

## Oscars @ Holy Cross OSC Day Care of Children

Holy Cross Church Hall  
Quality Street  
Davidson Mains  
Edinburgh  
EH4 5BS

Telephone: 07734 114512

**Type of inspection:**

Unannounced

**Completed on:**

20 June 2018

**Service provided by:**

Out of School Scotland Limited

**Service provider number:**

SP2007009266

**Service no:**

CS2010279823

## About the service

Oscars @ Holy cross OSC is registered to provide a care service to a maximum of 35 children who attend primary one - three. The service operates from a church in the grounds of Holy Cross church in the Davidson's Mains area of Edinburgh. The service has shared use of premises consisting of a large hall, toilets, kitchen and outdoor play area. The service has been registered with the Care Inspectorate since May 2011.

We check services are meeting the principles of Getting It Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people - and what they can do to improve. There are eight wellbeing indicators at the heart of Getting It Right For Every Child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included.

## What people told us

Before the inspection took place we sent twenty Care Standards questionnaires to the service for distribution among families using the service. Five of these were returned to us before the inspection took place. In addition we spoke to four parents during the course of the inspection. Representative comments included:

"Holy Cross is an excellent after school club. The staff really care and go the extra mile to make it fun and safe. My child is very happy there."

"Holy cross is a welcoming, friendly and warm environment for my child. Very sad to be leaving after P3. The addition of (staff name) to the team has been wonderful, he's so much fun. My child loves going and (staff name) has always been a supportive listening ear for me and my child when needed."

All of the staff are excellent with the children. My child rarely wants to leave and comes home having enjoyed their time doing a wide range of activities. I'm also confident that they will encourage good behaviour and deal with issues promptly."

"Excellent service from fun and responsive staff. Always friendly, chatty and happy round the children. Great!"

"We've been very pleased with Oscars after school club over the last three years and my child has enjoyed going."

"We're happy with Oscars, the staff are great (staff name) is really good at giving me feedback if I want it, it's never rushed. My child loves coming we'll be sorry to be moving on at the end of term."

"I've no concerns, staff are great, they seem to have a lot of ideas for activities. My child's happy, that's the most important thing."

"I think it's good that they have (staff name), he does a lot of football and active games which my child loves."

During the inspection we chatted with several children. They were enthusiastic about the club. Comments included:

"I like the football best it's awesome."

"We're doing Oscar's Got Talent today because it's a good idea and we have a lot of talents."

"I think the club is fair because sometimes you need to know what to do and keep the rules."

## Self assessment

We did not ask the service to complete a self assessment. We looked at their own improvement plan and quality assurance paperwork. These demonstrated their priorities for development and how they were monitoring the quality of provision within the service.

## From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

## What the service does well

Oscars @ Holy Cross OSC provided children with a welcoming and fun after school environment. Staff were able to describe children's individual needs, interests and preferences. Their high level of understanding helped ensure that children were nurtured and included while in their care. Staff conversations with children and the confident way children expressed their ideas, confirmed they were used to being consulted about activities they took part in.

Staff told us they strived to provide a service which reflected children's interests at home and at school. They used observation, conversation with children and links to home and family to ensure they provided a flexible inclusive service. Seeing their interests reflected in the service helped children feel valued and invested in their after school club.

Staff used their range skills well to support children. They had recently staged an ambitious 'Mad Hatters' tea party raising funds of £400. Children were proud of their achievement and eager to show us photographs of the day.

During the inspection some children decided to stage an 'Oscars Got Talent' show. They worked well together planning, assigning roles and putting on their show with confidence. Staff were on hand to offer advice, intervening only when requested or when they could see that their intervention would add to the children's experience. This approach valued and respected children's ability to make decisions and achieve their goals.

Staff were aware of their responsibility to keep children safe. They regularly checked toys and resources ensuring that they were clean and fit for purpose. Children told us they practiced road safety drills when outdoors. They were able to tell us about the hand washing routines in place at key points in the day and why they were important in keeping them healthy.

Children had a range of opportunities to experience active play which promoted their general health and wellbeing. The large hall was used flexibly for activities including team games, gymnastics and dance. Activities and resources could be taken into the outdoor area which was used as much as possible allowing children to play in a natural environment. Staff recognised the limits of the outdoor area in terms of space. A local park and

area of woodland were used to give children as broad an experience of outdoor play as possible. This was well documented through photographs of children at play in these areas.

## What the service could do better

We asked the provider to engage in discussion with the hall landlords in order to improve some of the facilities. Most importantly we asked them to look at improving the condition of the sinks in the toilets used by children which needed to be re-grouted and sealed. The provider agreed to do this. We will follow this up at the next inspection.

We talked to the manager about how children's outdoor play experience could be extended through the use of more loose parts materials. Loose parts are materials that can be moved, carried, combined, redesigned, taken apart and put back together in multiple ways. The manager agreed to do this. We will follow this up at the next inspection.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## What the service has done to meet any requirements we made at or since the last inspection

## Previous requirements

There are no outstanding requirements.

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

#### Recommendation 1

It is recommended that in order to make sure the service holds an accurate list of visitors to the service staff are vigilant in ensuring the visitors book is signed with a record of the date, and time of their arrival and departure and the reason for their visit

National Care Standards Early Education and Childcare up to the age of 16 (NCS)

Standard 2 A safe environment.

Standard 14 Well managed service.

**This recommendation was made on 27 November 2015.**

#### Action taken on previous recommendation

A visitors book was in place. The recommendation is met.

#### Recommendation 2

It is recommended that when taking responsibility for administration of medication the service follows the information in the document 'Management of Medication in day care of children and childminding settings.'

Standard 3 Health and wellbeing (NCS).

**This recommendation was made on 27 November 2015.**

#### Action taken on previous recommendation

We looked at a sample of medication procedures and storage and found the service were following best practice guidance. The recommendation is met.

#### Recommendation 3

Children's bathroom facilities should promote best practice in infection control. In order to achieve this the service should work with the landlords and repairs should be made to the bathroom floor where necessary.

Standard 2 A safe environment (NCS).

**This recommendation was made on 27 November 2015.**

#### Action taken on previous recommendation

A temporary solution to the issue with the bathroom floor had been put in place. The recommendation is met.

## Inspection and grading history

Date	Type	Gradings
27 Nov 2015	Unannounced	Care and support 5 - Very good

Date	Type	Gradings	
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
4 Sep 2012	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	4 - Good

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Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

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