

Care Visions - Drummerchin Care Home Service

Stirling

Type of inspection:
Unannounced

Completed on:
14 January 2026

Service provided by:
Care Visions Group Limited

Service provider number:
SP2003002569

Service no:
CS2011299375

About the service

Care Visions - Dummerchin is managed by Care Visions Group Limited and provides care and accommodation for up to three children and young people.

The house has a homely and nurturing environment with a large garden area. It is situated in a rural area near Kippin in Stirlingshire..

About the inspection

This was an unannounced inspection which took place on 14 January 2026 between 12:30 and 18:00.

This was a pilot inspection to test a new way of inspecting to provide assurance that better performing services continue to strive to meet the promise. No new evaluations (grades) have been awarded. This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People'.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support. We know this because on this inspection we:

- reviewed survey responses from young people, professionals, and staff;
- spoke with two young people using the service, and one of their friends and family members;
- spoke with three staff and management;
- observed practice and daily life; and
- reviewed documents.

Key messages

Voice

Young people were cared for in a way that supported their individualised needs. The skilled and experienced staff group spent a lot of time in the company of young people and had developed strong, trusting and lasting relationships. The approach to care planning was person centred and staff adopted a natural and creative approach to ensure young people's voices were heard in the planning of their care. Young people were able to speak with an external advocate if they wished. This led to care that was meaningful for every individual. One young person told us that "every decision is discussed which is good."

Risk assessments were detailed and reflected young people's preferences which helped keep young people safe.

Care

Young people received care which was individualised and adapted to support them in a meaningful way.

One young person told us they would not change anything in Drummerchin and told us they felt safe and supported. They told us they were able to keep meaningful connections to people who were important to them. Staff worked hard to ensure relationships were maintained. A young person told us: "staff help with good support for family visits."

We observed nurturing and playful interactions with young people which contributed to a relaxed, homely environment.

The support we observed was supported by external professionals who told us: "Staff communicate very well with (education) to support young people appropriately."

A member of staff told us: "Drummerchin is very good and the team always work together to do what is right for the children."

People

Young people were cared for by an experienced, compassionate and dedicated staff team. The team supported young people in a trauma informed way and understood the impact of trauma on young people in their care. This was evident in practice and written records.

A member of staff told us: "The service works hard to ensure our young people feel loved and valued and their achievements are not overlooked. We celebrate their successes with them."

The manager had good oversight of the service and external managers ensured the service was quality assured.

There was a reflective ethos within the service and staff responded well to this. This contributed to young people experiencing a high standard of care.

Staff told us they received regular supervision and engaged in ongoing professional development.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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