

# Care Visions - Niddry Mains Care Home Service

Broxburn

**Type of inspection:**  
Unannounced

**Completed on:**  
15 October 2025

**Service provided by:**  
Care Visions Group Limited

**Service provider number:**  
SP2003002569

**Service no:**  
CS2012306761

## About the service

Care Visions - Niddry Mains is a care home for children and young people, located near Winchburgh, West Lothian. The service is provided by Care Visions Group Ltd.

The house is set within a large garden. Each young person has their own bedroom alongside spacious shared spaces throughout the house.

The service is registered to provide care for up to four children and young people from those of an age to attend primary school up to 18 years at any one time. At the time of the inspection, there were three young people living at the service.

## About the inspection

This was an unannounced inspection which took place on 15 October 2025 between 13:00 and 20:00. The inspection was carried out by one inspector from the Care Inspectorate.

This was a pilot inspection to test a new way of inspection to provide assurance that better performing services continue to deliver a very good level of care and support. No new evaluations (grades) have been awarded. This inspection is called a promise assurance inspection. It focuses on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We report on them under the Promise foundation headings of: 'Voice', 'Care', and 'People'.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration and complaints information, information submitted by the service and intelligence gathered since the last inspection.

We confirmed that the service continued to provide a very good level of care and support. We know this because on this inspection we:

- Spoke with two young people using the service
- Spoke with four member of staff and management
- Observed practice and daily life
- Reviewed documents

## Key messages

### Voice

Staff used creative ways to support young people to engage in planning their care and support to ensure this was meaningful to them. Young people also had access to external advocacy services which provided them further opportunities to influence decisions affecting them. Young people were recognised as individuals and were provided with opportunities based on their own needs and interests such as cooking, football, trips to the cinema and the gym. Young people told us about their recent holidays too. These experiences allowed young people to develop their skills and build confidence.

### Care

Care plans and risk assessments were in place for all young people living in the service. These were updated regularly to ensure information was reflective of current circumstances, which supported staff in providing consistent support to young people. Staff worked effectively with external professionals which contributed to young people being provided with a high standard of care. Young people were supported to develop their independence as appropriate to their age and stage of development. One young person told us 'I have much more freedom here.' We observed nurturing and playful interactions with young people, which contributed to the homely environment.

### People

Young people were supported by a compassionate and committed staff team. Staff recognised the importance of developing relationships with those important to young people in order to effectively support these relationships continuing. Young people told us they got on well with staff and felt able to speak to them about anything bothering them.

There was effective managerial oversight within the service which helped staff feeling supported and valued in their role. Some staff discussed development opportunities with the service and the commitment to continuous improvement was evident within the team.

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## To find out more

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