

Donnelly, Jacqueline

Child Minding

Galston

Type of inspection:
Unannounced

Completed on:
26 November 2025

Service provided by:
Jacqueline Donnelly

Service provider number:
SP2008970306

Service no:
CS2008178761

About the service

The service is provided from the childminder's home in the town of Galston, East Ayrshire. They are registered to care for a maximum of six children under the age of 16 years, of whom a maximum of six will be under the age of 12, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of children in the childminder's own family.

The areas used to provide the service were the living room, kitchen, the garden and an upstairs toilet. The childminder's home is close to local amenities, schools and parks. There were 11 children registered with the service and three minded children were present at the time of the follow up inspection.

About the inspection

This was an unannounced inspection which took place on 26 November 2025 between 11:30 and 13:00. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we:

- spoke with childminder
- observed practice and daily life
- reviewed documents.

Key messages

- Improvements had been made to children's personal plans, supporting their overall wellbeing.
- Children were kept safe as medication forms had been updated to reflect current guidance.
- The childminder was updating the administration of medication policy to strengthen practice.
- To support positive outcomes, the childminder should provide regular and formal opportunities for children and families to share their views on all aspects of the provision.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

The childminder must prepare a personal plan for each child using the service that sets out how she will meet the child's health, welfare and safety needs, and this plan must be reviewed when there is significant change and at least once in each six month period.

This is in order to comply with: The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210), regulation 5 (1), Personal plans.

This requirement was made on 28 April 2014.

Action taken on previous requirement

This requirement was extended until 10 November 2025. The childminder knew children well and had implemented personal plans for all children in their care which outlined children's interests, health and welfare needs. This information supported the childminder to plan for children's learning. Therefore, this requirement has been met.

Met - within timescales

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

To support children's wellbeing and keep them safe the childminder should further develop their knowledge of best practice guidance relating to the safe administration of medication and review their administration of medication policy and procedures to ensure they are following best practice guidance.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'Any treatment or intervention that I experience is safe and effective.' (HSCS 1.24).

This area for improvement was made on 17 September 2025.

Action taken since then

The childminder had reviewed and implemented medication forms to support the safe administration of medication. The childminder was in the process of reviewing and updating the medication policy with supporting guidance. This should support them to ensure the safe administration of medication. Therefore, this area for improvement has not been met.

Previous area for improvement 2

To support positive outcomes, the childminder should provide regular and formal opportunities for children and their families to offer their views on all aspects of the provision. This should include, but not be limited to, gathering feedback on service delivery, involving families in the development of plans and activities, and ensuring they have a voice in decisions that affect them. Their input should be used to identify and meet areas for improvement.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'I can be meaningfully involved in how the organisations that support and care for me work and develop (HSCS 4.6) and 'I am actively encouraged to be involved in improving the service I use, in a spirit of genuine partnership (HSCS 4.7).

This area for improvement was made on 27 September 2025.

Action taken since then

The childminder had not provided regular and formal opportunities for children and their families to offer their views on all aspects of the provision. It was not evident how they had a voice in decisions that affected them or how any input had been used to identify and meet areas for improvement. Therefore, this area for improvement has not been met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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