

Child's Play - Lochwinnoch Day Care of Children

McKillop Hall
Main Street
Lochwinnoch
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Telephone: 07852986525

Type of inspection:
Unannounced

Completed on:
6 May 2022

Service provided by:
Child's Play Out of School Care
Limited

Service provider number:
SP2013012077

Service no:
CS2013317535

About the service

Child's Play - Lochwinnoch is a daycare service for children that operates both during term-time and holiday periods. The service is located within Lochwinnoch Primary School, which is situated within the village. Children have access to a large hall area and outdoor space within the playground.

During term-time, the service operates after the school day has ended until 6pm. However, during holiday periods, the service operates from 8am until 6pm.

The service is currently registered to provide a care service to a maximum of 40 children who are attending primary school up to 2nd year of high school.

What people told us

During the inspection process, we issued a digital survey to parents using the service. We received six responses from parents.

Most parents told us about the positive experiences they had using the service. Their comments in response to our questions: "How do you feel about the quality of information you receive about your child/children's day when they are attending the service? Please include details of how this information is shared/communicated with you.?" and "Do you feel the service is well led and managed." included:

"We receive monthly bulletins about all the activities and plans for the setting. We also speak with staff at pick up/ drop off times".

"Excellent communication. This is both verbally and through monthly formal newsletters".

"Good discussion when collecting my child. Some photos would be nice but there was some discussion about a private Facebook group?"

"Yes, Leanne is a lovely lady who is very communicative and all staff seem to be part of a great team".

"Yes. Excellent management".

Self assessment

A self assessment was not requested as part of this inspection.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

What the service does well

We saw warm and nurturing interactions between staff and children. Children told us they enjoyed spending time at the service and that staff were kind and listened to them. This helped children to feel respected.

Children's personal plans were in place and contained the relevant information to ensure staff supported children and that children's individual health and wellbeing needs were being met. These personal plan's were timeously reviewed by staff and parents were consulted to help set relevant next steps for their child. This ensured parents were involved in their child's care and learning.

Children were consulted in their learning experiences and staff had developed effective methods of recording children's views. We observed children taking part in experiences they had identified as having an interest in which had been recorded on a spider graph by staff. This ensured all children had the opportunity to contribute and take part in an experience that sparked their interest.

To ensure children were safe and protected, a clear policy for child protection was in place. The management team carried out annual child protection training to ensure staff continued to have a clear understanding of their roles and responsibilities in keeping children safe.

We were satisfied that the service had appropriate infection, prevention and control procedures in place to support a safe environment for children and families. For example, good handwashing routines were in place and had been adapted in line with current and enhanced cleaning regimes in place to prevent the spread of infection.

Mealtimes were a relaxed and sociable experience, with staff chatting with the children about their school day and family events. To ensure children were consulted, staff asked their opinions and views about which snacks they would like to have that week.

Regular staff meetings gave the whole team the opportunity to come together to reflect and discuss strengths and identify areas for development. To support continuous improvement, a comprehensive development plan was in place which detailed the service's improvement journey which had been shared with staff.

Staff took part in regular continuing professional development opportunities. This helped to promote a culture of continues learning and improvement. Staff told us they valued these opportunities to develop their practice and discussed the impact for children and families.

What the service could do better

The manger and team had begun to implement self-evaluation practices within the setting. These should continue to be embedded to ensure the service continues to promote positive outcomes for children and families.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

Date	Type	Gradings
5 Oct 2016	Unannounced	Care and support 5 - Very good Environment 4 - Good Staffing 4 - Good Management and leadership 4 - Good

Date	Type	Gradings	
14 Aug 2014	Unannounced	Care and support	5 - Very good
		Environment	4 - Good
		Staffing	5 - Very good
		Management and leadership	5 - Very good

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