

St. Vigeans Care Home Service

Millgate Loan
Arbroath
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Telephone: 01241 873 335

Type of inspection:
Unannounced

Completed on:
20 July 2022

Service provided by:
Priority Care Group Limited

Service provider number:
SP2003000048

Service no:
CS2003000388

About the service

St. Vigeans is a care home for adults with a learning disability. It is registered to provide support for 25 people.

The home is situated a short drive from the town centre of Arbroath, which has a range of shops, a train station and bus links. The home comprises of a large main house, with a smaller unit within the grounds, housing two people, living more independently.

The Care Inspectorate regulates care services in Scotland. Prior to 1 April 2011, this function was carried out by the Care Commission. Information in relation to all care services is available on our website at www.careinspectorate.com.

The service aims to respect residents' choice and individuality with a commitment to promoting the potential and independence of its residents. The service supports residents with a variety of activities based on individual needs and interests.

About the inspection

This was a follow up inspection which took place on 20 July 2022.

The inspection was carried out by one inspector from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection. In making our evaluations of the service we:

- spoke with five people using the service
- spoke with the manager
- observed practice and daily life
- reviewed documents.

Key messages

- This was a follow up inspection and that focussed on one requirement and one area for improvement made at our previous inspection in May 2022.
- There had been very good progress to help improve the quality of the environment.
- Work was ongoing to continue with improvements to bedrooms and communal areas.
- People appeared very happy living in the home and provided a warm welcome to the inspector.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

In order to ensure the premises are fit to be used for the provision of a care home, by the 30 May 2022, the provider must develop an improvement plan, detailing the timescales to:

- modernise, repair and/or update outstanding bedrooms, communal areas and the medication storage room and cupboards to ensure the environment is fit for purpose and can be effectively cleaned.
- the plan must also take into account the outcome from the recent fire safety audit from Scottish Fire and Rescue Service.

The Provider should addressing the areas of most significant concern first.

This is to ensure care and support is consistent with the Health and Social Care Standards (HSCS) which state that: 'I experience an environment that it well looked after with clean, tidy and well maintained premises, furnishings and equipment.' (HSCS 5.22); and It is also necessary to comply with the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011, No 210: 10 (1) - a provider must not use premises for the provision of a care service unless they are fit to be so used.

(2) Premises are not fit for the provision of a care service unless they - (b) are of sound construction and kept in a good state of repair externally and internally: (d) are decorated and maintained to a standard appropriate for the care service.

This requirement was made on 5 May 2022.

Action taken on previous requirement

The manager produced an action plan by the date stated.

This described a refurbishment plan to help plan and prioritise outstanding work and to track progress.

The action plan took account of the recent fire safety audit and a further audit was planned to ensure all actions were being addressed.

During our visit we saw significant progress was being made. The medication storage room had been completely refurbished and redecorated and now provided a bright, clean and cleanable area for staff to work from and for the storage of medication.

The coach house had also had significant refurbishment and redecoration including outside cladding and new windows. This was provided a pleasant living area for two people.

Work was progressing in the remaining bedrooms and communal areas. We observed painters and decorators working within the home during our visit.

Met - within timescales

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

The provider should develop and implement a robust and effective quality assurance system. In order to do this, the provider must set baseline standards from which the performance of the service can be measured and develop auditing systems to check actual performance so that gaps can be identified and resolved.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which state: 'I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes' (HSCS 4.19).

This area for improvement was made on 5 May 2022.

Action taken since then

We did not fully evaluate this area for improvement at this inspection visit. We will review at our next inspection when the range of audits and checks should be fully embedded in practice.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

To find out more

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