

Jenna Lunam Childminding Child Minding

Type of inspection: Announced (short notice)
Inspection completed on: 12 November 2021

Service provided by:
Jenna Lunam

Service provider number:
SP2015987504

Care service number:
CS2015342183

Introduction

Jenna Lunam, referred to as the childminder in this report, is registered with the Care Inspectorate to provide a service to a maximum of six children at any one time under the age of 16, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of the childminder's family. The childminder is not permitted to provide overnight care to minded children.

The childminding service is provided from the family home in the coastal town of Dunbar, East Lothian. The semi-detached property is close to local community resources, parks and rural walks. The childminder uses the ground floor of her home and the garden to the rear of the house.

Aims and objectives for the service have been developed and are shared with parents through the welcome pack. Aims and objectives include:

'I aim to provide a service that will respect and include each child as an individual, I will offer different activities suitable for everyone to be involved. I want to give all the children attending a safe and caring setting for them to achieve new goals and expand their skills. While encouraging children to be curious and explore their indoors and outdoors environment I will also help them evaluate and manage different hazards and risks they come across'.

As part of this inspection, we took into consideration Key Question 5 - Operating an early learning and childcare setting (including out of school care and childminders) during Covid-19 with a specific focus on Quality indicator 5.2: Infection prevention and control practices support a safe environment for children and staff. We will report on the overall performance of this indicator in Theme 1 Quality Care and Support.

What we did during our inspection

The inspection was carried out by an inspector from the Care Inspectorate. We made an unannounced visit to the service on Friday 12th of November 2021.

As part of the inspection process we asked the childminder to forward an e-mail to parents on our behalf to gather their views.

During the inspection we gathered information from a range of sources including talking to the childminder, talking to children looking at key information kept to ensure that children's care needs were met.

We assessed the suitability of the environment and equipment used for childminding.

Views of people using the service

There was one minded child with the childminder during our visit. This child was very happy and relaxed with the childminder. They chatted happily throughout the visit about things they did and the other friends who came to play.

Two parents responded to our request for comments. They were very satisfied with the service and commented that their children were very happy in the childminders care. Comments included:

'I cannot speak highly enough about the childminder and the care she has and continues to provide for my children. I really couldn't ask for more. My kids adore her which speaks volumes. She is kind, patient, thoughtful and fun with the kids and I feel very lucky and appreciative of such a fantastic childminder. The communication I receive is clear and timely.'

'We have known and used this childminder for about 5 years. Her relationship with our kids is second to none and our youngest is always happy to see her and always has a good time with the various activities that the childminder does with her.'

Our youngest is coming out of their shell and the interaction that they have with others while at the childminders is brilliant as you can understand with the whole lockdown there's been very limited social interaction over the last year or so apart from family. Our child has only been going for about 3 months and the difference in their talking and drawing and social skills has seen a step change since starting with the childminder.'

Self assessment

An up to date self -assessment was not requested for this inspection. We discussed improvement with the childminder and were satisfied that reflective practice was being carried out and improvements were made where necessary.

What the service did well

The childminder took good account of the individual needs of children and provided a good quality of nurturing home care. Children were relaxed and very comfortable in the family home and provided with an interesting range of resources and activities.

What the service could do better

The childminder knew the children in her care very well but could further enhance the personal planning by developing medical plans where these are necessary.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

Children were well supported by the childminder who had gathered a range about their care needs. This information was used effectively and regularly updated. We spoke to the childminder about the children she

cared for. She could describe their care needs well and discuss how these needs were met. As an area for development the childminder should include more detail about any medications that children may need. Parents said that they felt the childminder knew their children well and provided a good quality of individual care for their child.

Throughout the period of Covid-19, the childminder had given thought to the settling in process. This had been adapted to take account of government guidance and the increased needs of parents, who may be anxious and the needs of children, many of whom had not been apart from their parents over the last 18 months. The good understanding of attachment and nurture helped the childminder to pace the settling process to meet each individual.

The minded child present during our visit had a very close bond with the childminder. They spoke about the childminders family and other minded children. The child played happily and chatted through our visit, comfortable in their surroundings and well supported by the childminder who had kind and caring interactions with them.

Children were well supported in their play by the childminder, who had a childcare qualification. She understood the significance of play and wanted children to have fun when they were in her care. The childminder understood child development and she used this to help her make informal assessments about children's progress. She discussed how children were developing with parents and was able to highlight areas of progress and areas that may need a little extra support.

We were satisfied that the service had appropriate infection control procedures in place to support a safe environment for children. The childminder had a good understanding of the current guidance issued by the Scottish Government and Health Protection Scotland. The childminder had ensured that parents were aware of the steps she took to ensure that the service operated in a safe way.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of environment

Findings from the inspection

Children were cared for in an environment which was comfortable and welcoming. The child present was very familiar with their surroundings and able to move freely around the home.

The childminder understood the significant benefits of outdoor play. There was a small garden to the rear of the house which was used regularly. This area was safe, well laid out and included resources such as a kitchen and space for wheeled and push along toys. The childminder also used the local area for walks and short outings to the beach and local country park.

Through discussion with the childminder she evidenced a good understanding of how to keep children in her care safe and protected. The childminder had developed policies and procedures to make sure that parents were aware of how she managed certain situations. Procedures to record the administration of medication were in place as were risk assessment procedures and the recording of accidents and incidents.

The home was clean and well ventilated. The childminder acted as a good role model to ensure that children understood the importance of handwashing and coughing protocols, especially during the period of Covid-19.

At the time of our visit the childminder was not providing food as parents had chosen to provide packed lunches. The childminder ensured that children sat at the dining table to eat their meals to provide a valuable social experience for children. Water was available throughout the day to ensure that children were kept well hydrated.

The family had a pet tortoise. This pet was well housed and procedures were in place to ensure that children handled him properly.

The childminder had provided a good range of resources for children to use. They could access resources independently and they played in the living room, back garden and hallway. The childminder shared photos of activities with parents. As an area for further development the childminder could include the outcome of some of the play activities to help parents see the purpose in some of the activities.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder was committed and very capable of providing a good quality service for children and parents. She was organised and provided a professional service to parents. The childminder used several methods to communicate with parents. Mostly verbal face to face discussions were used but the childminder used social media for photos and information that all parents may need such as updated procedures, holiday dates or important announcements.

The childminder used her childcare qualification to support children in her care. Over the period of Covid-19 training had been difficult to access. However the childminder had kept up to date with Scottish Government guidance and information from the Care Inspectorate and the HUB, where training videos and information can be sourced. To keep up to date with core training the childminder had registered to undertake child protection training and update her first aid certificate.

Appropriate public liability insurance was in place and the childminder was aware of her statutory responsibilities to make notifications to the Care Inspectorate.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

The childminder should collect information about children's medical needs and the child's health visitor on the registration form to ensure that she has a good overview of children's health. National Care Standards for Early Childcare and Education up to the age of 16. Standard 3 - Health and Wellbeing.

This recommendation was made on 27 February 2017.

Action taken on previous recommendation

Information about children health and wellbeing needs had been collected through the registration documents.

This recommendation was met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
17 Jan 2017	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	4 - Good

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Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

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