

The Paddock Care Home Service

Cumnock

Type of inspection:
Unannounced

Completed on:
23 January 2026

Service provided by:
Radical Services Ltd

Service provider number:
SP2003002568

Service no:
CS2015335573

About the service

The Paddock is a care home for children and young people, provided by Radical Services Ltd. It is a detached bungalow, with car parking and a large garden, located in rural, East Ayrshire. Each young person has their own bedroom, alongside two staff bedrooms and a separate office. There are communal areas such as the kitchen, living room and chill room.

The service is registered to provide care to a maximum of two children and young people between the ages of 8 and 18 years, at one time. At the time of inspection, there were two young people living at the Paddock.

About the inspection

This was an unannounced inspection which took place on 23 January 2026 between 09:30 and 18:00.

This was a pilot inspection, to test a new way of inspecting to provide assurance that better performing services continue to strive to meet the promise. No new evaluations (grades) have been awarded. This inspection is called a promise assurance inspection. It focusses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the promise foundation headings of; 'Voice', 'Care', and 'People'.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered throughout the inspection year.

We confirmed that the service continued to have the rights and voices of children and young people at the heart of their care and support. We know this because on this inspection we:

- Reviewed survey responses from young people, professionals, family members and staff
- Spoke with two young people using the services, and one of their representatives
- Spoke with four staff and management
- Observed practice and daily life
- Reviewed documents

Key messages

Voice

Young people were fully involved in discussions and decisions about their care, including identifying goals that were important to them. This resulted in positive outcomes for young people. Care plans and risk assessments were updated on a regular basis which contributed to young people experiencing consistently high standards of care. One young person told us '*I love the paddock it makes me feel safe*'.

Care

Young people experienced compassionate, person centred care from staff who knew them well. This contributed to the overall safety and wellbeing of young people. An external professional told us the support that has been offered to the young person they work with has resulted in the level of risk being significantly reduced.

Young people were offered individualised support in education which resulted in them excelling in this setting. There were a variety of social opportunities available to young people as well as opportunities to develop independence such as through free time and gaining employment.

People

The strength of relationships between staff and young people were evident during inspection. One young person told us '*staff help me, they are there for you and support you*'. This contributed to a relaxed and homely atmosphere.

There was effective managerial oversight of the service and staff team to ensure young people's needs were met. There was a comprehensive development plan in place which demonstrated the services commitment to The Promise.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is càinain eile ma nithear iarrtas.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جا سکتی ہے۔

ਬਿਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.