

Oscars @ Clermiston OSC Day Care of Children

St Andrew's Clermiston Church of Scotland
Clermiston View
Edinburgh
EH4 7BS

Telephone: 07786 977586

Type of inspection:

Unannounced

Completed on:

25 April 2019

Service provided by:

Out of School Scotland Limited

Service provider number:

SP2007009266

Service no:

CS2013320781

About the service

Oscars @ Clermiston is registered to provide a service to a maximum of 40 children of primary school age. The service is based in a church in the Clermiston area of Edinburgh. The service has the use of a large hall with stage, a smaller hall with adjoining kitchen, toilets, storage and outdoor play space.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure that they have the best start in life, are ready to succeed and live longer, healthier lives. We check that services are meeting the principles of Getting It Right For Every Child (also known as GIRFEC). Set up by the Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. There are eight wellbeing indicators at the heart of GIRFEC. They are: safe; healthy; achieving; nurtured; active; respected; responsible and included.

What people told us

Before the inspection took place we sent seventeen Care Standards Questionnaires to the service for distribution among families using the service. Two of these were returned to the Care Inspectorate before the inspection took place. Both respondents told us they agreed with the statement "Overall I am happy with the quality of care my child receives in this service." In addition we spoke to four parents as they picked up their children. The following representative comments were made :

"The service has helped my child to adapt their behaviour while informing me and treating me with respect."

"We're very happy with the consistent staff group. My child loves coming, and it's often hard to get them to leave."

"My only complaint, which is really a compliment, is that my child tells me they don't want to come home because they're busy, they ask me to come back later."

"All of the staff are very supportive. My child loves coming, they meet their friends and have a lot of fun."

Many of the children were curious as to why we were visiting the service. They were happy to chat and offer their opinions about the service. Comments included:

"I'll show you the dinosaurs because they're the thing I like the most but I'm not playing with them just now because I'm going outside."

"I really like all the things we do, and playing with my friends. My favourite things would be hard to choose."

"I'd like to read the report you write. Tell everyone we're the best club ever because we have so much fun."

Self assessment

We did not ask the provider to complete a self assessment document. We looked at the quality assurance procedures in place at the time of the inspection. We were satisfied with the information we saw which evidenced the providers ability to reflect, evaluate and continue to develop the service.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

Children attending Oscars @ Clermiston were cared for by an enthusiastic, committed and experienced staff team. Effective teamwork, knowledge of each others skills and a clear understanding of individual children helped ensure that children received a consistently high level of care and support in a fun environment.

Staff ensured that information in children's personal plans remained up to date by reviewing them at least once every six months. The systems in place to support children with additional needs were of a very high quality. Staff were committed to ensuring that all children were valued and had a positive empowering experience in the service. They worked closely with other professionals and families in order to achieve this.

Staff's respect and confidence in children was apparent from the way they trusted them to take ownership of the service. Children's ideas and interests were used as the basis of the activities that took place. Children told us staff always asked them what they wanted to do and worked with them to achieve their aims. During the inspection we saw examples of staff immediately responding to children's suggestions for activities. Children's pride in their club was evident in the way cared for one another and for the resources of the club, and in the positive way they described their experiences. Many children talked to us about the Oscar's Cup. This was awarded to the service in recognition of their charity fundraising efforts. Events included holding a concert and having a sale of baking and children's crafts raising almost £1000. It was evident that this had raised awareness of the needs of others and supported children's self esteem.

Staff had made good use of space within the service creating distinct areas for active and quiet activities or rest. Tented areas provided a level of privacy for children who wanted to chat or read quietly. Children were engaged in their play, they knew where resources were stored and were confident in asking for their favourites.

The outdoor space was used on a daily basis. We saw photographs of children playing outdoors throughout the year. Setting up for outdoors was done with the children so they could choose the games they wanted to play.

Children enjoyed a healthy snack which was set up in the quieter of the two playrooms. Snack was a social experience supported by a member of staff who was available to support children, promote discussion and offer assistance if needed.

The manager and her team were proactive and committed to the ongoing development on the service and to achieving positive outcomes for all of the children who attended the service.

What the service could do better

The service should continue with their plans to develop their resources. This should include developing their use of loose parts for the outdoor play area. This would extend the children outdoor play experiences and opportunities.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

It is recommended that in order to strengthen the service and support the manager the provider should look for ways to give staff opportunities to take part in leadership training.
National Care Standards.

Early Education and Childcare up to the age of 16.
Standard 14 Well Managed Service.

This recommendation was made on 10 April 2017.

Action taken on previous recommendation

We saw evidence and spoke to staff. We were satisfied that staff were given leadership opportunities which supported their professional development.
The recommendation is met.

Inspection and grading history

Date	Type	Gradings
8 Feb 2017	Unannounced	<div>Care and support4 - Good</div> <div>Environment4 - Good</div> <div>Staffing4 - Good</div> <div>Management and leadership4 - Good</div>
28 Jan 2016	Unannounced	<div>Care and support4 - Good</div> <div>Environment3 - Adequate</div> <div>Staffing4 - Good</div> <div>Management and leadership3 - Adequate</div>

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Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

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