

Oscars @ East Craigs OSC Day Care of Children

East Craigs Church Centre
11 Bugtlin Market
East Craigs
Edinburgh
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Telephone: 07917 248433

Type of inspection: Unannounced
Inspection completed on: 15 June 2017

Service provided by:
Out of School Scotland Limited

Service provider number:
SP2007009266

Care service number:
CS2007163733

About the service

Oscars @ East Craig's is situated within East Craigs Church Centre, East Craigs Edinburgh. The service operates from two halls within the centre. They also have the use of a kitchen, toilets and a partially enclosed outdoor area.

The service is registered to care for a maximum of 70 children at any one time of primary school age.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to make sure that they have the best start in life, are ready to succeed and live longer, healthier lives. We check that services are meeting the principles of Getting It Right For Every Child (GIRFEC). Set up by the Scottish Government GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. GIRFEC is being woven into all policy, procedure, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of GIRFEC. They are safe, healthy, achieving, nurtured, active, respected, responsible and included. They are often known as the SHANARRI indicators. We use these indicators at inspection to assess how services are making a positive difference for children.

What people told us

Before the inspection took place we sent twenty Care Standard Questionnaires to the service for distribution among families using the service. Six of these were returned to us before the inspection took place. Five respondents told us they strongly agreed and one agreed with the statement "Overall I am happy with the quality of care my child receives in this service." In addition we spoke to a sample of parents as they picked up their children.

The following representative comments were included from both these sources:

"My child is very happy to attend. They enjoy the activities provided and have a good balance between indoor and outdoor play. Both myself and my child have been asked to provide feedback and ideas about resources and activities. The service has then acted upon these. I'm very pleased with all aspects of care provided."

"Oscars has consistently provided a stimulating, fun and caring environment for my child. We've used this excellent service for four years and would have no hesitation in recommending it to other parents. "Overall very happy with the activities on offer at the after school club and the way the staff intervene with the children. Only two points for improvement, I would suggest more outside play in the Spring and Autumn terms and even in winter if it is dry and a change to the way the food/snacks are provided."

"My child is happy in the service and staff have worked well to help them settle in and mix with other children."

"This is a fantastic service."

"We are happy that our child is well cared for and has plenty to do. There are clear rules and the children have respect for the staff while still having a lot of fun."

"My child often doesn't want to come home which tells you everything you need to know about the place."

"Can't fault this club, we're able to work because the service provides a safe place for our child. The staff are very good at keeping us informed and asking us for our opinion about things."

Self assessment

The service has not been asked to complete a self assessment in advance of the inspection. We looked at their own improvement plan and quality assurance paper work, These demonstrated their priorities for development and how they were monitoring the quality of provision within the service.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

The experienced and committed staff team were focused on creating a fun, relaxed and child led experience for children after school. We saw that relationships between staff and children were respectful and that staff had a genuine regard for the children in their care. In conversation with staff we found they were skilled in describing the needs and interests of individual children and how they ensured that as far as possible these needs were met. Information held on children was reviewed at least once every six months in order to ensure it remained relevant to their specific needs.

Staff trusted children to take the lead in planning activities. The development of a Children's Council and helpers empowered children supporting their sense of belonging to and ownership of the service. We spoke to members of the Children's Council who explained how they met regularly to talk about and to plan activities. Staff supported children as far as possible in the realisation of their ideas. A recent example of child led activity idea was the introduction of guided nature walks which the children spoke enthusiastically about.

Staff divided the available space well. One hall being used for quiet time, arts and crafts, role play and general games. The other was kept solely for the use of active games. This helped to ensure that children enjoyed a balance of activities, we saw that many children chose to play in the games hall or outdoor play space surrounding the premises for most of the session. In addition they used a nearby local park and local walks for physical activity.

Toys and resources were rotated to maintain interest. Children knew where resources were stored and were confident in approaching staff if what they wanted to play with was not already set out.

Effective communication with families was a significant strength of the service. Staff were always on hand to welcome parents and children into the service. Informative and well presented notice boards for parents and children kept them informed of events in the service. Clear photographs of staff along with information about their role in the club made it easy for parents and children to identify staff and their area of responsibility.

Children's health and wellbeing needs were met because staff understood the importance of a healthy balanced diet, good hygiene routines and safe procedures when dealing with medication and the recording of accident and incidents.

What the service could do better

The risks associated with the outdoor play space had been identified and dealt with as far as possible by staff. Children were given clear information about the area they could use and staff ensured that a minimum of two staff were always covering the outdoor play area however we felt more could be done by the provider to secure the area. We made a recommendation about this. (See recommendation 1).

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. It is recommended that the provider should go ahead with negotiations to gain agreement for the erection of a secure fence in the outdoor area next to the car park.

National Care Standards.

Standard 2 A safe environment.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
5 Sep 2014	Unannounced	Care and support	4 - Good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	5 - Very good
13 Sep 2011	Unannounced	Care and support	5 - Very good
		Environment	Not assessed

Date	Type	Gradings	
		Staffing	4 - Good
		Management and leadership	Not assessed
7 Sep 2010	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
6 Nov 2008	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	3 - Adequate
		Management and leadership	3 - Adequate

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