

# Kinning Park Care Home Care Home Service

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Glasgow  
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**Type of inspection:**  
Unannounced

**Completed on:**  
12 February 2026

**Service provided by:**  
Kinning Park Care Home (Scotland)  
Limited

**Service provider number:**  
SP2012011864

**Service no:**  
CS2012309487

## About the service

Kinning Park Care Home is registered to provide residential and nursing care to a maximum of 30 frail older people. This includes two places for respite/short break places for older people, and five places for adults aged 50 years and over.

The provider is Kinning Park Care Home (Scotland) Limited. The service is in a two-storey conversion located in the Kinning Park area of Glasgow, close to local amenities, public transport and motorway links.

All bedrooms are en suite. The communal rooms are on the ground floor and a lift provides access to the bedrooms and an activity lounge on the first floor.

There were 29 people living in the care home at the time of inspection.

## About the inspection

This was an unannounced follow-up inspection which took place on 12 February 2026. The inspection was carried out by two inspectors from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with three people using the service
- spoke with staff and management
- observed practice and daily life
- reviewed documents.

## Key messages

- People using the service continued to receive good standards of care.
- Further work was needed with improving the environment in terms of refurbishment, maintenance and standards of cleanliness.
- Ongoing work was needed to develop support plans to align with the good depth of knowledge staff have around the current needs of people.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 11 February 2026, the provider must ensure that people live in a well-maintained and clean home. To do this, the provider must, at a minimum:

- a) carry out a full environmental audit which reflects a plan of refurbishment and completion of priority areas based upon potential risks to people
- b) replace equipment to ensure that it is in good condition and able to be cleaned aligned to infection prevention and control (IPC) guidance
- c) ensure that all ongoing maintenance and safety checks are fully completed and any corrective action taken
- d) carry out regular monitoring and auditing of the setting to demonstrate that appropriate maintenance and infection prevention and control (IPC) standards are being achieved.

This is to comply with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that: "I experience an environment that is well looked after with clean, tidy and well maintained premises, furnishings and equipment" (HSCS 5.24).

**This requirement was made on 4 December 2025.**

#### Action taken on previous requirement

An environmental audit had been completed and a plan for refurbishment had been developed in partnership with people who use the service with their families. Progress had been made with the refurbishment of communal areas and some bedrooms. There were ongoing plans and commitment to continue refurbishing the home. We identified areas during the inspection which required further attention and suggested that these be part of the ongoing refurbishment programme.

Progress had also been made with the replacement of equipment. Orders had been placed for specific equipment to improve the safety and comfort of people. This included non-slip flooring for shower areas.

The manager had been working on and developing environmental audits to promote the safety of people, however, these have not been fully implemented.

Cleaning schedules were in use but needed further development to accurately reflect which parts of the home were cleaned and when. There is a current recruitment drive to appoint an additional domestic member of staff to help with the cleaning of the home.

Through carrying out an environmental inspection, we concluded further work was needed to improve the overall standards of cleanliness throughout the home. We shared specific examples with the manager. We concluded that whilst environmental audits were being completed they had not always been effective. This meant that cleaning standards were not being consistently achieved. We suggested that improved monitoring be completed and that the service takes a "whole home approach" with all staff taking ownership to ensure that this is being achieved.

**The requirement has not been met and we have agreed to extend the timescale for achievement to 7 May 2026.**

Not met

## What the service has done to meet any areas for improvement we made at or since the last inspection

### Areas for improvement

#### Previous area for improvement 1

Support plans should reflect an individualised approach that staff should follow to help reduce the impact of stress or distress reactions. Care reviews should align to support provided and capture the outcomes achieved.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that: "My personal plan (sometimes referred to as my care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices" (HSCS 1.15).

**This area for improvement was made on 4 December 2025.**

#### Action taken since then

There had been more detail added to support plans for people who may experience stress and distress; however, it remained unclear how staff identify specific signs of stress and distress, and what steps they should take to minimise these before administering "as required" medication.

Staff shared how they recognise early signs of distress and the strategies they use with individuals. We heard how these had been effective for providing reassurance and comfort.

The staff team should pull this knowledge together and develop a person-centred support plan for people who experience distress episodes.

The service welcomed auditing from the regional manager, and suggestions made to help the service move forward. Ongoing work should be carried out to develop care reviews.

**This area for improvement has not been met.**

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com)

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