

Ythanvale Home Care Home Service

Park Road
Ellon
AB41 9AB

Telephone: 01358 281 130

Type of inspection:
Unannounced

Completed on:
9 December 2025

Service provided by:
Aberdeenshire Council

Service provider number:
SP2003000029

Service no:
CS2003000286

About the service

Ythanvale Home is located in the market town of Ellon and is close to local shops and parks. The provider is Aberdeenshire Council.

The purpose-built home is single-storey and consists of three units: Ythan, Gordon and Schivas. The home is registered to provide accommodation, care and support for up to 31 people. There is a number of communal areas, a conservatory and an enclosed garden.

About the inspection

This was a follow up inspection which took place on 9 December 2025. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we reviewed:

- Documents
- Spoke with people
- Spoke with staff and management.

Key messages

- Improvements had been made to the environment.
- A comprehensive environment improvement and action plan was in place.
- People had been involved in choosing decor for the communal areas.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

| | |
|--------------------------|----------|
| How good is our setting? | 4 - Good |
|--------------------------|----------|

Further details on the particular areas inspected are provided at the end of this report.

How good is our setting?

4 - Good

We have regraded this key question as good, where several strengths impacted positively on outcomes for people and clearly outweighed areas for improvement.

The environment had improved. Walls and skirting had been painted, which created a clean, fresh appearance to the home. People had been involved with the decision about colours, which meant their thoughts and ideas were taken into account when improving the service.

The drug room temperature was in line with the safe storage of medication guidance. We did not see any chemicals being inappropriately stored. As a result, people were being kept safe from harm.

The carpet areas were cleaner. A maintenance plan was now in place with actions and timescales for improvements. We were able to track the actions to renew the carpeted areas. The service is awaiting a date for this, to commence once the provider has completed the process of allocating work. This would mean people had a comfortable and welcoming environment. We were confident the flooring will be renewed and we will review at future inspections.

Auditing of the environment had improved. For example, it was identified radiator covers required re-painting and the communal lounge needed a refresh. The service had designed smaller seating areas within the communal lounge. This enabled people to sit in smaller groups with fellow residents and enjoy each other's company.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By the 25 November 2025, the provider must ensure people experience high quality facilities.

As a minimum the provider must:

- a. Audit the whole environment regularly including fixtures, furnishing and décor.
- b. Develop a maintenance plan and improvement plan with actions and timescales.
- c. Ensure the flooring in the communal areas is suitable and able to be cleaned to an acceptable standard.
- d. Ensure chemicals are safely stored in a locked cupboard.
- e. Ensure the medication room temperature is in line with the safe storage of medication guidance.

This is to comply with Regulations 4(1)(a) and (d) and 10(2)(d) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This requirement was made on 13 August 2025.

Action taken on previous requirement

There has been improvements to development of a maintenance plan which resulted in improvement to the environment (please see key question 4, How good is our setting?).

Met - within timescales

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

| | |
|---|----------|
| How good is our setting? | 4 - Good |
| 4.1 People experience high quality facilities | 4 - Good |

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