

# Carebears Childrens Nursery Day Care of Children

55 Liberton Gardens  
Edinburgh  
EH16 6JT

Telephone: 0131 6721911

**Type of inspection:**  
Unannounced

**Completed on:**  
13 February 2020

**Service provided by:**  
Carebears Childrens Nursery Limited

**Service provider number:**  
SP2013012096

**Service no:**  
CS2013318376

## About the service

Carebears Childrens Nursery provides a day-care service to a maximum of 61 children from birth to primary seven. On the ground floor there was provision for up to 18 children from birth to two years with a separate playroom for the school aged children and dining kitchen area. The first floor had the playrooms for children from two to three years and three to five years. The nursery also have enclosed front and rear gardens with a range of play equipment. They also made use of resources and local outdoor spaces.

We carried out an unannounced inspection of Carebears Childrens Nursery on 12 February 2020. We returned on 13 January 2020 to complete the inspection and give feedback.

Vision, values and aims of the service included nine principles: "Supportive, Confident, Active, Respect, Responsible, Environment, Equity, Aspiration, Building Positive Relationships"

We check services are meeting the principles of Getting it Right for Every Child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of GIRFEC: safe, healthy, achieving, nurtured, active, respected, responsible and included.

## What people told us

The children in attendance were happy, confident and settled in the nursery environment. We spoke with parents who told us that the settling in process for new children was planned to suit the needs of children. They told us staff were attentive to their children and that staff were approachable and professional.

We asked parents for feedback through Care Standard Questionnaires; we received 31 completed forms and found these to be very positive. All parents either agreed or strongly agreed with the statement "Overall I am happy with the quality of care my child receives in this service".

We received several comments from parents, a summary of these included;

"As a first time parent, I was hesitant putting my baby to nursery. From the moment we visited I knew it was a great environment for my child to develop in. The staff have formed great relations with my child. I have the opportunity to take part in giving my feedback to the nursery and I really appreciated the setting in meeting I had with child's keyworker a few weeks after she started, it showed the staff were taking the full families views into account. I would highly recommend this service."

"I couldn't be happier with the level of care my child receives. He has built fantastic relationships with all staff throughout the nursery, not only the staff in his current room. The variety and range of activities and resources provided each day are great. The feedback I receive at the end of each day is wonderful and very specific to my child, this comes verbally and on a sheet which is very helpful. As a parent I am kept up to date with what is going on in the nursery and upcoming events by monthly newsletters, emails and online journals."

"Carebears is a fantastic nursery the staff are amazing. My child has come on leaps and bounds since joining the team."

"We cannot rate Carebears highly enough - welcoming, caring, dedicated, enthusiastic, fun. Always seeking feedback and looking for new ideas. Excellent food and varied menu and my son loves getting fruit at the end of the day for his journey home! Varied activities, excellent feedback verbally and online. Never a complaint!"

"We feel that Carebears has been really important in helping him develop his language, vocabulary, numbers, writing, etc. We would certainly recommend Carebears to others."

"During our transition to primary school we chose to keep our daughter at Carebears because we love the staff and it made us more comfortable having her be with people she knows and it's a safe friendly environment and the team in after school are fantastic."

## Self assessment

The service had not been asked to complete a self assessment in advance of the inspection. We looked at their improvement plan information and relevant quality assurance paperwork. These demonstrated their identified priorities for development and how they were evaluating the quality of the provision within the service.

## From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	not assessed
Quality of staffing	5 - Very Good
Quality of management and leadership	not assessed

## What the service does well

Children were welcomed into the nursery by the staff and management team who knew them well. Staff were warm and nurturing in their interactions. They provided support and praise appropriately. They recognised children's achievements through use of online learning journals and well as through an achievements display.

Children and families experienced a flexible settling in process which supported children in their transition into the setting. The service had robust information gathering systems in place to ensure children's needs were recorded and met. Parents were able to attend a settling in meeting after their child had started to get feedback about the process and if there was anything else the service could do to support the child and family. Personal plans were being reviewed with parents every six months which meant that children's needs were being monitored so that children were getting the right support at the right time.

Children experienced a range of activities on offer indoors. They were able to choose their own activities and lead their own learning. Staff supported this well and provided resources to support play and challenge children appropriately. Open ended play materials were available throughout the nursery which helped to develop children's imagination and curiosity.

Children experienced regular outdoor access which allowed them to be active and energetic. The outdoor provision included loose parts play which developed children's problem solving skills. These were being used to create an obstacle course which allowed children to manage risk for themselves within a safe environment.

Meal times were well planned and sociable. Staff sat with children, showing an interest in what they had been doing and talking about their meals. Children in the preschool room had opportunities to be independent in pouring their own drinks and serving their own meals.

Staff had regular opportunities to meet. This meant they were able to share information about children, plan for the play provision and reflect on practice. This demonstrated a culture of continuous improvement to ensure children experienced the best possible care and learning opportunities.

Staff talked enthusiastically about their leadership roles and how they were developing these to ensure children's experiences were as positive as possible. This included leaders in literacy, numeracy, outdoor learning and eco-friendly learning. Although this was at the early stages of development, we could see evidence through our own observation and in floorbooks that this had positively influenced the service delivery.

## What the service could do better

The service should reflect on how to develop further opportunities for children aged two to five years to be more independent at mealtimes which would allow a more flexible mealtime experience.

The service had an improvement plan in place recording how the service has been monitoring their identified areas for development. To enhance this the staff team should further develop the use of floorbooks to include tracking children's experiences linked to best practice documents. This will support staff in evaluating changes in the provision and the impact on outcomes for children.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## What the service has done to meet any requirements we made at or since the last inspection

### Previous requirements

There are no outstanding requirements.

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

There are no outstanding recommendations.

## Inspection and grading history

Date	Type	Gradings
27 Feb 2018	Unannounced	<div>Care and support</div> <div>5 - Very good</div> <div>Environment</div> <div>Not assessed</div> <div>Staffing</div> <div>Not assessed</div> <div>Management and leadership</div> <div>5 - Very good</div>
8 Mar 2016	Unannounced	<div>Care and support</div> <div>5 - Very good</div> <div>Environment</div> <div>5 - Very good</div> <div>Staffing</div> <div>5 - Very good</div> <div>Management and leadership</div> <div>4 - Good</div>
23 Jan 2015	Unannounced	<div>Care and support</div> <div>4 - Good</div> <div>Environment</div> <div>4 - Good</div> <div>Staffing</div> <div>4 - Good</div> <div>Management and leadership</div> <div>3 - Adequate</div>

## To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at [www.careinspectorate.com](http://www.careinspectorate.com)

## Contact us

Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

Find us on Facebook

Twitter: @careinspect

## Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.