**Serious Incident Review Part Two: Reflective Learning Review**

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| **8** | **Summary of approach:** Outline who led the review, how you ensured objectivity, the documents and processes you reviewed and the initials and job role of anyone who contributed to the review. |
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| **9** | **Learning Summary:** Using a SMART approach, this section should capture the considerations identified in the case examination and any wider issues or learning points. |
| **Identified Learning Point** | **Contributing or Causal Factors** | **Proposed Action** | **By whom** | **By when** | **Outcome** **(When known)** |
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| **10**  | **Good Practice** |
| Despite a serious incident occurring, note any innovative or sector leading practice identified, over and above national outcomes and standards. | How will the good practice be highlighted and shared? | By whom | By when |
|  |  |  |  |
| **11** | **National Learning:** In considering the issues you have identified, summarise any: * impact resulting *from* national justice policy or practice
* implications *for* national justice policy and practice

Please also outline any actions that have been taken to address the issues identified.  |
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| **12** | **Sign Off** |
| Person completing the review: |
| **Name & Designation** |  | **Signature** |  | **Date** |  |
| Chief Social Work Officer or Senior Manager sign-off: |
| **Name & Designation** |  | **Signature** |  | **Date** |  |