

Rosebuds Daycare Day Care of Children

Hilton Coylumbridge Hotel
Aviemore
PH22 1QN

Telephone: 01479 813 086

Type of inspection:
Unannounced

Completed on:
25 March 2021

Service provided by:
Michaela McGarvey

Service provider number:
SP2012984390

Service no:
CS2012314104

About the service we inspected

The service has been registered with the Care Inspectorate since 7 May 2013 and can provide a service to a maximum of 40 children between the ages of 0-12 of whom a maximum of 15 children aged 0-2 can be cared for at any one time.

Rosebuds Daycare is a full-time day care of children service provided by a private individual. The service is operated from within the grounds of a hotel at Coylumbridge near Aviemore. The nursery is managed by the service provider. The service has secure access to two rooms and an enclosed outdoor play area adjacent to the main nursery room. They have access to the hotel grounds, play parks and woodland walks.

How we inspected the service

We carried out a follow-up inspection with an onsite visit on 25th March 2021 in response to the requirements made during our previous inspection which took place in November 2020. Two inspectors carried out the onsite inspection visit and provided feedback to the provider / manager and depute manager on the day of the inspection.

Taking the views of people using the service into account

During the inspection we found the children to be happy and relaxed in the care of the staff. When we arrived, the children were sitting having a relaxed lunch all together. Some of the children told us about what they had seen and done when they had been outdoors earlier in the morning.

Taking carers' views into account

There were no parents or carers present at the time of the inspection.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

Requirement 1

In order to promote children's safety, the provider must ensure that all staff and children are registered on arrival at the service and signed out on departure. This must be completed by 18 January 2021. The register for children should also include who will collect children at the end of each session.

This is to comply with The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) Regulation 4 (1)(a) A provider must make proper provision for the health, welfare and safety of service users.

This is to ensure that care and support is consistent with the Health and Social Care Standards which state that:

'My care and support is provided in a planned and safe way, including if there is an emergency or unexpected event.' (HSCS 4.14).

This requirement was made on 10 February 2021.

Action taken on previous requirement

The service had in place staff and children's registers which were completed accurately as staff and children arrived and departed the service. The manager and deputy manager confirmed that they routinely checked that these registers were fully completed each day.

Met - within timescales

Requirement 2

In order to meet children's needs, the provider must ensure that children's information, including full names, contact details, addresses and GP information is recorded clearly within children's personal plans. Plans should also consider any circumstances which may affect a child's learning and development and identify appropriate strategies to meet the child's needs, support progress and to help children to achieve their full potential. Personal plans must be signed by parents and reviewed every six months, or sooner as necessary.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that:

'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices.' (HSCS 1.15); and
In order to comply with The Social Care and Social Work Improvement Scotland (Requirements for care services) Regulations 2011, (SSI 2011/210) Regulation 5 Personal Plans.

This requirement was made on 10 February 2021.

Action taken on previous requirement

The manager and deputy manager explained that they had started to review the existing personal plan pro forma. They were receiving support from the local authority to do this. They were proposing to develop the pro forma to ensure that personal plans contained all the relevant information which may affect a child's learning and development and identify appropriate strategies to meet the child's needs, support progress and to help children to achieve their full potential.

We were pleased to see the progress which had been made against this requirement, and recognised the service needed more time to fully implement and embed this. As a result, we have agreed an extension to the requirement to give the service more time to meet this fully. This will be followed up at the next full inspection.

New timescale for completion : 27th August 2021.

Not met

Requirement 3

In order to promote the welfare of children attending the service, staff must ensure that all accidents and incidents are fully recorded and shared with parents and carers. This must be completed by 18 January 2021.

This is to ensure the quality of care and support is consistent with the Health and Social Care Standards which states that:

'My care and support is provided in a planned and safe way, including if there is an emergency or unexpected event.' (HSCS 4.14); and

It is also necessary to comply with The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (Scottish Statutory Instruments 2011/210) Regulation 4(1)(a) health, welfare and safety of service users.

This requirement was made on 10 February 2021.

Action taken on previous requirement

The manager and staff have revisited the policy and procedure in relation to the completion of accident and incident records.

Accident and incident forms are now fully completed, shared with parents and carers and signed by all relevant parties.

This requirement had been fully met.

Met - within timescales

Requirement 4

In order to ensure the health and wellbeing of the children attending, the service should ensure that all snacks and meals provided are nutritious, well-balanced and take account of current guidance. The service should also ensure that children have access to drinking water throughout the session.

This is to ensure the quality of care and support is consistent with the Health and Social Care Standards which states that:

'I can choose suitably presented and healthy meals and snacks, including fresh fruit and vegetables, and participate in menu planning.' (HSCS 1:33); and

It is also necessary to comply with The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (Scottish Statutory Instruments 2011/210) Regulation 4(1)(a) health, welfare and safety of service users.

This requirement was made on 10 February 2021.

Action taken on previous requirement

The service no longer provided lunches and had reverted to only providing children with snacks. Children took in packed lunches.

The service should review the snacks provided to ensure they reflect current best practice in relation to nutrition.

The service should ensure that the children all have access to drinking water throughout the session.

Although clear progress had been made and there had been changes to snack provision, further time was still required for them to be fully embedded. As a result, we have agreed an extension to the requirement to give the service more time to meet this fully. This will be followed up at the next full inspection.

New timescale for completion : 27th August 2021.

Not met

Requirement 5

In order to ensure that a safe sleep environment for children is in place the provider must maintain safe spaces used for children's sleep and rest that are hygienic with adequate ventilation and temperature. This is to meet current guidance regarding safe sleeping practice and reduce risk of cot death and risks from COVID-19 by 18 January 2021.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which states that:

'I experience high quality care and support based on relevant evidence, guidance and best practice.' (HSCS 4.11); and

It is also necessary to comply with Regulation 10(2)(c)(Fitness of premises) of the Social Care and Social Work Improvement Scotland Regulations 2011.

This requirement was made on 10 February 2021.

Action taken on previous requirement

The service had reorganised a room off the main playroom which they were now using as a sleep room. The room was of a good size and allowed for two cots to be set up for sleeping children.

There was appropriate ventilation and heating to ensure that children were able to sleep and rest in a safe environment in line with best practice.

This requirement had been fully met.

Met - within timescales

Requirement 6

The provider must ensure that children are cared for in safe and hygienic environment and sufficient measures are in place to protect children during the COVID-19 pandemic in line with current government guidance. In order to achieve this the provider must;

(a) Ensure staff understand current infection prevention and control practices which should be implemented during COVID-19. This should include handwashing, not using hand sanitizer on under 5s in line with current guidance and infection prevention and control.

(b) Monitor staff practice to ensure staff are implementing COVID-19 best practice guidance within the service.

(c) Carry out a detailed audit, reviewing infection control practice across the service to ensure compliance with Health Protection Scotland guidance 'Infection Prevention and Control in Childcare Settings (Day care and childminding settings)'.

This is in order to comply with Regulation 4(1)(d) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulation 2011 (SSI 2011/210).

This is to ensure that the environment is consistent with Health and Social Care Standards which state that:

'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their organisational codes.' (HSCS 3.14); and
'I experience an environment that is well looked after with clean, tidy and well maintained premises, furnishings and equipment.' (HSCS 5.22)

This requirement was made on 10 February 2021.

Action taken on previous requirement

The service had started to work towards meeting this requirement. They had revisited Scottish Government guidance in relation to infection control and changed some of their practices.

We were pleased to see the progress which had been made against this requirement, and recognised the service needed more time to fully implement and embed this. As a result, we have agreed an extension to the requirement to give the service more time to meet this fully. This will be followed up at the next full inspection.

New timescale for completion : 27th August 2021.

Not met

Requirement 7

In order to ensure that the risk of infection is reduced the provider should make provision for increased ventilation throughout the building and increase opportunities to play outdoors frequently throughout the day to support children's choice and access to fresh air and exercise by 4 January 2021.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which states that:

'As a child, I play outdoors every day and regularly explore a natural environment.' (HSCS 1.32); and
It is also necessary to comply with Regulation 10(2)(c)(Fitness of premises) of the Social Care and Social Work Improvement Scotland Regulations 2011.

This requirement was made on 10 February 2021.

Action taken on previous requirement

The service had started to progress this requirement. The manager stated that they were now making greater use of the outdoor space and windows were routinely being opened to improve ventilation of the playrooms.

We discussed with the management the need to implement free flow to their outdoor area to allow the children and staff to spend greater time outdoors in the fresh air and to reduce the risk of infection.

We have agreed an extension to the requirement to give the service more time to meet this fully. This will be followed up at the next full inspection.

New timescale for completion : 27th August 2021.

Not met

Requirement 8

In order to fully support children, the provider must ensure that all staff working in the service are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes. This must be completed by 8th February 2021.

This is in order to comply with The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (Scottish Statutory Instruments 2011/210) Regulation 4 - Welfare of Users (1) (a).

This is to ensure the quality of care and support is consistent with the Health and Social Care Standard which state that:

'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes.' (HSCS 3.14)

This requirement was made on 10 February 2021.

Action taken on previous requirement

The management explained that they had started to implement this requirement and were looking to identify relevant training for staff. They had accessed some useful webinars and shared these. We discussed the various options for accessing appropriate training including the local authority CPD, the SSSC Hub, Education Scotland and the Care Inspectorate Hub.

This requirement requires further time to be fully implemented, therefore the timescale to meet this requirement has been extended. This requirement will be followed up at the next full inspection.

New timescale for completion : 27th August 2021.

Not met

Requirement 9

The service should ensure that there are sufficient numbers of staff on duty to allow for enhanced cleaning systems and routines. Staff to have clear roles and responsibilities to ensure the children are offered high quality play and learning experiences throughout the day whilst still allowing for cleaning to be completed.

This is to ensure the quality of care and support is consistent with the Health and Social Care Standards which state that:

'My needs are met by the right number of people.' (HSCS 3.15)

This requirement was made on 10 February 2021.

Action taken on previous requirement

Since the last inspection, the service had appointed two further staff. However, they were both part time and would only be working at the service on a very temporary basis.

We talked with the management about the need to have sufficient staff present at all times during the day to allow for the children to be offered high quality play and learning experiences whilst still allowing for cleaning to be completed. We also reiterated the need for the manager to ensure that she has sufficient time to fulfil her role and responsibilities as the manager.

We were pleased to see the progress which had been made against this requirement, and recognised the service needed more time to fully implement and embed this. As a result, we have agreed an extension to the requirement to give the service more time to meet this fully. This will be followed up at the next full inspection.

New timescale for completion : 27th August 2021.

Not met

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
11 Apr 2019	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	Not assessed
11 May 2018	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
18 May 2017	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	3 - Adequate
20 May 2016	Unannounced	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	3 - Adequate
		Management and leadership	3 - Adequate
23 Apr 2015	Unannounced	Care and support	3 - Adequate
		Environment	3 - Adequate
		Staffing	2 - Weak
		Management and leadership	2 - Weak
19 Sep 2014	Unannounced	Care and support	2 - Weak
		Environment	2 - Weak
		Staffing	2 - Weak
		Management and leadership	1 - Unsatisfactory
6 May 2014	Unannounced	Care and support	2 - Weak
		Environment	2 - Weak
		Staffing	2 - Weak
		Management and leadership	2 - Weak

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Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

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