

First Adventures Nursery - Teddy Bear House Day Care of Children

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Linlithgow
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Type of inspection: Unannounced
Inspection completed on: 18 October 2016

Service provided by:
First Adventures Nursery

Service provider number:
SP2003002958

Care service number:
CS2003013437

About the service

First Adventures Nursery - Teddy Bear House registered with the Care Inspectorate in April 2011. The service is registered to provide a day care service to a maximum of 24 children aged from 0 - 2 years between the hours of 8am and 6pm.

The nursery is situated in a built up area close to local shops and amenities. The secluded, well-developed garden play areas link the nursery with First Adventures - Turret Towers who provide the care provision for the children who transition from Teddy Bear House.

The service's aim states:

We aim to provide the highest standards of excellence in nursery care, early learning and education for our children where each child is welcomed, valued, secure, stimulated and encouraged to develop at their own pace. To do this we put the child at the centre - regarding each child as an individual whose experience is of central importance. We recognise and explore their interests and aptitudes and provide opportunities, resources and activities to encourage success and achievement whilst ensuring there is always lots of fun!

What people told us

We spent time in the playrooms and observed happy children who were interested in the quality resources available to them.

We sent 8 care standards questionnaires to the service to distribute to parents/carers of children who used the nursery. 5 of these were returned for inclusion in the inspection process. The feedback was positive with parents praising staff and management for the quality of care their child received. Parental comments included:

"The level of care, help and support the staff give me with helping look after my child is outstanding. They provide a wonderful, fun place for my child to spend her day and I am at peace at my work knowing that she is surrounded by staff that love and care for her so much."

"The stories they tell me about my child's day provide me with such a great insight into what she has done that I am wowed every day at the level of play, support and fun that they encourage."

"I have every confidence in the care provided for my child. He enjoys nursery and has a clear bond with the staff. There are skills that he demonstrates to me at home that he has learned at the nursery even at his young age. He is mixing with other children and picking up valuable social skills. "

Self assessment

The Care Inspectorate received a very detailed self-assessment from the service. The service identified what it thought they did well and gave examples of improvements in parental involvement.

The self-assessment identified some areas that the service believed can be improved and demonstrated how they intended to do this. The service told us how people who used the service had taken part in the self-assessment process and how their feedback directed the development of their plans for improving the service.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	not assessed
Quality of staffing	6 - Excellent
Quality of management and leadership	not assessed

What the service does well

Children were nurtured by well qualified staff who were skilful in promoting a happy, caring environment where they felt welcomed, valued and safe. A key strength was the way staff fully embraced the philosophy of the service to put the child at the centre and regarded each child as an individual whose experience was of central importance.

The quality resources were alternated throughout the day which kept the children interested and supported them to achieve their developmental targets. The provision of items such as support cushions meant that the youngest children were kept safe while being able to be fully included in the activities around them. Staff were always seated at the children's level and interacted positively with encouragement and praise. They promoted sharing and turn taking and actively involved the children in tidying up resources which meant that they were learning to take responsibility for the environment. Activities such as action songs and gym CDs provided active play opportunities and much hilarity from staff and children. Children were kept safe outdoors as the attractive, stimulating garden areas were enclosed and well maintained by the owner, gardener and janitorial staff.

Daily discussion between staff and parents showed the respect of parents as the primary carers and was effective in the sharing of information allowing staff to support the children's changing health and care needs. One parent told us: "The stories they tell me about my child's day provide me with such a great insight into what she has done that I am wowed every day at the level of play, support and fun that they encourage."

To ensure that children were safe and protected we spoke with staff and management about the company's policies and procedures in relation to safeguarding children and considered that these respected and supported children and families and kept them nurtured and safe.

What the service could do better

The service should continue to develop the excellent practice evidenced during this inspection by addressing areas for improvement as identified within their own self-assessment document. In particular we support innovative practice such as the encouragement of parental contribution of practice observations and feedback to staff.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
21 Aug 2014	Unannounced	Care and support	5 - Very good
		Environment	6 - Excellent
		Staffing	5 - Very good
		Management and leadership	5 - Very good
12 Sep 2012	Unannounced	Care and support	5 - Very good
		Environment	6 - Excellent
		Staffing	6 - Excellent
		Management and leadership	6 - Excellent
27 Oct 2010	Unannounced	Care and support	6 - Excellent
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	Not assessed
17 Feb 2010	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
10 Dec 2008	Unannounced	Care and support	5 - Very good
		Environment	6 - Excellent
		Staffing	5 - Very good
		Management and leadership	5 - Very good

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