

## Applebays Afterschool Torrance Day Care of Children

Torrance Primary School  
West Road  
Glasgow  
G64 4DE

Telephone: 07795 292 960

**Type of inspection:**  
Unannounced

**Completed on:**  
27 August 2021

**Service provided by:**  
Applebays Afterschool Limited

**Service provider number:**  
SP2013012175

**Service no:**  
CS2019377628

## About the service

Applebays Afterschool Torrance registered with the Care Inspectorate on 19 November 2019.

The service is registered to provide a day care of children service to a maximum of 40 children of primary school age at any one time. The service operates from Torrance Primary School. Children have the use of the dining room and gym hall. They also have the use of a large outdoor play space attached to the school.

The provider is Applebays Afterschool Limited.

One of the aims of the service is to "update and change our activities regularly keeping the children interested and keen therefore keeping them happy to be at Applebays."

A full statement of aims and objectives is available to people using the service.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC). This is Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

This was a focussed inspection to evaluate how well children were being supported during the Covid-19 pandemic. We evaluated the service based on key areas that are vital to the support and wellbeing of children experiencing care during the pandemic. This inspection was carried out by an inspector from the Care Inspectorate.

## What people told us

We inspected the service on Wednesday 23 June 2021 and Friday 20 August 2021. There were 11 children attending the service on our first visit and seven children attending the service on our second visit. We spoke with the children and they told us that they liked coming to the service. We watched the children as they played outdoors. They really enjoyed playing chasing games together. They helped each other build structures with the tyres or rolled them along the ground. Children had great fun looking for pretend bugs that had been hidden around the grounds. We enjoyed holding the centipede which one of the children had found and also drinking the pretend cup of coffee the children made for us. We saw that the children played well together and were happy. Children's comments included:

"I can see people with my binoculars. I've found one." (Child playing find a bug.)

"I am building a tower and I am going to go inside it." (Child helping to build the gazebo.)

"I like drawing."

"I'm making a wee house for the centipede."

"I like being outside. I am making a potion." (Child playing in the mud kitchen mixing grass and sticks.)

"Get out when it is sunny. We do different stuff being outside."

"Like snack; toast, butter, jam. We wash our hands [before snack]. I love to draw."

We spoke to parents as they collected their children from the service. The parents were very happy with the service. Comments included:

"Love it. Every day she [child] asks if it's an afterschool day. I get lots of emails, parents' Facebook, see pictures of kids having fun. Nice [for children] to be outside and getting fresh air. Fantastic."

"Staff are great at communicating: emails, phone calls, Covid procedures. Really pleased with the outdoors. Not too structured. Very happy."

"XXX [child] loves it. Good contact; emails and Facebook group. Email and get a response, good contact. I can't praise them enough. If I didn't have this I don't know what I'd do. Life saver."

"Very happy. Getting out more. Vital service. Settled in quickly. Got paperwork. Make you feel they care about the child. Very good, perfect."

"Kept up-to-date. Kids love it ..."

### From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How good is our care and support during the COVID-19 pandemic?	4 - Good
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Further details on the particular areas inspected are provided at the end of this report.

## How good is our care and support during the COVID-19 pandemic?

4 - Good

### 5.1 Children's health and wellbeing are supported and safeguarded during Covid-19.

We found that staff had supported the children to understand the need for the new routines. We saw that the children were relaxed and happy within the setting and had adapted well to the changes. Staff responded warmly to the children and listened to and acted on their ideas regarding the type of play experiences they wanted to take part in. The children told us that they liked coming to the service, playing outdoors and that they had fun. Parents told us of the very good communication between themselves and the staff which helped maintain continuity of care between staff and children. Staff were caring towards the children and responded to their needs. They understood, due to the impact of Covid-19, the need to provide a safe place for children, to enable them to express their emotions if required.

Staff had undertaken online child protection training. This approach helped them keep children safe and protected children from harm.

Procedures to support physical distancing between adults was in place.

### 5.2 Infection prevention and control practices support a safe environment for children and staff.

Staff had put in place enhanced cleaning procedures which helped prevent the spread of infection. Staff confirmed that they had undertaken additional infection prevention and control training including Covid-19 procedures to support the new cleaning arrangements and safety procedures. Personal protective equipment was available to staff. We noted that the staff were not wearing or managing their face masks in line with Covid-19 guidance. We discussed this with them, and sent appropriate documentation. During a video call to the service, we were able to see that this had been addressed.

Staff supported children to understand the need for good hygiene. Handwashing facilities and hand sanitising gel were in place. Children told us that they washed their hands prior to having snacks, after play outdoors and at other times while attending the service. Physical distancing was implemented between adults. Parents did not come into the building but collected their child outside. Staff had shared information with parents regarding the Scottish Government's Test and Protect programme and NHS procedures. This approach helped to protect children, and provide children with a clean and safe environment.

### 5.3 Staffing arrangements are responsive to the changing needs of children during Covid-19.

We spoke with staff and they confirmed that they felt supported by the provider. They had been given training and support to help them adjust to the new routines and the additional demands while running the service due to the impact of Covid-19. Appropriate staffing levels were in place. We saw that staff worked well together. They supported each other to provide experiences that the children were interested in. As this is a new service, the provider should continue to develop and increase the range of toys and equipment available to the children. We found that the consistent staffing arrangements ensured continuity of care for the children. This approach helped staff meet the children's needs and promoted a happy and secure environment for the children.

## Detailed evaluations

How good is our care and support during the COVID-19 pandemic?	4 - Good
5.1 Children's health and well being are supported and safeguarded during COVID-19	4 - Good
5.2 Infection prevention and control practices support a safe environment for children and staff	4 - Good
5.3 Staffing arrangements are responsive to the changing needs of children during COVID-19	4 - Good

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