

Moorpark Place Care Home Service

Manager's Office
School Road
Kilbirnie
KA25 7LN

Telephone: 01505 682 600

Type of inspection:
Unannounced

Completed on:
14 July 2021

Service provided by:
Huntercombe Adult Ltd

Service provider number:
SP2021013627

Service no:
CS2021382527

About the service

Moorpark Place is registered to provide a care home service in single occupancy houses to a maximum of 25 adults aged 18-65 years with Autism, Asperger's Syndrome, and/or, people who display autistic traits. This includes a maximum of five places which can be used for assessment purposes and/or respite. The provider is Huntercombe Adult Ltd.

We carried out an unannounced inspection of the care home on 8, 9 and 10 June 2021. This report should be read along with the report of 10 June 2021.

We carried out a further visit on the 14 July 2021 to follow up on the improvements required.

The focus of this inspection was to gain assurance that the service was progressing the action plan submitted following the last inspection, detailing how it planned to address the requirements and areas for improvements made. This was to ensure that the service was making the right changes and that improvements become embedded.

In order to do this we gathered evidence from various sources, including relevant documentation which included:

- Service improvement plan.
- Infection prevention and control audits.
- Environmental audits.

We also spoke with staff and visited service users in their own homes to observe the level of cleanliness.

What people told us

We did not speak with service users during our visit.

What the service has done to meet any requirements we made at or since the last inspection

Requirements

Requirement 1

By 12 July 2021, the provider must introduce a robust system of quality assurance around infection prevention and control across the service. The condition of communal and personal spaces, including people's individual homes, should be monitored and audited to ensure people's health, safety and wellbeing.

This is in order to comply with Regulation 4(1)(d) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

This is also to ensure care and support is consistent with the Health and Social Care Standards (HSCS) which state that: 'I experience an environment that is well looked after with clean, tidy and well-maintained premises, furnishings and equipment' (HSCS 5.22).

This requirement was made on 22 June 2021.

Action taken on previous requirement

We reviewed the service audits that were put in place to monitor infection prevention and control within people's individual houses.

We observed staff practice within people's homes and reviewed the areas that were previously noted as a concern.

Infection Prevention and control issues identified had been rectified in people's homes and the service had introduced an audit system to monitor infection control issues and environmental issues within people's homes. However, the quality assurance system is still very much in its infancy and too early to see it embedded in practice.

Whilst we recognised the work the service had done in a short period of time, we need to be confident that these processes will be embedded in every day practice. We have extended the timescale of completion of this requirement until 30 August 2021 when we will further assess the service improvement in quality assuring infection prevention and control.

Not met

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

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