

Baig, Sanaa Child Minding

Type of inspection: Unannounced
Inspection completed on: 30 May 2022

Service provided by:

Service provider number:
SP2010979035

Care service number:
CS2010270192

Introduction

The childminder was registered with the Care Inspectorate on 18 July 2011.

The service is provided from the childminder's home, children had access to rooms on the ground floor. The childminder had a large enclosed back garden and this had been made safe for children to use. The childminder submitted a variation to us to make use of the back garden and also made use of local parks and local resources on the southside of Glasgow.

The childminder is registered to provide a care service to a maximum of 4 children at any one time under the age of 16, of whom a maximum of 4 will be under 12, of whom no more than 3 are not yet attending primary school and of whom no more than 1 is under 12 months. Numbers are inclusive of children of the childminder's family.

Currently there is one child registered with the childminder attending on a part-time basis.

The childminder's aims include: "Work together with parents and children in a warm, safe and friendly atmosphere respecting all cultures, race and religions."

The Care Inspectorate regulates care services in Scotland. Information in relation to all care services is available on our website at www.careinspectorate.com

What we did during our inspection

We contacted the childminder by email and telephone and we made one visit to the childminder's home. We saw where children played and we saw the garden. One minded child was present during the visit along with the childminder's own child. The parent of the minded child also came during the visit and we had the opportunity to speak with them.

Views of people using the service

One minded child was present, they were happy and settled in the childminder's care.

One parent attended and told us they were happy with the quality of care and support their child received at the service.

Self assessment

The childminder was not asked to submit an up-to-date self assessment prior to this inspection.

What the service did well

The childminder provided a warm, welcoming and homely environment and had established good relationships with families.

What the service could do better

The childminder should take forward training and development, updating her skills and knowledge after a period of not childminding.

From this inspection we graded this service as:

Quality of care and support	3 - Adequate
Quality of environment	3 - Adequate
Quality of staffing	not assessed
Quality of management and leadership	3 - Adequate

Quality of care and support

Findings from the inspection

We evaluated this key question as adequate, strengths just outweighed weaknesses.

The childminder had only recently started childminding again after the pandemic. She was caring for one minded child for a short period of time and the child was still at the settling in stage. Alongside the childminder's own child, the young minded child spent time interacting with us and wanted to sit up beside the inspector on the couch during the visit. The childminder had developed a personal plan for the child and she was continuing to link with parents to get to know the child.

The childminder was unclear about where children would safely sleep while in the home. We signposted the childminder to early years safe sleep guidance:

<https://scottishcotdeathtrust.org/wp-content/uploads/2019/02/early-years-safe-sleep-guide.pdf>

The childminder had adopted the use of proforma paperwork from the Scottish Childminding Association (SCMA). We signposted the childminder to the Care Inspectorate guidance on personal planning that can be found within the HUB area of our website. This will help the childminder to further support children's health, wellbeing, safety and learning. We made a recommendation at the previous inspection that the childminder further develops personal plans, this will continue (see recommendation 1).

None of the minded children required any medication while attending the service but we could see that the childminder had SCMA templates for logging children's medication if needed. These were in keeping with our own guidance - Management of medication in daycare of children and childminding services (2014). This was a recommendation at the previous inspection that has now been met.

To help safeguard children, the childminder had participated in child protection training and had a child protection policy in place for their service. This meant the childminder was prepared to respond to any concerns about children's safety and wellbeing. We asked the childminder to pursue further training opportunities to ensure she had refreshed her knowledge and skills. See recommendation 1 under Quality of management and leadership.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The childminder should develop planning records to demonstrate that children have learning experiences that take account of their individual needs and patterns of attendance. These should be reviewed regularly to reflect their ongoing development and shared with parents. All elements of children's personal plans should be updated at least every six months.

This is to ensure care and support is consistent with the Health and Social Care Standards (HSCS) which state that: "My future care and support needs are anticipated as part of my assessment" (HSCS 1.14) and "My care and support meets my needs and is right for me." (HSCS 1.19)

Grade: 3 - adequate

Quality of environment

Findings from the inspection

We evaluated this key question as adequate, strengths just outweighed weaknesses.

The childminder used rooms on the ground floor to care for children. The play space was safe and spacious with a range of play equipment for children. Toys were age appropriate and the childminder demonstrated that she was aware of the needs of children and provided a stimulating and challenging play environment.

The childminder had moved homes since she was registered and there was a safe enclosed garden to the rear of the property. The childminder submitted a variation to us to allow her to use the outdoor space for children. She should add the outdoor space to her risk assessment, and we signposted the childminder to best practice guidance My World Outdoors:

<https://hub.careinspectorate.com/how-we-support-improvement/care-inspectorate-programmes-and-publications/my-world-outdoors/>

We made a recommendation at the previous inspection that the childminder should further develop risk assessments, this recommendation has been met. The childminder had risk assessments in place for areas they used for childminding. Due to the changes to the use of the garden, the childminder should add this space to the risk assessment. We signposted the childminder to the Royal Society for the Prevention of Accidents (ROSPA) website for guidance on keeping children safe.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 3 - adequate

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

We evaluated this key question as adequate, strengths just outweighed weaknesses.

As the childminder had recently returned to childminding it was evident that she should update her skills and knowledge. Access to up-to-date training will give the childminder the tools to meet the individual needs of children (see recommendation 1).

The childminder was a member of the Scottish Childminding Association (SCMA) and used their resources to support practice and establish quality assurance systems for their service. For example, the childminder had participated in an introduction to childminding course before registering their service so that they were clear about the expectations of the role, this has been some time ago and we advised the childminder to update their skills and knowledge.

One parent came along to collect their child and it was evident that the childminder had got to know families well and had developed positive relationships. The childminder knew children and their parents well and had developed positive relationships, this ensured good open channels of communication.

We made a recommendation under Quality of care and support about developing children's personal plans and the childminder should make sure that children and parents are involved in this process. This will ensure that the families' preferences are taken account of and there is consistency in supporting children's care, learning and development.

We have made one recommendation about taking forward ways of quality assuring the service. We combined two recommendations from the previous inspection to capture this (see recommendation 2).

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 2

1. To support children's wellbeing, learning and development, the childminder should identify and access suitable training and development.

This is to ensure the service complies with the Health and Social Care Standards (HSCS) which state: "I experience high quality care and support based on relevant evidence, guidance and best practice" (HSCS 4.11).

2. The childminder should involve parents and children in assessing and developing the childminding service. Having a clear improvement agenda will allow the childminder to take forward areas for improvement identified within this report.

This is to ensure the service complies with the Health and Social Care Standards (HSCS) which state: "I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes" (HSCS 4.19).

Grade: 3 - adequate

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

The childminder should develop planning records to demonstrate that children have learning experiences that take account of their individual needs and patterns of attendance. These should be reviewed regularly to reflect their ongoing development and shared with parents. All elements of children's personal plans should be updated at least every six months.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that as a child: "My future care and support needs are anticipated as part of my assessment" (HSCS 1.14) and that "My care and support meets my needs and is right for me" (HSCS 1.19).

This recommendation was made on 14 May 2019.

Action taken on previous recommendation

Not met, this recommendation has been repeated. See Quality of care and support.

Recommendation 2

The provider should refer to the guidance: Management of medication in daycare and childminding services and update her administering medication procedure to include a statement detailing the procedure she would follow if a child spat out or refused medication.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that as a child: "I experience high quality care and support based on relevant evidence, guidance and best practice." (HSCS 4.11)

This recommendation was made on 30 October 2015.

Action taken on previous recommendation

Although no children were taking medication, the childminder was following the best practice guidance Management of medication in daycare and childminding services. Therefore this recommendation has been met.

Recommendation 3

The provider should further develop risk assessments for areas accessed by the children within the house and for outings. These should clearly identify what the potential risks are and steps taken to either minimise or eliminate any such risk. The childminder should review risk assessments at regular intervals, as this will help to show how she keeps children safe and reflect their ongoing development and level of understanding.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that as a child: "My future care and support needs are anticipated as part of my assessment" (HSCS 1.14) and "I am helped to understand the impact and consequences of risky and unsafe behaviour and decisions" (HSCS 2.25).

This recommendation was made on 8 September 2014.

Action taken on previous recommendation

The childminder had developed risk assessments. Therefore this recommendation has been met.

Recommendation 4

The childminder should ensure that she continually assesses her service to identify areas of improvement.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that as a child: "I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes." (HSCS 4.19)

This recommendation was made on 14 May 2019.

Action taken on previous recommendation

We have combined recommendation 4 and 5 to form a new recommendation under Quality of management and leadership.

Recommendation 5

The childminder should consider introducing more frequent formal methods of participation to allow parents to give their views on the service, as well as their ideas and suggestions for improvements. The childminder should also consider introducing age and stage appropriate methods for children to give their views and ideas about the service.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that as a child: "I am actively encouraged to be involved in improving the service I use, in a spirit of genuine partnership" (HSCS 4.7) and that "I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes" (HSCS 4.19).

This recommendation was made on 8 September 2014.

Action taken on previous recommendation

We have combined recommendation 4 and 5 to form a new recommendation under Quality of management and leadership.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings
4 Mar 2019	Unannounced	Care and support 3 - Adequate Environment 3 - Adequate Staffing Not assessed Management and leadership 3 - Adequate

Date	Type	Gradings	
8 Oct 2015	Announced (short notice)	Care and support Environment Staffing Management and leadership	3 - Adequate 3 - Adequate Not assessed 3 - Adequate
8 Sep 2014	Unannounced	Care and support Environment Staffing Management and leadership	3 - Adequate 3 - Adequate Not assessed 2 - Weak
18 Apr 2013	Announced (short notice)	Care and support Environment Staffing Management and leadership	3 - Adequate 4 - Good 4 - Good Not assessed
27 Apr 2012	Announced (short notice)	Care and support Environment Staffing Management and leadership	3 - Adequate 3 - Adequate 3 - Adequate Not assessed

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iarrtas.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.