

# Care Visions - Westerhill Farmhouse Care Home Service

Glasgow

**Type of inspection:**  
Unannounced

**Completed on:**  
16 January 2026

**Service provided by:**  
Care Visions Group Limited

**Service provider number:**  
SP2003002569

**Service no:**  
CS2008174545

## About the service

Care Visions - Westerhill Farmhouse is managed by Care Visions Group Limited and provides care and accommodation for up to three children and young people.

The house has a homely and nurturing environment with a large garden area. It is situated in a rural area on the outskirts of Bishopbriggs.

## About the inspection

This was an unannounced inspection which took place on 15 January 2026 between 12:00 and 17:00.

This was a pilot inspection to test a new way of inspecting to provide assurance that better performing services continue to strive to meet the promise. No new evaluations (grades) have been awarded. This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People'.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support. We know this because on this inspection we:

- reviewed survey responses from young people, professionals, and staff;
- spoke with two young people using the service;
- spoke with staff, management and external professionals;
- observed practice and daily life; and
- reviewed documents.

## Key messages

### Voice

Young people were proactive in planning their care and keen to speak with staff regarding their future plans. There was a warm, nurturing and fun ethos within the house and we saw very good relationships between staff and young people. A social worker told us: "(staff) are very attuned to (their) needs."

This supported positive outcomes for young people. Young people had access to external advocates if they wished and we saw evidence of the care team promoting the rights of young people.

### Care

Young people received person centred care from an experienced and well trained staff team. Young people were supported to explore activities and opportunities that they enjoyed; this included educational and social activities.

Young people had identified small, achievable goals in discussion with staff. We spoke with young people about some of their achievements and the next steps they had identified.

Young people were cared for by an established care team who were well trained. They were skilled at understanding trauma and recognising young people's individual needs. An external professional told us: "(staff) know and understand (their) usual presentation and recognise when there are signs or behaviours that could be indicating there is something wrong or support needed."

This supported long, loving and enduring relationships and promoted positive outcomes for young people.

A member of the care team told us: "...Westerhill provides a warm home from home environment for our young people. They are listened to, cared for, and supported in a way that ensures their needs are consistently met."

### People

Young people were looked after by an experienced manager with an experienced and dedicated team of carers. An external professional told us: "The team are also very good at encouraging (young person) relationship with (their) family...recognising when (young person) is affected negatively by inconsistency and therefore gently discussing this with family members to ensure YP's emotional wellbeing is protected."

There was good managerial oversight of the service and staff told us they were well supported with regular supervision and ongoing professional development. This meant staff worked towards the values of the service and continued to provide a very good standard of care.

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

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