

Claylands Nursery Limited

Day Care of Children

Claylands Farms
Clayland Road
Newbridge
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Telephone: 01313 334 701

Type of inspection:
Unannounced

Completed on:
20 July 2021

Service provided by:
Claylands Private Nursery Limited

Service provider number:
SP2003003496

Service no:
CS2016352076

About the service

Claylands Nursery Limited is situated within the extensive grounds of a non-working farm on the outskirts of Edinburgh. The nursery comprises of a number of converted farm buildings which provide a variety of playrooms for the children. There is a baby room, toddler room, tweenie room and a pre-school room. There are also nappy changing facilities, toilets, a kitchen and an office with a section used as a staff room. There is an extensive area for outdoor play.

The aims of the service include 'Our objective is to provide a safe, secure and stimulating environment which allows children to flourish'.

As part of this inspection, we took into consideration Key Question 5 - Operating an early learning and childcare setting (including out of school care and childminders) during Covid-19 with a specific focus on Quality indicator 5.2: Infection prevention and control practices support a safe environment for children and staff. We will report on the overall performance of this indicator in Theme 1 Quality of Care and Support.

What people told us

We emailed parents to gather their views of the service and six returned their reply. All were very positive about the service experienced by themselves and their children. Children appeared happy and confident throughout the inspection and they shared their favourite things about the service with us.

Self assessment

We did not request a self-assessment prior to the inspection. The improvement plan for the service included development of the outdoor space and the outdoor learning provision. We discussed with the manager that a more organised and effective record keeping system would support the services ongoing improvement journey.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	not assessed
Quality of staffing	3 - Adequate
Quality of management and leadership	not assessed

What the service does well

Children appeared happy, content and having lots of fun throughout the inspection visits. Children were independent and confident in their environment and they were supported to develop their own self-care routines.

Staff treated children with respect and encouraged children to consider risks and behaviours towards others. This supported children in communicating with their peers and helped children feel included and valued.

Most children experienced a sensitive settle in process carried out in the extensive outdoor area wherever

possible. This is in line with Covid-19 guidance and also complimented the services aims and objectives with maximising outdoor play and learning. It also allowed children to become familiar with the experiences and routine of the service during the settling process.

Children's individual needs were met by staff who knew them well. Staff could tell us about children's likes and personalities. Staff were attentive to children when this was needed or asked for. Children shared with us that they enjoyed being at nursery and expressed excitement about upcoming planned changes, in particular the secret door which was leading to a new play space. Children's experiences were recorded and tracked in learning journals, floorbooks and on display. Staff listened to children's interests and had included these in forward planning.

Children spent most of the time outdoors and their experiences promoted lots of creative and imaginative play through use of loose parts, natural materials and through staff engaging in play to extend their learning. Younger children were encouraged to explore their natural curiosity through a minibeast hunt which was also facilitated and extended by staff.

Staff had opportunities to be part of the services ongoing improvement journey through informal and formal meetings. This enabled staff to identify and access training to further promote positive outcomes for children. Staff skills and knowledge had been enhanced through training. This included the use of online learning journals to track children's achievements as well as training on outdoor play to extend children's learning and development.

Staff had daily meetings with the manager to share any information about children's needs. While staff were knowledgeable about individual children we suggested that recording information would make it easier for staff and management to track ongoing changes in children's routines and needs.

What the service could do better

The service had care plans in place for each child. However we found the systems in place to gather and record information were unclear. We discussed with the manager the importance of ensuring record keeping was accurate and kept up to date within required timescales. They should also include clear strategies being used to support children so that these can be monitored for effectiveness. See recommendation one.

We identified areas for improvement in respect of infection control procedures in place to support a safe environment for children and staff. This included a lack of soap and paper towels at some indoor sinks and limited handwashing facilities outdoors where staff and children spent prolonged periods of time. We raised this with the manager and found sufficient hand washing facilities on the second day of our inspection. To ensure children and staff are further kept safe from spread of infection the service should continue to keep up to date with current Covid-19 guidance and ensure staff complete appropriate hand hygiene routines. See recommendation two.

We found that safer recruitment procedures were disorganised and inconsistent. It was unclear what processes for completing pre-employment checks had been carried out, when they had been carried out and who had completed the process. To ensure children are cared for by staff who have been safely recruited the manager should ensure clear and transparent record keeping is carried out. See recommendation three.

Children in the baby room had limited opportunities to access the garden. To ensure children of all ages benefit from outdoor experiences we asked the manager to consider how this could be supported through staff deployment.

Children were kept well hydrated throughout their time outdoors in very warm weather. However, we found that one of the garden spaces lacked a sheltered space where children could go to find respite from the sun. We discussed the importance of shelter to help protect children from more extreme weather conditions.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 3

1. The service should further consider the content and monitoring of personal plans to ensure care is consistent and relevant. This may include reviewing what information is being gathered and recorded, in particular details of any support strategies being used.

The system to monitor personal plans should ensure that the plans are reviewed, accurate and up to date to ensure children's needs are being met.

This is to ensure care and support is consistent with Health and Social Care Standard 1.15 'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices.'

2. To ensure children and staff are kept safe from spread of infection the service should ensure hand washing facilities are fully stocked. The outdoor provision should ensure sufficient facilities to promote good hand hygiene routines in line with current Covid-19 and infection prevention and control guidance.

This is consistent with Health and Social Care Standard 4.11 'I experience high quality care and support based on relevant evidence, guidance and best practice.'

3. To ensure safer recruitment processes are being carried out in line with best practice the manager should develop a system to clearly monitor what safer recruitment protocols have been carried out, by when and by whom.

This is consistent with Health and Social Care Standard 4.24 'I am confident that people who support and care for me have been appropriately and safely recruited.'

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

In order to ensure children's personal plans are right for them and supports them to achieve their potential staff should be supported to complete relevant observations of the children and record next steps for children's learning and development.

Health and Social Care Standards. My support, my life. Standards 1.15 and 1.27.

This recommendation was made on 10 August 2018.

Action taken on previous recommendation

We evidenced through children's on line learning journals that relevant observations were completed by staff. We found mostly children's progress and next steps were completed but not always consistent. We discussed with the management team the need for consistency for all children in extending their learning opportunities.

Inspection and grading history

Date	Type	Gradings
11 Jul 2019	Unannounced	Care and support 4 - Good Environment 4 - Good Staffing 4 - Good Management and leadership 4 - Good
20 Jun 2018	Unannounced	Care and support 3 - Adequate Environment 4 - Good Staffing 4 - Good

Date	Type	Gradings	
		Management and leadership	3 - Adequate
23 Feb 2018	Unannounced	Care and support	3 - Adequate
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	3 - Adequate

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