

Graham, Helen Child Minding

Kilmarnock

Type of inspection:
Unannounced

Completed on:
17 February 2026

Service provided by:
Helen Graham

Service provider number:
SP2018989783

Service no:
CS2018365592

About the service

The childminder provides a childminding service from their home in a quiet residential area in Stewarton in East Ayrshire.

The childminder is registered to provide a care service to a maximum of six children at any one time up to 16 years of age. Numbers are inclusive of the childminder's own children. Children have access to the living room, kitchen/dining area, playroom and a fully enclosed garden and an upstairs toilet. The service is close to local primary schools, shops, parks and other amenities. There were two minded children present at the time of our follow up inspection.

About the inspection

This was a follow up inspection which took place on 16 February 2026 between 15:40 and 16:20. The inspection was carried out by one inspector from the Care Inspectorate. The inspection focused on the requirement and areas for improvement made during the previous inspection, which took place on 4 November 2026. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we:

- spoke with the childminder
- observed practice and daily life
- reviewed documents.

Key messages

- The childminder had taken action to comply with the conditions of registration, resulting in a safer environment for children.
- To promote children's wellbeing the childminder should develop and review children's personal plans.
- To ensure children benefit from high quality, well informed practice the childminder should engage in relevant continuous professional development.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 12 January 2026, the childminder must ensure they are working to the conditions set out within their conditions of registration certificate.

To do this, the childminder must, at a minimum:

- Ensure the maximum number of children attending the service does not exceed the number stated on the registration certificate.
- Complete and maintain accurate registers of children who attend the service daily, including children who are not minded.

This is to comply with Regulation 4(1)(a) (Welfare of users) of the Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

"I experience high quality care and support because people have the necessary information and resources" (HSCS 4.27); and "My care and support meets my needs and is right for me" (HSCS 1.19).

This requirement was made on 10 November 2025.

Action taken on previous requirement

The childminder had four children in their care during the inspection visit. This included two minded children and two grandchildren. A family member was also in attendance and had care of another two children. The childminder has reduced the number of children they cared for, and the times they provided the service to after school hours only. This ensured children received appropriate supervision and meant that the childminder could respond effectively to their needs.

The childminder had introduced registers which recorded minded children and family members in attendance at the service. Whilst records were not fully up to date, we were satisfied with the action taken to ensure attendance records were in place. We discussed with the childminder the importance of maintaining this record. This would support children's safety.

Met - within timescales

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

To ensure children's individual needs are met, the childminder should further develop children's personal plans.

This should include, but not be limited to, recording information that identifies how they will meet and support a child's needs and interests ensuring personal plans are reviewed at least once in every six month period.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that: "My personal plan is right for me because it sets out how my needs will be met, as well as my wishes and choices" (HSCS 1.15).

This area for improvement was made on 10 November 2025.

Action taken since then

Children's personal plans had not been further developed to support their individual needs. Therefore, this area for improvement has not been met.

Previous area for improvement 2

To support better learning and development opportunities for children, the childminder should engage in professional development.

This should include but not be limited to accessing resources in the Care Inspectorate hub and becoming familiar with childcare practice documents to support children's care, play, and learning.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which states that: "I have confidence in people because they are trained, competent and skilled" (HSCS 3.14).

This area for improvement was made on 10 November 2025.

Action taken since then

The childminder had not engaged in professional development to support better learning and development opportunities for children. Therefore, this area for improvement has not been met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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