

Ibrox Primary School - Nursery Class Day Care of Children

Ibrox Primary School
46 Hinshelwood Drive
Glasgow
G51 2XP

Telephone: 01414 270 922

Type of inspection:
Unannounced

Completed on:
21 January 2026

Service provided by:
Glasgow City Council

Service provider number:
SP2003003390

Service no:
CS2003014795

About the service

Ibrox Primary School - Nursery class is a service provided by Glasgow City Council and is located within Ibrox primary school. The service provides early learning and childcare to a maximum of 25 children aged three years to those not yet attending primary school. The children have access to one large playroom as well as other other areas of the school, including the school playground. It is situated close to local shops, amenities and public transport links. At the time of the inspection, 11 children were in attendance.

About the inspection

This was a follow up inspection which took place on 20 January 2025. The inspection was carried out by one inspector from the Care Inspectorate. The inspection focused on the requirement made during the previous inspection on 3 and 4 September 2025. We evaluated how the service had addressed the requirement to improve outcomes for children.

To prepare for the inspection, we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- Spoke with staff and management
- Reviewed documents

Key messages

- The service had reviewed and responded to our previous requirement to promote the safety of children
- Robust safeguarding training and processes effectively protected children from harm.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 30 November 2025, the provider must ensure that children are safe and protected from harm.

To do this, the provider must, at a minimum:

- a) ensure child protection concerns are reported to the lead agency
- b) ensure that children's chronologies contain clear details of child protection concerns and action taken to safeguard children.
- c) ensure the Care Inspectorate are notified of any child protection concerns.

This is to comply with Regulation 4(1)(a) (Welfare of users) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which states that:

'I am protected from harm, neglect, abuse, bullying and exploitation by people who have a clear understanding of their responsibilities' (HSCS 3.20).

This requirement was made on 4 September 2025.

Action taken on previous requirement

The service had reviewed its safeguarding and child protection procedures and implemented a detailed action plan. This was effective and strengthened practice, which helped to protect children from harm.

Staff and managers had discussed roles and responsibilities for safeguarding and child protection. They had agreed what information should be recorded and held weekly team meetings to review children's needs. This ensured changes or significant events were recorded and acted on promptly, reducing risk to children.

Management had made improvements to a previously used checklist to include recording when concerns were reported to the relevant lead agency and to the Care Inspectorate. This improvement ensured the service met its duty to report and record concerns consistently and on time, which enhanced children's safety.

Management had received support from the provider, including input from the child protection team and the area manager. Staff had training on creating meaningful chronologies that give a clear picture of significant events in each child's life. Chronologies sampled were detailed, noted the impact of concerns, and recorded actions taken to support positive outcomes. Management quality assured chronologies monthly to improve consistency and identify further improvements.

The service had introduced an individual quality assurance document for safeguarding and child protection. They used the provider's self evaluation toolkit. They also began vulnerable persons reviews to consider risks, strengths, and protective factors for each child. Management planned to involve all staff further in safeguarding self evaluation to support professional development and sustain improvement.

These measures improved vigilance, strengthened decision making, and ensured timely action. As a result, children using the service were safer and better protected from harm.

Met - within timescales

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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