

# Larkfield Children's House Care Home Service

Glasgow

**Type of inspection:**  
Unannounced

**Completed on:**  
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**Service provided by:**  
Glasgow City Council

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SP2003003390

**Service no:**  
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## About the service

Larkfield Gate is a care home service for children and young people, provided and managed by Glasgow City Council. The service is in a residential area of Glasgow. The house provides spacious and modern facilities.

Each young people had their own bedroom with an ensuite bathroom. There are two shared lounges and a large kitchen/dining room. There is an enclosed garden which all children and young people have access to. The service provides care to up to eight children and young people.

## About the inspection

This was a pilot inspection to test a new way of inspecting to provide assurance that better performing services continue to strive to meet the promise. No new evaluations (grades) have been awarded. This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People'.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support.

We know this because on this inspection we:

- reviewed Survey responses from young people, staff and external professionals
- spoke to three young people using the service
- spoke with seven staff and management
- observed practice and daily life
- reviewed documents.

## Key messages

### Voice

Children and Young people were supported to participate in their care planning through relationships with key workers and they had access to independent advocacy to support them in formal meetings and ensure their views were heard. One young person told us that sometimes they did not want to go to meetings about their care but the service was good at representing their views on their behalf. Another young person told us that they had been provided with choice in relation to activities and holidays which had meant they had enjoyed a range of positive experiences.

### Care

Children and young people received person centred care that was trauma informed and responsive to need. We received positive feedback from children and young people about the quality of relationships they had with carers which supported positive outcomes. Staff were very positive about the quality of support provided, one staff member told us "It is clear that young people who have been at Larkfield for a long time have a sense of belonging and appear relaxed, comfortable and secure in their surroundings.

### People

Management and leadership in the service was effective in supporting positive outcomes. Staff were well supported individually and team meetings were reflective spaces used to discuss and improve practice. This ensured that children and young people received consistent trauma informed care. One external professional told us "My perception is that staff are led in a way that encourages confident and positive care and advocacy for and with young people."

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

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