

# Pryor, Jane Child Minding

Type of inspection: Unannounced  
Inspection completed on: 21 September 2021

**Service provided by:**  
Jane Pryor

**Service provider number:**  
SP2019990774

**Care service number:**  
CS2019376957

## Introduction

Jane Pryor has been registered with the Care Inspectorate since 2019 to provide a care service to a maximum of 6 children at any one time under the age of 16, of whom no more than 3 are not yet attending primary school and of whom no more than 1 is under 12 months. Numbers are inclusive of the childminder's family. Minded children can only be cared for by persons named on the certificate. No overnight care will be provided.

The service is provided from the childminder's home in Newburgh, Aberdeenshire within easy access to the local school and amenities. Children have access to good sized rooms in which to play. There is also a large, enclosed garden which can be directly accessed from the patio doors within the kitchen dining room.

Aims of the service include:

- To always encourage children to play freely and make up their own games, build dens, dress up, write stories and play outdoors.
- To offer a variety of activities and outings for children in my care, such as games and puzzles, drawing, painting and other crafts, reading, baking, indoor and outdoor play with age appropriate toys, visits to local parks and toddler groups.
- To treat them as I would my own children.
- The most important thing to me is that your child is safe, happy and secure in my home.

## What we did during our inspection

We compiled this report following an unannounced inspection which took place between 10:15 - 12:15 on 14 September 2021. The inspection was carried out by a Care Inspectorate early years inspector.

During the inspection we spoke with the childminder and the one of the children present. We observed the care given by the childminder and looked at a number of documents including health and safety records, children's records and certificates of training.

As part of this inspection, we took into consideration Key Question 5 - Operating an early learning and childcare setting (including out of school care and childminders) during Covid-19, with a specific focus on Quality Indicator 5.2: Infection prevention and control practices support a safe environment for children and staff. We will report on the overall performance of this indicator in Theme 1: Quality care and support.

## Views of people using the service

The two children present were receiving a positive experience with the childminder.

Parent/carer comments:

"Aspects related to Covid-19 were well thought about. My child's thoughts and feelings are always thought about."

"There are a variety of experiences and activities offered that are relevant to age, needs and interests. At pick up and through WhatsApp Jane is in contact often with child's progress, updates and any additional information. If any urgent problems she will also phone to let us know."

"Very happy with the service provided. Our child's individual interests are well thought about and taken into consideration when providing activities for them to undertake."

## Self assessment

The service submitted a detailed self assessment in relation to key question 5 "How good is our care and support during the Covid-19 pandemic?" which was developed for services to use during the pandemic. We were satisfied with the information within the document. The childminder identified what the service did well, some areas for development and any changes it had planned.

## What the service did well

The childminder was very caring and nurturing with the children. They were happy in their care. The childminder provided age appropriate activities.

## What the service could do better

The childminder had all the correct policies and knowledge to keep children safe. However, to make further improvements to the service some policies and risk assessments could be developed to contain more details.

## From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

## Quality of care and support

### Findings from the inspection

Children in the service were provided with good care and support. The childminder was caring and nurturing with the children, which helped them to feel secure and included within the setting. The childminder interacted with the child, playing on the floor. The children enjoyed a range of experiences with the childminder that were age appropriate.

The childminder interacted with smiles and lots of conversation when supporting children with their personal care. As a result, children appeared relaxed and happy in the setting.

We were satisfied that the service had appropriate infection control procedures in place to support a safe

environment for children, the childminder and families. The childminder understood the new arrangements for cleaning within the service. Risk assessments had been undertaken that addressed the specific areas within the national Covid-19 guidance. The childminder offered outdoor settling in sessions for children starting her service which parents and carers liked.

Children's personal plans contained relevant information to help meet individual children's' needs. The childminder included information about children's development in relation to the 'SHANARRI' wellbeing indicators of supporting children to be safe, healthy, achieving, nurtured, active, respected, responsible and included.

The childminder followed 'Setting the Table' guidance when preparing food for the children. This contributed to keeping children healthy.

Systems and procedures fully supported the safe administration of medication to help keep children safe. The childminder was confident in her knowledge and understanding of the safe storage and administration of medication.

Children's personal information was not updated and reviewed within the six month timescale. The childminder should update children's personal information, along with parents/carers at least every six months to support children's health, safety and wellbeing. The childminder agreed to update these.

The childminder had all the correct policies in place and knowledge to keep children safe. They had received child protection training and were confident on how best to protect children and their families. However, to make further improvements to the service some policies and risk assessments could be developed to contain more details. These were discussed with the childminder during inspection and they agreed to update these.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 0

**Grade:** 4 - good

## Quality of environment

### Findings from the inspection

The environment was of a good standard. The children were cared for in a safe, clean and secure environment which was comforting and homely.

The living room offered access to free choice of age appropriate toys including puzzles and books which were at children's level. Children were able to be independent in their play and engage with the childminder during floor play in a fun way. The childminder spoke about doing baking, crafts and hama beads with the older children.

The childminder demonstrated a professional approach to infection, prevention and control. The environment was very welcoming, clean and hygienic. Procedures had been changed when picking up and dropping off children to help ensure their safety during Covid-19. Parents and carers were discouraged from entering the house.

Enhanced cleaning procedures were in place to support a safe environment for children and the childminder. High touch point areas, the kitchen and bathroom were cleaned regularly.

The childminder had communicated with parents and carers that children were to remain at home if unwell. The childminder described the correct procedure if any child developed symptoms or became unwell in the service. These measures helped to limit the spread of infection and helped to keep children healthy and safe.

The childminder had an enclosed garden with trampoline and regularly takes the children out for walks and to the park within the local area. To enhance the children's outdoor learning and experiences the childminder was signposted to the 'My World Outdoors' best practice document which can be found on the Care Inspectorate hub:  
<https://hub.careinspectorate.com>

During the inspection the room was not well ventilated. The childminder advised they usually had a window open. We discussed the best practice guidance from Scottish Government to keep everyone safe. The childminder agreed to action this.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

Grade: 4 - good

## Quality of staffing

This quality theme was not assessed.

## Quality of management and leadership

### Findings from the inspection

We found the quality of management and leadership to be of a good standard. The childminder was professional and enthusiastic.

The childminder had received positive comments from parents feedback and all were very happy with the service provided. Information was shared with parents and carers daily through a private messaging service, email and informally at the end of each day. The parents enjoyed receiving pictures of their child during the day.

The childminder had completed core training to ensure the care they provided was safe. For example, training on child protection. The childminder advised that they were aware of the Care Inspectorate Hub for up-to-date information and best practice guidance. The childminder agreed to look at further training opportunities to enhance their practice and experiences for the children.

The childminder kept records of the childrens' progress, including areas such as personal, social and emotional development, communication and language, motor skills and problem solving. These should be developed to include next steps which are regularly reviewed and evaluated.

The childminder sought ways to improve their service from parents, carers and children through questionnaires. These ideas should be incorporated into the development plan for the service. This will allow the childminder to identify and action further improvements to the service more easily.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

Grade: 4 - good

**What the service has done to meet any requirements we made at or since the last inspection**

## Previous requirements

There are no outstanding requirements.

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

There are no outstanding recommendations.

### Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

### Enforcement

No enforcement action has been taken against this care service since the last inspection.

### Inspection and grading history

This service does not have any prior inspection history or grades.

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