

# Janet Brougham House Care Home Service

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Telephone: 01382 307 190

**Type of inspection:**  
Unannounced

**Completed on:**  
30 June 2022

**Service provided by:**  
Dundee City Council

**Service provider number:**  
SP2003004034

**Service no:**  
CS2003000476

## About the service

Janet Brougham House is run by Dundee City council. It is a care home for older people situated in the Douglas area of Dundee, and close to community resources, such as shops and churches.

The service provides care for up to 24 people, is all ground level and divided into three suites each for eight people. Each suite has its own lounge, sun room, accessible bathroom, additional toilets and kitchen area for drinks and snacks.

All bedrooms are single rooms with en-suite toilet and showers. The bedrooms are large enough for people to bring their own additional furniture. In addition, each bedroom has its own patio door for people to access their own small garden.

The home has a dining room for residents to have their meals and this is where entertainment and activities are held. There is a secure garden area where residents can go for a walk or sit out. There is also a central sheltered courtyard where residents can sit in privacy. The service is built with features and facilities to promote independence of people with dementia, including lots of natural light as well as signage, symbols, and colour schemes to help people find their way around.

## About the inspection

This was an unannounced inspection which took place on 30 June 2022. The inspection was carried out by one inspector from the Care Inspectorate.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- \* spoke with six people using the service
- \* spoke with six staff and management
- \* observed practice and daily life
- \* reviewed relevant documentation

## Key messages

- \* The service had met the improvements required from the last inspection
- \* People were happy living in the home
- \* Staff were friendly and caring when supporting people

## From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support people's wellbeing?	4 - Good
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Further details on the particular areas inspected are provided at the end of this report.

## How well do we support people's wellbeing?

4 - Good

We carried out the previous inspection of the service in May 2022. The overall evaluation for this key question was adequate and a requirement was made. The focus of this inspection was to follow up on the improvements that were required. We have reported on our findings under the following section of this report:

'What the service has done to meet any requirements made at or since the last inspection'.

The service had met the requirement around infection prevention and control made in May. Because there were improvements in the safe disposal of clinical waste, we have re-evaluated quality indicator 1.5 from adequate to good.

## What the service has done to meet any requirements we made at or since the last inspection

### Requirements

#### Requirement 1

By 31 May 2022 the Provider must ensure that clinical waste is stored safely and disposed of in a manner which takes account of the most up-to-date guidance from Health Protection Scotland.

This is in order to comply with regulations 4 (1) (a) and (d) Welfare of Users and procedures for the prevention and control of infection) of the Social Care and Social Work, Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This requirement was made on 16 May 2022.

#### Action taken on previous requirement

New procedures for the prevention and control of infection had been implemented. Appropriate clinical waste bins were now available throughout the home. Suitable procedures had been introduced to ensure safe storage and disposal of clinical waste in line with current Infection Prevention and Control (IPC) guidance.

Risk assessment and updated procedures were displayed in the suite bathrooms to remind staff of current practice. Staff had a good working knowledge and understanding of the procedures introduced. Staff practice reflected this. Appropriate Personal Protective Equipment (PPE) was being worn during the inspection visit and staff changed masks and used hand gel when entering individual suites. Masks were disposed of appropriately

**Met - within timescales**

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Detailed evaluations

How well do we support people's wellbeing?	4 - Good
1.5 People's health and wellbeing benefits from safe infection prevention and control practice and procedure	4 - Good

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