

Broom Court Care Home Care Home Service

42 Broom Court
St. Ninians
Stirling
FK7 7UN

Telephone: 0131 317 7227

Type of inspection:
Unannounced

Completed on:
16 October 2025

Service provided by:
Blackwood Homes and Care

Service provider number:
SP2003000176

Service no:
CS2003011559

About the service

Broom Court Care Home is situated in a quiet, residential area in Stirling. Shops and other local amenities are nearby, along with public transport links to the city centre.

Broom Court Care Home service is provided by Blackwood Homes and Care. The service is provided primarily for people with physical disabilities, however residents may also have learning disabilities, acquired brain injuries, sensory impairment and health conditions including multiple sclerosis.

The service has been registered since 1 April 2002.

Accommodation is provided in a purpose-built environment and is fully accessible for people with disabilities. All residents have single size bedrooms with en-suite shower and toilet facilities. Communal areas comprise of a number of sitting rooms that afford opportunities for quiet and private space and a spacious dining area. Residents also have access to laundry facilities.

At time of inspection the service was supporting 13 people.

About the inspection

This was an unannounced inspection which took place on 14 October and 15 October 2025. The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- received feedback and spoke with 20 people using the service and five of their families
- spoke with staff and management
- observed practice and daily life
- reviewed documents
- spoke with visiting professionals.

Key messages

- People and relatives consistently described very good care and support
- Strong relationships and teamwork
- Strong management and ongoing improvement and oversight
- Homely and welcoming environment
- Well-maintained and safe facilities
- Continuous improvement and strong oversight.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

| | |
|--|---------------|
| How well do we support people's wellbeing? | 5 - Very Good |
| How good is our setting? | 5 - Very Good |

Further details on the particular areas inspected are provided at the end of this report.

How well do we support people's wellbeing?

5 - Very Good

We found significant strengths in aspects of the care provided and how these supported positive outcomes for people, therefore we evaluated this key question as very good.

Quality Indicator: 1.3 People's health and wellbeing benefits from their care and support

Broom Court Care Home continues to provide a very good standard of care and support, with positive feedback from residents, relatives, staff and visiting professionals. People described the home as welcoming and supportive, one person told us "It's home for me" whilst another said "the staff are all nice." Everyone agreed that they received good care and the staff work well together. One relative told us "my relative is well taken care of by staff and another said "the care home is well run with good leadership." All relatives spoke highly of home, describing staff as friendly, hardworking and caring, and highlighting the positive and respectful atmosphere within the home.

Observations showed residents to be well presented and comfortable, with kind and caring interactions from staff. Mealtime observations reflected a calm and well organised dining experience with good choice and presentation of meals. Staff were caring and attentive throughout.

Food and fluid provision was very good, residents had regular access to drinks and snacks throughout the day, people who required food and fluid monitoring had appropriate charts in place. However, some inconsistency was noted in the quality and completeness of the recordings. The management team had already identified this and were actively addressing it through improved documentation and additional staff training to ensure greater accuracy and consistency going forward.

Medication management was accurate and consistent in recording. Monthly audits were carried out and well maintained. However, it was noted that for people who had as required medication, not all people had a protocol in place within the electronic recording system. The management addressed this immediately, and by the end of the day, all people who required a as required protocol had this within the electronic system.

Care plans we sampled were comprehensive and person centred, reflecting on people's preferences and needs, the service continues to make good use of the self evaluation and feedback to support ongoing improvement for people.

Accidents and incidents were well monitored with strong oversight from quality assurance team. Management and governance were very good, with regular meetings and communication across all levels were evident.

Overall, Boom Court Care Home provides a safe, caring and well-led service where people feel valued and supported the home demonstrates strong teamwork, compassionate care, and a commitment to ongoing improvement. Minor areas for development was highlighted and actively addressed.

How good is our setting?

5 - Very Good

We evaluated the key question as very good where significant strengths supported positive outcomes for people.

Quality Indicator: 4.1 People experience high quality facilities

Broom Court Care Home provided a very good standard of environment, offering a welcoming, well-maintained, and homely setting for people who live there.

Relatives spoke warmly about the home, with one commenting "the setting is very homely well decorated with a lovely garden." Residents confirmed this view, saying they feel comfortable and content within their surroundings. One person told us "I can go to the garden when I want, while another said "it feels like home." A further person added "I love my room, it's just nicely decorated", reflecting a strong sense of personal ownership and satisfaction with their living space.

Our observation of the home confirmed these impressions. The environment was welcoming, clean, odour free and well presented, with controlled access, new dining furniture, and recent improvements to flooring and decoration. Seasonal decorations and corridor artwork helped to create a warm and engaging atmosphere which residents clearly enjoyed. Bedrooms were clean and odour free, highly personalised, reflecting residents' individuality and preferences.

Maintenance within the home was well managed, with robust systems in place, supported by a part time maintenance person who works closely with residents and ensures repairs are completed promptly. External contractor conducted regular maintenance water checks. Fire safety and general compliance documentation were in very good order.

Overall, the environment at Broom Court is well maintained, homely and safely managed, with clear maintenance processes, strong managerial oversight and a visible commitment to providing a comfortable and welcoming home for residents.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

| | |
|--|---------------|
| How well do we support people's wellbeing? | 5 - Very Good |
| 1.3 People's health and wellbeing benefits from their care and support | 5 - Very Good |

| | |
|---|---------------|
| How good is our setting? | 5 - Very Good |
| 4.1 People experience high quality facilities | 5 - Very Good |

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.