

Recorded delivery

The New School Butterstone
1 Rutland Court
Edinburgh
EH3 8EY

9 November 2018
2018371285
CS2003009784

Dear Sir / Madam

IMPROVEMENT NOTICE
SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that The New School Butterstone, Butterstone, Dunkeld, PH8 0HJ is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvement

1. By 1 December 2018, you must ensure that the safety and wellbeing of children using the service is being protected and promoted. In particular you must ensure that all staff whose role within the care service includes, at any time, the implementing of child protection policies and procedures, have sufficient training and expertise to ensure that they have a sound understanding of child protection issues, and that they are able to confidently and competently implement child protection procedures.

This is in order to comply with: The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) regulations 7(2)(c) and 15(a) and (b)(i).

2. By 21 November 2018, children using the service must be kept safe from inappropriate behaviour and by members of staff. In particular you must ensure:-

- (a) your internal whistle blowing policy and procedure is being adhered to and implemented;
- (b) staff recognise poor practice and inappropriate behaviour and feel confident and safe in disclosing this;
- (c) all disclosures of inappropriate behaviour are thoroughly investigated and action taken where necessary to protect children and ensure they do not recur;
- (d) staff are familiar with the terms of the whistle blowing policy and know how to implement it; and
- (e) staff who have responsibility for taking forward concerns raised by whistleblowing have been provided with appropriate training and have embedded this in their practice.

This is in order to comply with: The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) regulations 3, 4(1)(a), 7(2)(c) and 9(2)(b).

3. By 21 November 2018, you must ensure the safety and wellbeing of children using the service is protected and enhanced when making decisions relating to their care. In particular you must:-

- (a) put in place and implement a clear system of delegation about the making of decisions which will affect children's health, safety or welfare; and
- (b) ensure that decision making is not subject to any conflict of interest and is carried out impartially in the best interests of children.

This is in order to comply with: The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210) regulation 4(1)(a) and section 45(2) of the Act.

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



Charlotte Wilson
Service Manager
Sending Office: Paisley
Phone: 01698 897834
Email: charlotte.wilson@careinspectorate.com

cc: Local Authority:

Chief Executive, Perth and Kinross Council, Pullar House, 35 Kinnoull Street,
Perth, PH1 5GD

Chair to Board of Governors, The New School Butterstone, Butterstone,
Dunkeld PH8 0HJ