

# Beaton, Julie Child Minding

Type of inspection: Unannounced  
Inspection completed on: 23 September 2019

**Service provided by:**  
Julie Beaton

**Service provider number:**  
SP2009975742

**Care service number:**  
CS2009233284

## Introduction

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at [www.careinspectorate.com](http://www.careinspectorate.com)

This service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

The childminding service was provided from the childminder's own property in the Ralston area of Paisley. The premises were a semi-detached house, with children being accommodated on the ground floor. They had the use of the living area, as well as an additional playroom, enclosed back garden and a downstairs WC. On the day of inspection two children were being cared for.

Current registration allows the childminder:

To provide a care service to a maximum of 6 children at any one time, under the age of 16, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of children of the childminder's family.

## What we did during our inspection

We wrote this report following an announced inspection that took place 19 September and 23 September 2019. The inspection was undertaken by one inspector. Feedback was given to the childminder on the 23 September 2019.

During this inspection process we gathered evidence from various sources including discussion with the childminder and observations of one children who was present on our second visit.

We considered the service's:

- aims and objectives
- certificate of registration
- range of policies and procedures
- personal plans and individual records
- risk assessments
- certificates for courses that the childminder had undertaken.

We issued three Care Standards Questionnaires (CSQs) prior to the inspection, and received one completed prior to writing this report.

## Views of people using the service

During the inspection, we chatted with the child attending the service. The child was comfortable and happy in the care of the childminder and clearly felt relaxed within the home.

The parent/carer whom completed our questionnaire told us they were very happy with the level of care and support their child received. They told us the childminder provided a nurturing environment and those attended received excellent care.

## Self assessment

The childminder did not submit a self-assessment when requested. We discussed this with the childminder and have asked her to complete self assessment when requested.

## What the service did well

The childminder had developed positive relationships with children and their families. She was observed to be warm and caring towards the child in her care. She provided a homely environment for children.

## What the service could do better

The childminder should further develop the personal plans for each child in her care. These should show how she will meet individual children's health care needs.

The childminder should update administration, recording and storage of medication procedures in line with the current health guidance, and review all other policies and procedures in line with best practice guidance.

We have provided information to the childminder in order for her to familiarise herself with and update aspects of her service.

## From this inspection we graded this service as:

Quality of care and support	3 – Adequate
Quality of environment	4 – Good
Quality of staffing	not assessed
Quality of management and leadership	3 – Adequate

## Quality of care and support

### Findings from the inspection

During the inspection, one minded child was present. The child was relaxed and happy in the care of the childminder and from our discussions we could see that she had established good relationships with the childminder, her family and the other children. The child told us that she enjoyed drawing, colouring, relaxing and watching television.

Through discussion, we confirmed that the childminder knew children well and had put good arrangements in place to liaise with parents. She sent regular texts and photos to parents to let them see what their children had been doing. Parents told us that the childminder used verbal communication to get their ideas and views on how their children should be cared for.

The childminder was aware of her responsibilities for safeguarding children. However, it was some years since she had attended formal training in child protection.

We therefore recommended that the childminder update her child protection training and following this review her procedures to reflect current practice. See recommendation 1.

We spoke to the children and childminder about the snacks she provides. On the day of inspection the child present was eating a snack of a biscuit's, crisps and a fruit shoot drink. We suggest the childminder try some of the suggestions and menu choices from best practice guidance such as 'Setting the table' which can be found by following this link <http://www.healthscotland.com/uploads/documents/21130-Setting the Table Nutritional Guidance and Food Standards.pdf>. See recommendation 2.

Since the last inspection the childminder had developed personal plans for the children in her care, and, through discussion, demonstrated that she knew children well. However the plans did not always include sufficient information about how the childminder would meet children's needs. We discussed how the childminder should further develop the children's personal plans to ensure that they reflect the current legislation. See recommendation 3.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 3

1. To support children's safety and wellbeing, the childminder should complete child protection training.

This is to ensure care and support is consistent with the Health and Social Care Standards which state "I am protected from harm, neglect, abuse, bullying and exploitation by people who have a clear understanding of their responsibilities" (HSCS 3.20) and "I am protected from harm because people are alert and respond to signs of significant deterioration in my health and well-being, that I may be unhappy or may be at risk of harm". (HSCS 3.21)

2. Children should be offered and encouraged to eat a health nutritious snack while at the service.

This is to ensure care and support is consistent with the Health and Social Care Standards which state "I can choose suitably presented and healthy meals and snacks, including fresh fruit and vegetables, and participate in menu planning. (HSCS1.33)

3. To support the care needs and wellbeing of children, the childminder should ensure that children's personal plan information is fully completed. Personal plans should be reviewed a minimum of once every six months in consultation with parents and a record of this kept. Personal plan information should also be expanded upon to take into account the SHANARRI wellbeing indicators.

This is to ensure care and support is consistent with the Health and Social Care Standards which state "My personal plan is right for me because it sets out how my needs will be met, as well as my wishes and choices". (HSCS 1.15)

**Grade:** 3 - adequate

## Quality of environment

### Findings from the inspection

Children experienced an inviting, warm and homely environment. The accommodation was well looked after, clean, tidy and safe. The living area provided children with soft furnishings to relax. The rear garden was fully enclosed, meaning children were kept safe and could explore freely. The childminder told us that she also made good use of the local community, such as parks and woodland spaces. This meant that children were being offered a variety of challenging and interesting experiences leading to confident and active children.

To help children learn, develop and achieve their potential they were provided with a selection of play materials to choose from. These included plastic construction and imaginative play sets, puzzles and games.

The childminder told us she carried out visual checks prior to children arriving and throughout the course of the day, to ensure areas used by children were safe. This enabled her to respond naturally to any potential hazards within her home.

Appropriate measures were in place to minimise the risk of spread of infection in the setting. Areas were clean and hygienic and the childminder was aware of good practice relating to nappy changing. Children had access to suitable hand washing materials.

### Requirements

**Number of requirements:** 0

### Recommendations

**Number of recommendations:** 0

**Grade:** 4 - good

## Quality of staffing

This quality theme was not assessed.

## Quality of management and leadership

### Findings from the inspection

Parents and carers were kept well-informed about the care of their child. The childminder shared information about the care of the children through daily conversations and text messages. The childminder told us parents responded positively to this and often commented on their child's experiences which enabled them to feel included in their child's care.

Since the last inspection, the childminder had not undertaken training. We discussed the benefits of training and how it could be used to develop the service. We signposted the childminder to the Care Inspectorate Hub and discussed the range of best practice guidance that would be relevant to her service. We also signposted the childminder to online training. In particular, the childminder should complete formal child protection training when it becomes available. The use of documents such as building the ambition and your childminding journey, available at <http://hub.careinspectorate.com>, would support the childminder to evaluate her service. Effective evaluation of her service would enable her to identify areas for improvement.

In particular she should develop her understanding of 'Getting It Right For Every Child' and the eight wellbeing indicators (safe, healthy, achieving, nurtured, active, respected, responsible and included). This will support her to promote positive outcomes for children and could provide a tool for her to use to evaluate her service.

Increasing her knowledge and understanding will support her to make improvements in the service leading to improved outcomes for the children in her care. See recommendation 1.

All policies and procedures should be reviewed annually or updated as required.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 1

1. To support children's health, welfare and safety, the childminder should complete training in relevant childcare areas.

This is to ensure care and support is consistent with the Health and Social Care Standards which state "I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional codes. (HSCS 4.14) and "I use a service that is well led and managed". (HSCS 4.23).

**Grade:** 3 - adequate

**What the service has done to meet any requirements we made at or since the last inspection**

## Previous requirements

There are no outstanding requirements.

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

There are no outstanding recommendations.

### Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

### Enforcement

No enforcement action has been taken against this care service since the last inspection.

### Inspection and grading history

Date	Type	Gradings	
14 Jul 2015	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	4 - Good
11 Sep 2014	Unannounced	Care and support	3 - Adequate
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	4 - Good
17 Sep 2013	Unannounced	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	4 - Good
		Management and leadership	Not assessed

Date	Type	Gradings	
15 Jan 2013	Announced (short notice)	Care and support	2 - Weak
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed
16 May 2011	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed



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