

# Atlantic View Care Home Care Home Service

Atlantic View Care Home  
Yeomanry Place  
Ayr  
KA7 1LD

Telephone: 01292 439118

**Type of inspection:**  
Unannounced

**Completed on:**  
5 February 2026

**Service provided by:**  
Atlantic View care Home Limited

**Service provider number:**  
SP2022000071

**Service no:**  
CS2022000105

## About the service

Atlantic View Care Home is a four storey purpose built care home situated on Ayr sea front. It is registered to provide care for 50 people.

The accommodation comprises of 50 single bedrooms all of which have en-suite facilities.

There are 14 bedrooms on the three upper floors and eight bedrooms on the ground floor.

Each of the floors have sitting and dining areas with sea views and there are multiple recreational areas including a cinema , hairdressers and café.

There are enclosed garden grounds to the front and a balcony on each floor.

There were 49 people living in the home at the time of inspection.

## About the inspection

This was an unannounced inspection which took place on 29 ,30 January and 2 ,3 February 2026 between the hours of 10:20 and 16:45 .Two inspectors carried out the inspection.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

To inform our evaluation we:

- spoke with seven people using the service and two of their family and friends
- spoke with 14 staff and management
- observed practice and daily life
- reviewed documents
- reviewed 51 submitted questionnaires, 28 from staff, 18 from relatives and 5 from people supported.

**Key messages**

- People experienced very good health and wellbeing outcomes
- People benefitted from high quality nutritional support
- Staff were observed to be knowledgeable kind and compassionate
- Bedrooms included built in safety features such as PIR sensors, night lights, accessible radiator controls, and safe medication pods
- Multiple communal areas enhanced quality of life including a cinema room, hairdressing salon, nail/beauty area, and private dining room,

**From this inspection we evaluated this service as:**

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support people's wellbeing?	5 - Very Good
How good is our setting?	5 - Very Good

Further details on the particular areas inspected are provided at the end of this report.

## How well do we support people's wellbeing?

5 - Very Good

We found significant strengths in aspects of the care provided and how these supported positive outcomes for people, therefore we evaluated this key question as very good.

People experienced very good health and wellbeing outcomes because care and support were consistently delivered in line with good practice, detailed assessment, and timely clinical interventions. Relatives reported that they were kept up to date with any changes.

Meal times were well-organised dining experiences where staff were attentive and engaging while ensuring dignity throughout. People supported confirmed positive mealtime experiences, with one stating, "It's like a 5\* hotel here... always someone you can call." This reflected a person-centred culture where staff knew people well and responded sensitively.

People benefitted from high quality nutritional support. The chef met individually with people supported to problem solve any issues and delivered seasonal menus shaped by residents' feedback. The meals and snacks were all made from fresh ingredients and presented to restaurant standards. Snacks and drinks were available 24 hours a day with staff being aware of the importance of good nutrition and hydration. This helped people to stay well nourished and hydrated.

Clinical care was proactive, with comprehensive assessments and regular reviews. Interventions included input from the multi disciplinary team . The person supported wishes were at the forefront of any decision reached and peoples independence was encouraged. This ensured that people felt valued and retained skills.

Medication management systems were robust. As required medication guidance was clear, proportionate, and regularly reviewed, for example for people experiencing stress and distress where medication had been gradually reduced with good effect. This helped to keep people well.

People supported benefitted from increased emotional well being as a result of kind, knowledgeable staff who were confident and compassionate. One resident shared, "The girls who work here are lovely... want for nothing," while another said, "I feel cared for and safe." Staff were alert to changes in wellbeing and escalated concerns appropriately. Where complex health needs existed, care plans were detailed, current, and reviewed monthly. This assisted people to manage their health conditions.

## How good is our setting?

## 5 - Very Good

We found significant strengths in aspects of the care provided and how these supported positive outcomes for people, therefore we evaluated this key question as very good.

The environment provided a modern, homely, safe and stimulating setting. Bedrooms were personalised, warm and comfortable, each with ensuite facilities that were modern, well thought out and functional. Rooms included built in safety features such as PIR sensors, night lights, accessible radiator controls, and safe medication pods. Corridors had floor level lighting to reduce fall risks, and all lounges had sea views, with well-presented dining areas.

Multiple communal areas enhanced people's quality of life and included a cinema room, hairdressing salon, nail/beauty area, and private dining room. These spaces were well decorated, welcoming and tailored to residents' needs. Staff and residents highlighted the comfort and quality of the environment, with comments such as, "It's new... people here are happy."

Maintenance systems were strong. We reviewed the maintenance and service records which were all up to date and recorded. The maintenance team reported good support, rapid access to supplies, and effective oversight by a supervisor across seven homes. This helped to ensure people's safety

Cleanliness was well managed, with fully completed cleaning schedules, deep clean records, and housekeeping staff who described good resources and support. The standard of cleanliness observed was consistently high. This assisted in effective prevention of infection.

There was an enclosed and well maintained garden area. This was well used when the weather permitted and further enhancements were planned such as raised beds and an outdoor cinema screen. This encouraged people to spend time outdoors and improved emotional wellbeing.

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Detailed evaluations

How well do we support people's wellbeing?	5 - Very Good
1.3 People's health and wellbeing benefits from their care and support	5 - Very Good
How good is our setting?	5 - Very Good
4.1 People experience high quality facilities	5 - Very Good

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