

12 Carronhall Care Home Service

12 Carronhall
Stonehaven
AB39 2QF

Telephone: 01569 767 207

Type of inspection:
Announced (short notice)

Completed on:
18 August 2021

Service provided by:
Inspire (Partnership Through Life) Ltd

Service provider number:
SP2003000031

Service no:
CS2003000319

About the service

12 Carronhall is a domestic type property with four single occupancy bedrooms. The property is situated in a quiet residential area in the North East town of Stonehaven. The service is close to local amenities.

The provider is Inspire, who are a large locally based voluntary organisation. Inspire state their purpose as being "to support people in a variety of settings, from enabling individuals and their families to plan for current and future support needs using person-centred planning, to providing self-directed support to help people achieve their chosen outcomes."

The service has been registered since 1 April 2002.

This was a focused inspection to evaluate how well people were being supported during the COVID-19 pandemic. We evaluated the service based on key areas that are vital to the support and wellbeing of people experiencing care during the pandemic.

This inspection was carried out by inspectors from the Care Inspectorate.

What people told us

We did not speak with people living in the service or their relatives on this occasion; however, we observed that people appeared contented and well-presented, and saw that there were positive and supportive interactions between residents and staff.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How good is our care and support during the COVID-19 pandemic?	3 - Adequate
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Further details on the particular areas inspected are provided at the end of this report.

How good is our care and support during the COVID-19 pandemic?

3 - Adequate

Our focus in this inspection was to establish if infection prevention and control practices supported a safe, well-maintained environment for residents and staff during the Covid-19 pandemic. We concluded the service was performing at an adequate level in relation to this.

The environment was observed to be clean and clutter-free. Enhanced cleaning schedules were in place, and records indicated these were followed. Some areas, for example radiators, were not included in the cleaning schedule, and this required to be addressed. We discussed this with the manager and assistant manager.

Some areas of the building, including the kitchen, bathrooms and flooring, were in need of refurbishment.

The provider was aware of this. However, as the building was leased from the local authority, the care provider had only very limited ability to make improvements. Some outside areas appeared cluttered due to items requiring removal.

We looked at a sample of people's mattresses, which were found to be clean and in good condition. It would be advisable for the service to record regular mattress checks.

Good supplies of PPE were readily available, and it was observed that staff used and disposed of this appropriately. Staff had received training about infection prevention and control. The provider took responsibility for ensuring that updates regarding changes to guidance and practice were available and accessible for staff.

The service had a contingency plan in place to determine how people's needs could safely be met in the event of a Covid-19 outbreak. However, there had been no confirmed cases among residents or staff.

Regular staff testing was being carried out in line with current guidance; this helped support the continued protection of residents and staff.

People were being supported to maintain contact with their families appropriately, in line with the Open with Care guidance.

What the service has done to meet any areas for improvement we made at or since the last inspection

Areas for improvement

Previous area for improvement 1

The service provider should ensure that where measures are put in place to comply with a plan of care, reasons for this are justified and documented accordingly. Measures should be put in place that other people using the service are not negatively impacted by the requirements of another person.

This area for improvement was made on 13 June 2018.

Action taken since then

We did not evaluate this area for improvement at this inspection. We will review progress at future inspections.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Detailed evaluations

How good is our care and support during the COVID-19 pandemic?	3 - Adequate
7.2 Infection control practices support a safe environment for people experiencing care and staff	3 - Adequate

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