

# Happy Days Too @ Southfield Day Care of Children

Southfield House 423 Mearns Road Mearnskirk Glasgow G77 5RY

Telephone: 01416 399 191

Type of inspection:

Unannounced

Completed on:

5 November 2025

Service provided by:

CME Investments Ltd

Service provider number:

SP2003000807

**Service no:** CS2003019940



# Inspection report

#### About the service

Happy Days Too @ Southfield provides a care service to a maximum of 45 children across the following age groups:

- 15 children aged between 0-2 years
- 8 children aged between 2-3 years
- 22 children aged between 3-5 years; a maximum of six of these places may be used for children aged between 30 months and 3 years if required.

The service operates Monday to Friday, between 07:45 and 18:00.

The service is provided by CME Investments Ltd and operates from a two storey detached building in the Mearnskirk area of East Renfrewshire. The service has sole occupancy of the building and has outdoor play areas for children to explore and enjoy energetic play in the fresh air.

The service is in partnership with East Renfrewshire Council to provide early learning and childcare for 3-5 year old children.

# About the inspection

This was an unannounced follow up inspection which took place on 5 November 2025. This inspection focused on the requirements made during the previous inspection on 18 and 19 June 2025 and evaluated how the service had addressed these to improve best outcomes for children.

The inspection was carried out by two early learning and childcare inspectors from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with and observed children using the service
- · spoke with staff and management
- · observed practice and daily life
- · reviewed documents.

### Key messages

- Following the last inspection, we made two requirements.
- We can begin to see improvements and acknowledged the provider, management and staff were working well together to improve outcomes for children and families.
- The service have made some progress and had further plans in place to support areas identified for improvement.
- We confirm the service has met both requirements but to ensure continued progress these will now be areas for improvement and assessed at the next inspection.
- We are confident the service has capacity for improvement in addressing the highlighted areas for improvement.

#### Children thrive and develop in quality spaces

This was an unannounced follow up inspection which took place on 5 November 2025. This inspection focused on the requirements made during the previous inspection on 18 and 19 June 2025 and evaluated how the service had addressed these to improve best outcomes for children. We found the service had made some improvements through implementing changes as required.

The provider had reviewed the entry, exit and surroundings of the nursery. Actions taken include implementing a secure fence to support a safe environment for children to play and learn. Gates had been installed within the exits and entrance of the main building to support children's safety on arrival and leaving the service. Electronic intercom had been installed and parents or visitors must be given permission by staff to enter. The front garden area is not being used. There is visible speed signs to alert vehicles to comply with the speed restriction and the one way system. This is to ensure children are kept safe and secure.

Risk assessments to support a safe environment had been developed and implemented. We have asked that these are continually reviewed and updated to support any changes and shared with staff.

The provider was still in the process of developing the outdoor areas with a focus on the under two-year-old area to ensure it is safe, secure, has appropriate shelter and is suitable for children to use. We recognise some changes have been implemented but improvements are still required.

We recognise the improvements that have been made but agreed that some areas still need to be developed. This requirement will now be an area for improvements and assessed at the next inspection. (See area for improvement 1)

The nappy changing area had been developed following our last inspection. We discussed further changes within the environment that the service has planned to ensure they are operating in line with best practice guidance. The service confirmed repairs to sink areas that have exposed porous surfaces is a work in progress. The plans are in place and will be completed as soon as possible. The nappy changing door had been repaired and now closes. Management should continue to encourage staff to keep the door closed to support good infection prevention and control.

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We found the service was continuing to progress and identify areas that require to be organised and decluttered with a focus on storage of resources, staff role and responsibility of role modelling to support children's understanding in respecting and caring for their environment.

We also discussed the new laundry area and have advised the service to follow best practice guidance to ensure any laundry facilities are operating inline with guidance.

We recognise the improvements that have been made but agreed that some areas still need to be developed. This requirement will now be an area for improvements and assessed at the next inspection. (See area for improvement 2)

#### Areas for improvement

- 1. The provider must ensure children experience high quality facilities that support children to play and rest in an environment that is safe, secure and is well maintained. The provider and manager should consider attention to the following areas:
  - Continue to monitor and review the entry, exit and surroundings of the nursery to ensure they are always safe and secure.
  - Review, update and share with staff all risk assessments to support a safe environment.
  - Continue to develop the outdoor areas with a focus on the under two-year-old area to ensure it is safe, secure, has appropriate shelter and is suitable for children to use.

This is to ensure that care and support is consistent with the Health and Social Care Standards which state that: 'I experience an environment that is well looked after with clean, tidy and well- maintained premises, furnishings and equipment' (HSCS 5.22). 'My environment is secure and safe' (HSCS 5.17).

- 2. The provider must ensure children experience high quality facilities that support children to play and rest in an environment that is well maintained and supports rigorous infection prevention and control. The provider and manager should consider attention to the following areas:
  - Ensure the nappy changing area is developed and operating in line with best practice guidance.
  - Repair sink areas that have exposed porous surfaces.
  - Ensure staff are closing the nappy changing door to support good infection prevention and control.
  - Continue to organise and declutter areas with a focus on storage of resources, staff role and responsibility of role modelling to support children's understanding in respecting and caring for their environment.
  - Develop the laundry area to ensure it complies with best practice guidance.

This is to ensure that care and support is consistent with the Health and Social Care Standards which state that: 'I experience an environment that is well looked after with clean, tidy and well- maintained premises, furnishings and equipment' (HSCS 5.22). 'My environment is secure and safe' (HSCS 5.17).

# What the service has done to meet any requirements we made at or since the last inspection

## Requirements

#### Requirement 1

By 30 September 2025, the provider must ensure children experience high quality facilities that support children to play and rest in an environment that is safe, secure and is well maintained. The provider and manager should consider attention to the following areas:

- Review the entry, exit and surroundings of the nursery to ensure they are always safe and secure.
- Implement robust risk assessments to support a safe environment.
- Develop the outdoor areas with a focus on the under two-year-old area to ensure it is safe, secure, has appropriate shelter and is suitable for children to use.

This is to comply with Regulation 10 (2)(a)(d) (fitness of premises) of the Social care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards which state that: 'I experience an environment that is well looked after with clean, tidy and well- maintained premises, furnishings and equipment' (HSCS 5.22). 'My environment is secure and safe' (HSCS 5.17).

This requirement was made on 20 June 2025.

#### Action taken on previous requirement

The service had made some improvements through implementing changes as required.

The provider had reviewed the entry, exit and surroundings of the nursery. Actions taken include implementing a secure fence to support a safe environment for children to play and learn. Gates had been installed within the exits and entrance of the main building to support children's safety on arrival and leaving the service. Electronic intercom had been installed and parents or visitors must be given permission by staff to enter. The front garden area is not being used. There is visible speed signs to alert vehicles to comply with the speed restriction and the one way system. This is to ensure children are kept safe and secure.

Risk assessments to support a safe environment had been developed and implemented. We have asked that these are continually reviewed and updated to support any changes and shared with staff.

The provider was still in the process of developing the outdoor areas with a focus on the under two-year-old area to ensure it is safe, secure, has appropriate shelter and is suitable for children to use. We recognise some changes have been implemented but improvements are still required. This will be assessed further at the next inspection.

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We recognise the improvements that have been made but agreed that some areas still need to be developed. This requirement will now be an area for improvements and assessed at the next inspection. See heading children thrive and develop in quality spaces.

#### Met - within timescales

#### Requirement 2

By 30 September 2025, the provider must ensure children experience high quality facilities that support children to play and rest in an environment that is well maintained and supports rigorous infection prevention and control. The provider and manager should consider attention to the following areas:

- Ensure the nappy changing area is developed and operating in line with best practice guidance.
- Repair sink areas that have exposed porous surfaces.
- Review the nappy changing door to support good infection prevention and control.
- Organise and declutter areas with a focus on storage of resources, staff role and responsibility of role modelling to support children's understanding in respecting and caring for their environment.

This is to comply with Regulation 10 (2)(a)(d) (fitness of premises) of the Social care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards which state that: 'I experience an environment that is well looked after with clean, tidy and well- maintained premises, furnishings and equipment' (HSCS 5.22). 'My environment is secure and safe' (HSCS 5.17).

This requirement was made on 20 June 2025.

#### Action taken on previous requirement

The service had made some improvements through implementing changes as required.

The nappy changing area had been developed following our last inspection. We discussed further changes within the environment that the service has planned to ensure they are operating in line with best practice guidance.

The service confirmed repairs to sink areas that have exposed porous surfaces is a work in progress. The plans are in place and will be completed as soon as possible.

The nappy changing door had been repaired and now closes. Management should continue to encourage staff to keep the door closed to support good infection prevention and control.

We found the service was continuing to progress and identify areas that require to be organised and decluttered with a focus on storage of resources, staff role and responsibility of role modelling to support children's understanding in respecting and caring for their environment.

We recognise the improvements that have been made but agreed that some areas still need to be developed. This requirement will now be an area for improvements and assessed at the next inspection. See heading children thrive and develop in quality spaces.

Met - within timescales

# Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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