lochwood Care Ltd

**Service provider number:**  
SP2025000078

**Service no:**  
CS2025000331

## About the service

Abbey Court Care Home is registered to provide a care service to a maximum of 51 older people.

The service is owned and managed by Lochwood Care Ltd. Abbey Court Care Home is situated in the Easterhouse area of Glasgow, close to public transport links and other community resources. There is a car park at the front and rear of the property and enclosed gardens.

The service is provided over two floors with lift and stair access to the upper floor. Bedrooms have en-suite whilst bathing facilities and shared lounges and dining rooms, toilets and bathrooms are available.

The service was registered with the Care Inspectorate on 17 July 2025.

## About the inspection

This was an unannounced follow up inspection which took place on Monday 2 March 2026. The inspection was carried out by one inspector from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with three staff and management
- observed practice and daily life
- reviewed documents.

## Key messages

- An outstanding requirement related to healthcare monitoring records has been met.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 1 November 2025, people must be supported to experience care and support that is safe and right for them. To do this the provider must ensure that:

a) Records used to evaluate people's health and wellbeing are accurately completed. This should include but is not limited to oral intake records. This information must be used to evaluate the effectiveness of interventions at regular intervals throughout the day and direct staff on how to support people.

This is to comply with Regulation 4(1)(a) and Regulation 5(b) (i)(ii) and (iii) of The Social Care and Social Work Improvement Scotland( Requirements for Care Services) Regulations 2011.

This is to ensure that people's health benefits from their care and support and takes account of the Health and Social Care Standards (HSCS) which state that: "My future care and support needs are anticipated as part of my assessment" (HSCS 1.14) and "My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices" (HSCS 1.15).

We have extended this requirement to 28 February 2026.

**This requirement was made on 1 August 2025.**

#### Action taken on previous requirement

Since the last inspection, the management team had continued with paper copies of nutritional charts. This documentation had been amended to allow staff to record what individuals had been offered to eat or drink and what was accepted. Overall, this resulted in clearly completed records. This information was used to evaluate planned care interventions. Management and senior staff had increased oversight of these charts. This included monthly auditing of individuals weight and how nutritional support had impacted on this area. This resulted in more responsive and person-centred care.

The service planned to change this to the electronic system. There were plans to start this at a small scale initially. This would allow staff to better adapt to the electronic system.

This requirement has been met.

**Met - within timescales**

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

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Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

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