

Rosemeadow Childcare Child Minding

Type of inspection: Unannounced
Inspection completed on: 11 December 2019

Service provided by:
Beattie, Ashley

Service provider number:
SP2014986509

Care service number:
CS2014333210

Introduction

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at www.careinspectorate.com

This service was registered with the Care Inspectorate on 28 January 2015.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. Getting it Right for Every Child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting it Right for Every Child. They are: Safe; Healthy; Achieving; Nurtured; Active; Respected; Responsible; and Included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

The childminder provides her service from her home in the village of Dreghorn in North Ayrshire close to the primary school and early years class and local amenities. She can care for up to six children at any one time under the age of sixteen years, of whom a maximum of six will be under twelve, of whom no more than three are not yet attending primary school and of whom no more than one is under twelve months. Until 30 December 2019 the childminder may care for one additional named child not yet attending primary school on a Wednesday between 15:00 and 18:00.

Other conditions of registration are as follows:

- Minded children cannot be cared for by persons other than those named on the certificate
- Overnight service will not be provided

At the time of the inspection the childminder was providing her service to eight minded children at various times.

The childminder principally aims to "promote and respect service user's independence; encourage them to try new tasks; provide for the health and welfare of service users and respect their dignity and privacy".

What we did during our inspection

We wrote this report following an unannounced inspection which took place on 11 December 2019.

The childminder completed and submitted an annual return and self assessment form as requested.

We sent the childminder questionnaires to give to parents/carers using her service. Three were completed and returned to us prior to this inspection.

During the inspection process we gathered evidence from various sources including:

- Supporting evidence from the most recent self assessment
- Newsletters
- Attendance register
- Children's information / personal plans / progress / next steps in development
- Photographs
- Medication policy / procedure / recording
- Policies / procedures
- Risk assessments
- Accident / incident records
- Infection control procedures
- Food hygiene pass certificate
- Displayed information
- Parent information booklet
- Information Commissioners Office (ICO) registration
- General Data Protection Regulation (GDPR) information
- Training
- Good practice guidance
- Insurance certificate
- Registration certificate

We spoke with the childminder and observed interaction and the relationships between her and the children present.

We also looked at the childminding environment and some resources.

Views of people using the service

Three young children under primary school age were being cared for during our visit. They were happy, settled and familiar in their surroundings and enjoyed positive relationships with the childminder. They had access to a wide and varied range of toys and craft activities.

The parents who completed and returned our Care Standards questionnaires were very happy with the quality of care their children received and provided us with very positive comments including:

"Ashley is a fantastic childminder. My whole family feel safe, secure, happy & blessed to have Ashley care for our children"

"I highly rate Ashley's childminding service"

"My child is happy and content and adores Ashley. The environment she provides gives me confidence that my child is well cared for".

Other comments can be found within this report.

Self assessment

We received a competently completed self assessment document from the service provider. We were satisfied with the way they had completed this and with the relevant information they had given us. We asked that the

childminder also complete the Management section of this document as it is relevant to the service she provides which she agreed to do so.

The childminder identified what they thought they did well and how she ensured positive outcomes for the children and their families.

What the service did well

The childminder continued to develop her service and kept up to date with current good practice.

She provided a wide range of fun and educational experiences for the children, promoting positive outcomes for them and their families.

Parents were fully included in their child's care and she effectively charted the children's progress, identifying further developmental needs and outcomes for them.

The childminder's home was warm and welcoming and she provided an inclusive environment with a wide range of toys and activities. She made very good use of outdoor facilities, extending the children's experiences.

What the service could do better

The childminder should:

- Continue to issue questionnaires to parents to gain formal feedback on the service she provides and any areas for improvement
- Develop a risk assessment for swimming activities
- Complete the management section of her self assessment

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

Quality of care and support

Findings from the inspection

The childminder provided effective opportunities for children and their families to be actively included by listening to and acting on their views, providing them with choices and keeping them updated. She exchanged information in various ways including verbally, text messaging, photos, newsletters and children's folders. Daily diaries for younger children were offered to those parents who wished to have these as an additional method of communication. Parents told us that there was "regular dialogue" and that "all conversations include well-being updates from parents or childminder" The children were consulted on what activities they wanted to participate

in. The information gathered and the childminder's own observations were used to plan taking account of their views/suggestions and interests. This told us that parents and children were included and respected.

The childminder knew the children very well and made sure they were at the centre of everything she provided within her service. She ensured an inclusive and nurturing environment and had gathered a very good range of personal information to enable the appropriate care and support to be provided. Parent input was evident in the children's personal plans which were regularly reviewed. The children's progress was effectively tracked in photos and words and included plans for further development and the outcomes achieved for the child. It was evident the principles of GIRFEC and the wellbeing indicators were embedded in the childminder's daily practice.

The childminder promoted healthy lifestyles. Snacks and meals were varied, balanced and healthy and parents agreed that their children had a well-balanced diet which met their dietary needs. Parents told us "Ashley provides nutritious home cooked meals" and "Healthy snacks that I would provide at home". The children were involved in preparing food such as home made pizzas and setting the table giving them a sense of achievement and inclusion. The childminder spent daily time outdoors, ensuring the children participated in regular active play opportunities to develop their physical skills and enjoy being in the fresh air. Policies/procedures, permissions and recording facilities with regards to medication met with current good practice guidance.

A wide and varied range of fun, interesting and educational activities/resources were available for the differing ages and stages of development of the children attending the service. The childminder continually reviewed the available resources and added to them taking account of children's preferences/interests. She ensured the children benefitted from community resources and they took part in various outings and activities and had fun in a natural environment.

The childminder was well aware of her responsibility in ensuring the children in her care were kept safe and operated various policies in her daily practice. She was due to update her knowledge and understanding of current guidelines with regards to child protection. She operated simple rules to help keep them safe both indoors and out reinforcing holding hands and dog safety.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 6 - excellent

Quality of environment

Findings from the inspection

The childminder provided the children with a safe, clean, inclusive and nurturing environment. The children had access to the lounge/kitchen/dining area, bathroom and garden area. A separate playroom had been developed into a toy storage area which the children had supervised access to. There was ample space for the children to participate in a range of activities and rest/sleep comfortably if required. Her home had passed inspection by Environmental Health to safely provide food for the children.

She ensured the areas used by the children were safe and carried out risk assessments which were regularly reviewed and updated as required. Safety precautions were in place and toys and equipment were in a good state of repair. Parents commented "the area of the home designated for childminding is clean and safe" and "fully comfortable with suitability & safety of Ashley's home, toys, equipment etc". Risk assessments were also in place for outdoor venues and activities including toddler group, parks and soft play. We suggested she add a risk assessment for swimming activities she took children to. Accident/incident recording facilities were available should the need arise and the childminder held a current first aid certificate. She, along with another childminder, provided the older children in their care with the opportunity to attend a first aid course. This raised their awareness of dealing with minor incidents and gave them a sense of achievement and responsibility.

Displayed information kept parents informed including dates for their diary, training the childminder had attended and her registration certificate.

The large garden area was fully enclosed, safe and secure. Different play surfaces allowed the children to participate in varied activities and experiences. Chickens were kept securely in a separate gated area which the children only had supervised access to. Parents commented positively on the wide range of outdoor toys and equipment and the space available for them to enjoy playing in the garden.

To help reduce the spread of infection the childminder encouraged the children to wash their hands at appropriate times and appropriate items were provided to help reduce the risk of cross-infection including individual hand drying facilities.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder continued to maintain and develop the quality of service she provided to improve outcomes for the children and their families. She kept up to date with best practice and any changes to legislation through various methods including reading, websites (including our Hub), training and contact with other childminders.

She was well aware of the importance of keeping up to date with current best practice and had downloaded and read copies of the most up-to-date good practice guidance publications which she used in her daily practice. She was committed to her own personal development and had undertaken a varied selection of training courses since her previous inspection. These included [play@home](#), nurture, infection control and the Solihull approach. As she was now registered as a daycarer with the local authority she had attended a range of training sessions relevant to this role. She discussed how her learning had made changes in her thinking and daily practice.

The childminder provided parents with information about her service including her policies and procedures which informed her daily practice. These had been reviewed and updated to ensure accurate information about her service. She was registered with the Information Commissioners Office (ICO) and was well aware of the new General Data Protection Regulation (GDPR). She had developed a retention policy and data handling information and shared these with parents. Her complaints policy informed parents of her procedure should any concerns/ issues arise. Parents we consulted with were aware they could raise any concerns about her service with us but told us they were comfortable approaching the childminder directly should any concerns arise. This told us that positive, trusting relationships had been built up.

Daily exchanges of information took place with parents and the childminder encouraged them to make further comment through texts and children's learning journey folders. She valued feedback and suggestions from both the parents and the children and held meetings with them to discuss progress and her daily practice. Parents felt included in any planned changes/developments and told us they were always kept informed. The childminder previously issued questionnaires to families and we suggested she resume this form of communication to gain more formal feedback on the service she provides.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
28 Jan 2016	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	Not assessed
		Management and leadership	5 - Very good

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