

Sherry Babies Childminding Service Child Minding

Glasgow

Type of inspection:
Unannounced

Completed on:
26 August 2021

Service provided by:
Emma Sherry

Service provider number:
SP2018990222

Service no:
CS2018370858

About the service

The childminding service was registered with the Care Inspectorate on 17 April 2019. The inspection was carried out by one inspector on the 13 May 2021. We arrived at 9.45am the childminder was not caring for children until the afternoon so we agreed to return at 12.30pm and completed our visit at 1.30pm. Feedback was given on 28 August 2021.

The service operates from the childminder's home in the Govan area of Glasgow. The property is an end terrace house and the children have access to the lounge, downstairs toilet, kitchen and enclosed rear garden.

The service is registered to provide a care service to a maximum of six children under the age of 12 years, of whom no more than three shall not yet be attending primary school and of whom no more than one shall be under 12 months of age. These numbers are inclusive of the childminder's own family.

This was a focused inspection to evaluate how well children were being supported during the Covid-19 pandemic. We evaluated the service based on key areas that are vital to the support and wellbeing of children experiencing care during the pandemic.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing of children by offering the right help at the right time from the right people. It supports them and their parents to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

What people told us

We asked the childminder to give our contact details to parents/main carers to provide us with feedback on their experience of using the service. At the point of writing this report no feedback had been received.

Both children being cared for on the day of inspection were too young to give us verbal feedback. However, they were settled and comfortable with the childminder throughout our visit.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

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| How good is our care and support during the COVID-19 pandemic? | 3 - Adequate |
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Further details on the particular areas inspected are provided at the end of this report.

How good is our care and support during the COVID-19 pandemic?

3 - Adequate

Quality indicator 5.1: Children's health and wellbeing are supported and safeguarded during Covid-19.

The childminder was caring and attentive towards the children in her care. She was responsive to their needs providing reassurance and comfort throughout our visit.

The childminder engaged with the children in a way that stimulated their interest in their environment and the selection of resources accessible to them.

As part of the settling in process for new children the childminder told us the parents had appreciated a video she had made showing the layout of the areas where the children were cared for. The childminder explained that the children had settled well and she believed this was in part due to the time she had taken to speak with parents and work in partnership with them to ensure the children's routine whilst in her care complimented their routine at home.

The childminder was a member of the Scottish Childminding Association and had public liability insurance in place.

Information had been shared with parents about the childminder's practice and parental consent had been recorded for specific activities. The childminder kept information about the children which was pertinent to their care, this included the required registration details, emergency contacts, personal routines and health matters. The childminder needs to further develop personal plans to illustrate how children's individual needs are being met. This information needs to be reviewed with the child's parent/main carer at least every six months. The childminder should also consider ways in which she can gather the views of parents to show how they inform the flexible, responsive care provided. (See Area for Improvement 1)

The childminder told us that the children were outdoors at every opportunity and enjoyed playing with a range of equipment in the enclosed rear garden. (See Area for Improvement 2)

We discussed with the childminder best practice with regards to safe sleeping arrangements for the younger children. (See Area for Improvement 3)

5.2: Infection prevention and control practices support a safe environment for children and staff. Children are protected as staff take all necessary precautions to prevent the spread of infection.

The childminder told us she kept herself up to date with latest public health guidance and regularly sourced relevant information from the Care Inspectorate website.

Through discussion with the childminder, she was able to give a satisfactory description of how she followed appropriate infection, prevention and control procedures. The downstairs toilet was accessible to the children for hand washing. The childminder understood the importance of keeping the house well ventilated when the children played indoors.

The childminder demonstrated a satisfactory understanding of the signs and symptoms of Covid-19 and explained the procedure in place to minimise infection. This information was shared with parents, with clear information about what to do if there was a suspected case in the household.

The childminder explained the routines she had in place regarding the cleaning of resources and equipment to reduce the spread of infection, throughout the day.

As part of the continuous improvement of the service the childminder is keen to source appropriate training and ensure policies are kept under regular review. (See Area for Improvement 4)

Areas for improvement

1. The childminder needs to further develop children's personal plans to show how the individual needs of the children are being met. It would also be helpful to record some examples of the opportunities and activities provided to show how they are planned in response to the interest of individual children to support their learning and development.

This is to ensure that care and support is consistent with the Health and Social Care Standards which states "My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices." (HSCS 1.15)

2. The childminder needs to ensure that all risk assessments are current and appropriate to the age and stage of the children. As discussed at the inspection the garden shed needs to be secured to ensure children do not have access to materials and equipment which could be potentially hazardous. Within the kitchen any potentially harmful materials must be kept out of reach.

This is to ensure that the environment is consistent with the Health and Social Care Standards which states "My environment is secure and safe." (HSCS 5.17)

3. The childminder should familiarise herself with the best practice guidance on safe sleeping arrangements for children and thereafter review the associated policies.

This is to ensure that care and support is consistent with the Health and Social Care Standards which states "My environment is secure and safe." (HSCS 5.17)

4. The childminder should take forward her plans to access relevant training opportunities and review her childminding policies to ensure they are in line with best practice.

This is to ensure that management and leadership is consistent with the Health and Social Care Standards which states "I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes." (HSCS 3.14)

Detailed evaluations

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| How good is our care and support during the COVID-19 pandemic? | 3 - Adequate |
| 5.1 Children's health and well being are supported and safeguarded during COVID-19 | 3 - Adequate |
| 5.2 Infection prevention and control practices support a safe environment for children and staff | 3 - Adequate |

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