

Tinto ASC Club Association (Glasgow) Day Care of Children

Tinto Primary School
61 Nether Auldhouse Road
Glasgow
G43 2XG

Telephone: 07903 060 656

Type of inspection:
Unannounced

Completed on:
10 December 2021

Service provided by:
Tinto ASC Club Association (Glasgow)

Service provider number:
SP2003001380

Service no:
CS2003006194

About the service

Tinto ASC Club Association (Glasgow) registered with the Care Inspectorate in April 2011.

The service provides an out of school and holiday care service to a maximum of 40 children aged from 4 years, 6 months to 15 years. The service operates Monday to Friday between 08:00 - 09:00 and 15:00 - 18:00, during term-time. During in-service days and school holidays, the service is open Monday to Friday from 08:00 - 18:00.

The accommodation comprises of a dining hall, gym hall, open area, ICT room and toilets. The service's stated aims and objectives are to:

- Provide a high quality childcare service for children aged from 4 years, 6 months to 15 years.
- To provide a healthy, safe and happy environment for all children attending.
- To encourage feedback from service users (parents/children), evaluate and, where possible, use this to improve the service.
- To encourage and support staff to attend all relevant training which enhances/improves experience and skills.
- To ensure all staff are aware of all health and safety issues and to include first aid training.

As part of this inspection, we took into consideration Key Question 5 - Operating an early learning and childcare setting (including out of school care and childminders) during Covid-19 with a specific focus on Quality indicator 5.2: Infection prevention and control practices support a safe environment for children and staff. We will report on the overall performance of this indicator in Theme 1 Quality Care and Support.

What people told us

We sat with children whilst they were playing, they chatted freely they told us they liked coming to after school to play with their friends. Some other comments included:

"The rules are fair."

"The snack was good today it was my favourite yoghurts, pancakes and a chocolate biscuit, that was a treat as it was ***** birthday."

"We can choose what toys we want to play with."

"We like to play in the playground with torches."

Self assessment

We did not request a self assessment at this inspection.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

There was sufficient procedures in place to keep children safe from Covid-19, for example good handwashing routines and parents not coming into the service, children are collected at the gate.

Tinto Afterschool Care provides an inclusive environment where children are empowered to make choices and are able to have a voice in the service. They are consulted on various aspects of the service, for example activities and outings. Children were busy, confident and happy. On the day of the visit they participated in physical play with a soft ball in a designated large area of the school dining room. Children were encouraged to share and turn take. We saw a group negotiating to swap cards fairly. This was effective team working and problem solving. A few children enjoyed painting and drawing. Others played board games and role play. They enjoyed a healthy snack.

We saw that every child had a personal care plan, this included an All About me form this identified children's likes and dislikes. We discussed further developing these plans, to have an additional support plan for children who may face challenges.

The staff team were aware of keeping children safe and protected. However, it has been some time since the service have attended child protection training.

There were no children receiving medication. The service had robust procedures in place for good storage and administering medication.

The environment was bright, clean and spacious. Resources were well maintained and safely stored. Children were able to choose their own age appropriate equipment. We discussed the outdoor environment. The outdoor risk assessment is thorough and details triggers to lessen the risks. The service is in discussion with the school to make the area safer.

Toilets were accessible. These were clean and free from odours. Children were able to play independently or together as a group.

What the service could do better

We signposted the manager to the Care inspectorate personal planning best practice guidance. (See Recommendation 1).

It has been some time since the service have attended child protection training. (See Recommendation 2).

We discussed a lack of a quiet area for children to rest and relax. (See Recommendation 3).

In response to the requirement made following an upheld complaint. The service are actively carrying out recruitment, this is to employ more staff to address the adult/child ratios outdoors. (See Requirement 1).

Requirements

Number of requirements: 1

1.

This Requirement has been made due to an upheld complaint.

The provider must make proper provision for the health, welfare and safety of children.

In this instance the provider must ensure: any outstanding improvements to the outdoor play area are actioned timeously, a robust risk assessment is completed for the outdoor play area. This must fully consider the security of the outdoor area and identify how the potential risk of a child leaving the service can and will be minimised. Risk assessment information must be accessible to staff and staff made familiar with the contents. A robust review is undertaken on the deployment of staff when supervising children outdoors. This must consider the adult/child ratios that should be in place when outdoors, given the challenges faced in supervising the play space.

The service are actively recruiting new staff to employ in the service. They had developed a robust risk assessment for the outdoor area.

Recommendations

Number of recommendations: 3

1. To support children's wellbeing, learning and development, the manager should further develop the children's personal plan in place. Personal plans should include, but not be limited to, a focus on the child's strengths; meaningful information that reflects children's individual needs; information that guides all staff's care and support and sets out how a child's needs will be met.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which states that: 'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices.' (HSCS 1.15).

2.

The provider should ensure that all staff attend suitable child protection training. We suggest the manager reviews the service's child protection policy to take account of the impact of Covid-19. Scottish Government published 'Coronavirus (Covid-19): supplementary national child protection guidance' in March 2020. This guidance can be found here: <https://www.gov.scot/publications/coronavirus-covid-19-supplementary-national-child-protection-guidance/>

This is to ensure care and support is consistent with the Health and Social Care Standards (HSCS) which states that: 'My support, my life. I am protected from harm, neglect, abuse, bullying and exploitation by people who have a clear understanding of their responsibilities.' (HSCS 3.20)

3. To support children's wellbeing the manager should further improve the environment to include quiet areas for children to rest and relax.

This is to ensure that care and support is consistent with the Health and Social Care Standards (HSCS) which states that: 'I am able to access a range of good quality equipment and furnishings to meet my needs, wishes and choices.' (HSCS 5.21)

Complaints

Please see Care Inspectorate website (www.careinspectorate.com) for details of complaints about the service which have been upheld.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Inspection and grading history

Date	Type	Gradings
22 Mar 2018	Unannounced	Care and support
		4 - Good
		Environment
		4 - Good
		Staffing
		Not assessed
		Management and leadership
		Not assessed

Date	Type	Gradings	
25 Mar 2015	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good
23 Oct 2012	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 6 - Excellent 5 - Very good
21 Apr 2011	Unannounced	Care and support Environment Staffing Management and leadership	4 - Good 3 - Adequate 3 - Adequate 3 - Adequate
22 Jul 2010	Unannounced	Care and support Environment Staffing Management and leadership	3 - Adequate 3 - Adequate 2 - Weak 2 - Weak
5 Jun 2009	Unannounced	Care and support Environment Staffing Management and leadership	3 - Adequate 3 - Adequate 2 - Weak 2 - Weak
14 Nov 2008	Unannounced	Care and support Environment Staffing Management and leadership	3 - Adequate 3 - Adequate 2 - Weak 3 - Adequate

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