

Community Central Hall - Safe Til Six Day Care of Children

304 Maryhill Road
Glasgow
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Telephone: 01413 317 669

Type of inspection:
Unannounced

Completed on:
4 November 2025

Service provided by:
Community Central Hall

Service provider number:
SP2007008922

Service no:
CS2007144691

About the service

Community Central Hall - Safe Til Six is registered to provide day care to a maximum 89 school age children up to 14 years old. The service is located within Community Centre Hall in the Maryhill area of Glasgow. It is situated close to local shops, amenities, and public transport links. Children have access to two halls within the Community Centre. At the time of inspection, 18 children attended the service.

About the inspection

This was an unannounced follow up inspection which took place on 3 and 4 November 2025. The inspection was carried out by two inspectors from the Care Inspectorate.

The inspection focused on the requirements and areas for improvement made during the previous inspection which took place on 14 and 15 July 2025. We evaluated how the service had addressed these to improve outcomes for children.

To prepare for the inspection, we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- Spoke with children using the service
- Spoke with staff and management
- Observed practice and daily life
- Reviewed documents.

Key messages

- Children's access to resources had improved, and supported children to have fun.
- Medication was stored and administered safely.
- Infection prevention and control practices needed to be improved, to keep children safe and protected from the spread of infection.
- Maintenance, and register keeping needed to be improved to support children's safety.
- Quality assurance, self-evaluation, and improvement planning needed to be improved to support better outcomes for children.
- Staff recruitment needed to be improved to ensure children's safety.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 1 November 2025, the provider must ensure that children are cared for in an environment that is safe and secure.

To do this, the provider must, at a minimum, ensure:

- a) Registers reflect children attending the service
- b) Bathroom areas are clear from hazards and well maintained
- c) Kitchen areas are clear from hazards and well maintained
- d) Radiator covers are free from hazards and safety secured
- e) The premises and materials are well-maintained.

This is to comply with Regulation 10(1) and 10(2)(a)(b) (Fitness of premises) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'My environment is secure and safe' (HSCS 5.19).

This requirement was made on 15 July 2025.

Action taken on previous requirement

The service had made some initial steps in working towards meeting this requirement. The manager introduced a new register system to help account for children. We reviewed correspondence and plans that included, upgrading the children's bathroom areas and replacing flooring throughout the corridor.

We acknowledged that some building works had been delayed due to difficulties in securing contractors. However, we were concerned that some basic maintenance had not been addressed. During our visit, children were using bathroom with water ingress, which potentially placed their health, wellbeing, and safety at risk. Basic maintenance had not been actioned. This included, securing and making radiator covers safe, and ensuring the main door closed promptly and safely. When we highlighted these issues to staff, management, and the provider, they took some immediate action on some of our concerns. This included reallocating children to a safe bathroom and securing radiator covers to support safety.

We had further concerns regarding the accuracy of registers. They did not accurately reflect the children in attendance. This meant staff were not accounting for children. Additionally, we remained concerned that basic maintenance was not escalated and resolved promptly to support support children's health wellbeing and safety.

Therefore this requirement has not been met and we have agreed an extension until 1 February 2026.

Not met

Requirement 2

By 1 November 2025, the provider must ensure that children are cared for in a hygienic environment.

To do this, the provider must at a minimum, ensure:

- a) Play spaces are clean and free of risks that contribute to the spread of infection.
- b) Food preparation areas, including food storage, are deep cleaned and regularly cleaned to support hygienic food preparation.
- c) Children's bathrooms are clean and free of risks that contribute to the spread of infection.
- d) Spaces are well-ventilated with regularly maintained systems to reduce the risk of airborne infections.

This is to comply with Regulation 4(1)(d) (Welfare of users) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their organisational codes' (HSCS 3.14); and 'I experience an environment that is well looked after with clean, tidy and well maintained premises, furnishings and equipment' (HSCS 5.24).

This requirement was made on 15 July 2025.

Action taken on previous requirement

The service had made some initial steps in working towards meeting this requirement. The main play space was well ventilated through open windows, supporting children's health. Resources appeared clean, and some bathroom areas had been deep cleaned with ventilation turned on. However, these areas remained unsanitary and required repair due to cracked surfaces, broken toilet systems, and ingrained dirt.

At the previous inspection, we raised concerns about children's safety, wellbeing, and health because kitchen areas used for food preparation were unsanitary and needed repair and maintenance.

For example, ingrained dirt was visible within food storage areas and on food preparation surfaces such as worktops. This was a potential risk to children's health and wellbeing. During the first day of the follow-up inspection, we did not observe any improvements to the kitchen area. We shared these concerns with the management team and provider. By the second day of the follow-up inspection, they had begun securing a new kitchen space that was in better condition and more hygienic. We agreed this was a positive step with the potential to improve outcomes for children.

Although plans were in place to refurbish children's bathrooms, no interim solution had been implemented while awaiting repairs. We highlighted these concerns, which prompted the service to take immediate action by securing a safe bathroom for children to use during the refurbishment period.

We also observed staff practice around hand hygiene and the use of personal protective equipment, which required improvement to reduce the risk of cross-contamination and promote safe infection control.

Therefore, this requirement has not yet been met, and we have agreed to an extension until 1 February 2026.

Not met

Requirement 3

By 1 November 2025, the provider must ensure children are supported by staff who have been safely recruited. To do this, the provider must, at a minimum, ensure:

- a) All essential pre-employment checks are carried out prior to staff commencing employment in the service.
- b) Staff working with children are registered with the appropriate regulatory body for their role such as Scottish Social Services Council.

This is in order to comply with Regulation 9(1) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) and section 8 of the Health and Care (Staffing) (Scotland) Act 2019.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'I am confident that people who support and care for me have been appropriately and safely recruited' (HSCS 4.24).

This requirement was made on 15 July 2025.

Action taken on previous requirement

We sampled staff recruitment files and found some progress had been made. This included pre-employment checks being in place for all staff. We discussed with the provider how these processes could be further strengthened to ensure consistency and compliance. This included recording decisions around reference checks, and ensuring staff had the appropriate supports in place to fulfil their roles well and safely.

Despite this progress, during our visit staff were working with children who were not registered with the Scottish Social Services Council within the appropriate timescales.

This posed a significant risk to children's safety and wellbeing, as registration ensures staff meet professional standards and are accountable for their practice.

Therefore, this requirement has not yet been met, and we have agreed to an extension until 1 February 2026.

Not met

Requirement 4

By 1 November 2025, the provider must ensure robust, self-evaluation, quality assurance, and improvement planning takes place, and impact on improved experiences for children and families. To do this, the provider must, at a minimum:

- a) Carry out self-evaluation and improvement planning in consultation with children, staff and families.
- b) Implement robust quality assurance processes.
- c) Ensure staff are supported with professional development opportunities, that support improved outcomes for children.

This is to comply with Regulation 4(1)(d) (Welfare of users) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/210).

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes' (HSCS 4.19).

This requirement was made on 15 July 2025.

Action taken on previous requirement

An action plan had been in place following the previous inspection, and some improvements were evident. For example, staff meetings and in-person training relevant to the service had taken place. This was at the early stages of having a positive impact, such as improved resources and a better play space for children.

Auditing and monitoring of practice had not been carried out, and significant gaps remained in quality assurance, including infection prevention and control, maintaining a safe and hygienic environment, accurate register keeping, safe recruitment, and staff registration with the professional regulatory body.

A more targeted approach to quality assurance and self-evaluation was needed to address these gaps, alongside gathering staff views and providing clear mentoring and guidance for the manager.

This meant quality assurance, self-evaluation and improvement planning was not robust and still required improvement.

Therefore, this requirement has not yet been met, and we have agreed to an extension until 1 February 2026.

Not met

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

To support children's health and wellbeing, the provider should ensure medication is stored and administered safely.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'My care and support meets my needs and is right for me' (HSCS 1.19); and 'Any treatment or intervention that I experience is safe and effective' (HSCS 1.24).

This area for improvement was made on 15 July 2025.

Action taken since then

We sampled medication records and reviewed its storage during this follow up inspection.

Medication was stored in a locked cupboard, which remained out of children's reach. Staff took medication with them when collecting children from school. This meant staff had the appropriate safe access to medication, to support children's health and wellbeing needs.

A new health plan template was in place, that contained all the relevant information to administer medication safely. All medication records sampled were completed accurately.

The service demonstrated safe medication management practices, with clear records and procedures in place to support children's health needs.

This area for improvement was met.

Previous area for improvement 2

To ensure that children experience high-quality play and learning, staff should make sure that children can access and choose from a wide range of toys and materials. This should include, but is not limited to, ensuring resources suitably challenge children's learning.

This is to ensure that children's care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'As a child, I have fun as I develop my skills in understanding, thinking, investigation and problem solving, including through imaginative play and storytelling' (HSCS 1.30); and 'As a child, my social and physical skills, confidence, self-esteem and creativity are developed through a balance of organised and freely chosen extended play, including using open ended and natural materials' (HSCS 1.31).

This area for improvement was made on 15 July 2025.

Action taken since then

Children had access to a wide range of toys and materials, including construction sets, dolls, dressing-up clothes, puzzles, and creative resources. The layout of the play environment had been improved, and additional resources were available on shelving units for children to access. This impacted positively, for example, children settled quickly, were engaged in play across all age ranges, and expressed excitement about the new areas. This was a positive start, and we discussed continuing to build on this by introducing more resources, that encouraged curiosity and provided greater challenge.

The area for improvement was met.

Previous area for improvement 3

To support children's health, development and wellbeing, the provider and manager should review the approach to outdoor learning in and beyond the setting. This should include, but not be limited to, ensuring children have access to quality outdoor physical play in the fresh air daily.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state that:

'As a child, I play outdoors every day and regularly explore a natural environment' (HSCS 1.32).

This area for improvement was made on 15 July 2025.

Action taken since then

No progress had been made in reviewing the approach to outdoor learning. The outdoor area was still out of use and awaiting development, meaning children did not have regular access to quality outdoor physical play in the fresh air. Staff shared that they tried to use the local community for outdoor play, but we did not see evidence that this happened consistently.

This area for improvement was not met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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